



ATTENTION PROVIDERS WHOSE FEE-FOR-SERVICE CLAIMS PEND FOR PREPAYMENT REVIEW SYSTEM PROCESSING ISSUE INVOLVING THESE PENDS (EDIT 241)

A system production issue related to claims that pend for pre-payment review has been identified. This production problem allowed claims in Jan 12 and Jan 19, 2016 check writes to process and pay without pending for pre-payment review.

Most Fee-For-Service claims are assigned Edit 241 (Prepayment Review) and pend for a single payment cycle and then are released for payment on the following cycle.

The issue was resolved prior to the payment cycle of January 26, 2016. As a result nearly all claims processed for this weeks' cycle, as well as claims that were pending for another reason and released for payment, were pended with edit 241. These claims will be released on next week's February 2nd checkwrite.

Although these prior cycles did not pend claims and allowed them to pay within one week in error, the pre-payment review pending process is now back in place and will function normally as in the past. Please be aware of this as you submit claims and reconcile your accounts. Contact Molina Provider Relations at (800) 473-2783 or (225) 924-5040 should you have questions.