



## ATTENTION ALL PROFESSIONAL PROVIDERS WITH MEDICARE CROSSOVER B CLAIMS

It has been brought to our attention that Medicare Professional Crossover claims have denied incorrectly. Molina incorrectly identified certain adjustment claims crossed over by Medicare and processed the claims as original claims instead of adjustments. These claims are being recycled and processed correctly as adjustments on the check write of September 26, 2017. These claims will appear on your remittance advice in the Non-Institutional Title XVIII Section under heading of Adjustment Claims. There is no action required from the providers unless an adjustment is denied and you can correct by submitting a hard copy claim and Medicare EOB. Please contact Molina Provider Relations at 1-800-473-2783 or 225-924-5400 with questions