



DHH to Transition to Using One Type of Eligibility Card

The Department of Health and Hospitals (DHH) currently issues two types of plastic swipe medical eligibility cards (MECs) for purposes of verifying Medicaid enrollment and service coverage or restrictions. A pink MEC is issued to women eligible for the TAKE CHARGE Family Planning Waiver, which has a benefit package limited to only family planning services, and a white MEC is issued to individuals eligible for all other Medicaid eligibility programs.

Over the coming months, **DHH will transition to the issuance of a white MEC for all Medicaid eligibility programs**, regardless of the scope of the benefit package. Therefore, it is important that providers verify eligibility and coverage limitations or restrictions on the date of service on all Medicaid enrollees, by either logging in to the Louisiana Medicaid Provider Support Center on www.lamedicaid.com, or calling the Recipient Eligibility Verification System (REVS) at 1-800-776-6323. Failure to do so may result in denied claims.