



December 1, 2011

Dear Providers,

Due to the impending implementation of BAYOU HEALTH, DHH will not be making any changes to existing CommunityCARE and KIDMED linkages nor making new linkages, with an effective date of January 1, 2012 or later, for enrollees residing in the following GSA A parishes:

Jefferson	Plaquemines	St. Tammany
Livingston	St. Bernard	Tangipahoa
Orleans	St. Helena	Washington

Over the next three weeks, enrollees in these parishes will receive communication explaining the changes to the Medicaid program and the need for them to choose a BAYOU HEALTH Plan. Both the CommunityCARE and KIDMED programs will end in GSA A effective February 1, 2012 when BAYOU HEALTH is implemented.

CommunityCARE PCPs should issue Administrative Authorizations for GSA A enrollees currently linked to them that have indicated they would like to receive their care elsewhere until the February 1, 2012 effective date of their linkage to a BAYOU HEALTH Plan. Please note that, per CommunityCARE program policy, relinquishing PCPs shall **not** require the enrollee to be seen in the office prior to issuing the Administrative Authorization. It is also **not** acceptable to require the enrollee to travel to the office to pick up the document. The document should be faxed to the preferred provider identified by the enrollee.

Receiving providers will need to place the PCP's seven (7) digit Medicaid ID/authorization number in the appropriate fields of their claim forms to bill Louisiana Medicaid for services provided to CommunityCARE/KIDMED enrollees during this transition period. Providers that have received denials for professional services and/or KIDMED screenings, billed with the appropriate authorization number, should contact Molina Provider Relations at 1-800-473-2783 for assistance since this indicates a billing issue may exist.

For questions or assistance obtaining Administrative Authorizations, providers may contact the CommunityCARE/KIDMED contractor, Automated Health Systems (AHS), Monday-Friday 8:00 a.m.-5:00 p.m. at 1-800-259-4444.

Sincerely,

Louisiana CommunityCARE and KIDMED Programs