

DHH schedules provider Q & A calls

DHH will host a series of conference calls Oct. 11, 12 and 13 to answer provider questions about the implementation of CCNs. Medicaid staff directly involved in CCN development will be on the call to answer questions.

A brief introduction and update of the CCN implementation will be provided by Medicaid staff, but the bulk of the conference call will be devoted to provider questions and answers.

DHH is asking that providers participate in the call for their provider type and Geographic Service Area (GSA), as noted below, to accommodate the limited number of call-in lines and ensure the most efficient use of call time. The conference call schedule is as follows:

- Tuesday, October 11th
 - 10 to 11 a.m. – Hospitals Only (Statewide)
 - 4 to 5 p.m. – Physicians (GSA “A” - Regions 1 and 9)
 - 5:30 to 6:30 p.m. – Hospitals Only (Statewide)
- Wednesday, October 12th
 - 2 to 3 p.m. – All Other Providers (GSA “A” - Regions 1 and 9)
 - 4 to 5 p.m. – Physicians (GSA “B” - Regions 2, 3 and 4)
- Thursday, October 13th
 - Noon to 1 p.m. – Physicians (GSA “C” - Regions 5, 6, 7 and 8)
 - 4 to 5 p.m. – All Other Providers (GSA “B” - Regions 2, 3 and 4)
 - 5:30 p.m. to 6:30 p.m. – All Other Providers (GSA “C” - Regions 5, 6, 7 and 8)

If you are unable to participate on your region's assigned date and call time, you may call in on another date. The call-in information for all calls is:

- Call-in line - #1-888-278-0296
- Access Code - #7299088

DHH is asking that all participants register online at www.new.dhh.louisiana.gov/index.cfm/form/59 for the conference call of their choice by close of business Oct. 10. Due to limited call in lines, this will help ensure that all interested parties have an opportunity to participate. At the time of registration, providers will have the opportunity to submit questions or issues they would like addressed during the meeting.