Louisiana Medicaid Management Information System (LMMIS)

NPI Legacy Search Application
User Manual

Date Created: 04/04/2017
Date Modified: 06/06/2023

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PROJECT INFORMATION

Document Title	Louisiana Medicaid Management Information System (LMMIS) – NPI Legacy Search Application User Manual		
Author	Technical Communications Group, Gainwell Technologies LMMIS QA		
	Revision History		
Date	**Description of Change**	**LIFT**	**By**
04/04/2017	Initial draft		J. Lavigne
09/04/2018	Updated as per LAMedicaid Secure Redesign	10733	J. Lavigne
12/03/2018	Updated as per DXC Rebranding LIFT	11467	J. Lavigne
07/16/2020	Updated screenshots for LAMedicaid Unsecure Redesign	11689	J. Lavigne
11/11/2020	Updated document as per Gainwell Rebrand.	12081	J. Lavigne
06/06/2023	Updated document to change support email address.	N/A	J. Lavigne

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1.0 OVERVIEW

The NPI Legacy Search application has been developed for Louisiana Medicaid Providers to Cross Reference Legacy Provider IDs and National Provider Identifiers (NPI).
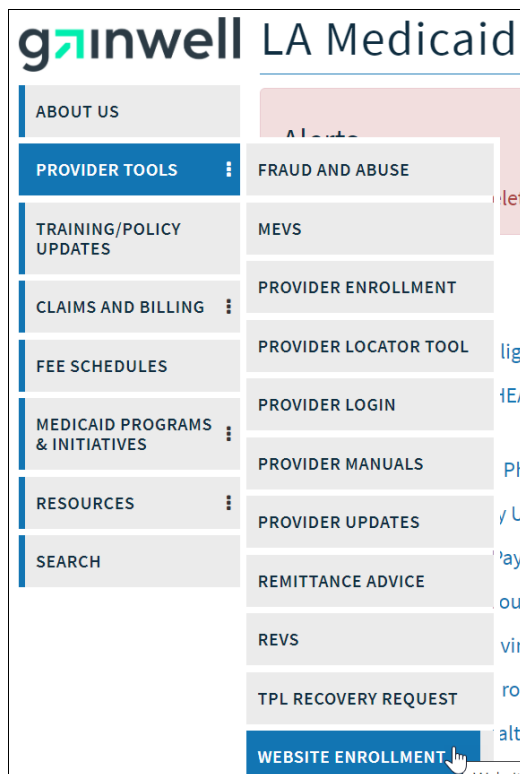
2.0   ACCESSING THE APPLICATION

This section provides information on how to access the NPI Legacy Search application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.
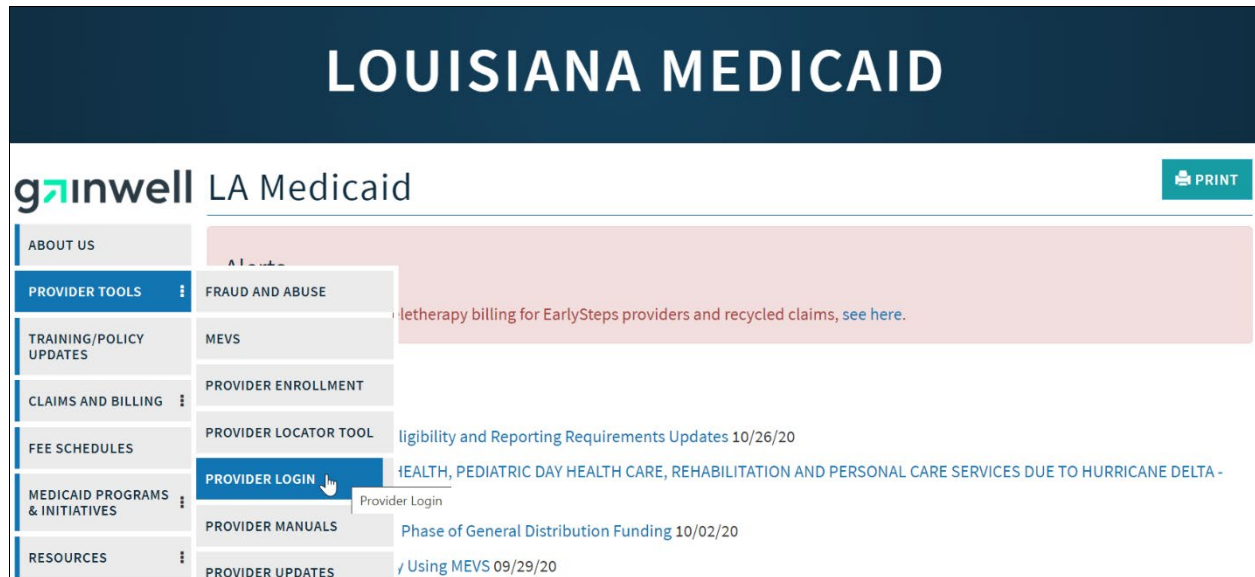
The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com under the **Website Enrollment** link located under **Provider Tools** on the left side of the main menu.

Providers who are experiencing difficulty in establishing an account or with the application may contact the Gainwell Technologies **Technical Support Desk at 1-877-598-8753**, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lamedicaid@gainwelltechnologies.com.

In order to access the **NPI Legacy Search application**, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at www.lamedicaid.com. Click the **Provider Login** link under **Provider Tools** on the left side of the main menu to continue.

At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the **Next** button.

LOUISIANA MEDICAID

You are here : Louisiana Medicaid > Provider Login

gainwell Provider Login

🖨 PRINT

Help

Please enter your 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID

Note: Non-FFS Behavioral Health Providers should use their NPI to login.

For security purposes, please enter the characters from the CAPTCHA image

NOTICE TO USERS

This is Louisiana's Medicaid information and is the property of Gainwell Technologies and Louisiana Department of Health. It is for authorized use only. **Users (authorized or unauthorized) have no explicit or implicit expectation of privacy.**

Any or all uses of this website and all files on this system may be intercepted, monitored, recorded, copied, audited, inspected, and disclosed to authorized site, Louisiana Department of Health, and law enforcement personnel, as well as authorized officials of other agencies, both domestic and foreign. **By using this system, the user consents to such interception, monitoring, recording, copying, auditing, inspection, and disclosure at the discretion of authorized site or Louisiana Department of Health.**

Unauthorized or improper use of this website may result in administrative disciplinary action and civil and criminal penalties. **By continuing to access this website you indicate your awareness of and consent to these terms and conditions of use. LOG OFF IMMEDIATELY if you do not agree to the conditions stated in this warning.**

NEXT

At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

Note: Login ID and Password are case sensitive.

Users will be directed to the Provider Applications page where they can access their authorized applications.

Provider Applications

🖨 PRINT

The application(s) listed below are for authorized use only. Click on an application link to access the application.

Provider Applications

- LAMEDICAID.COM Fact Sheet

Claim Check

- Clear Claim Connection

Restricted Provider Applications

- Batch Eligibility Verification System
- Batch Eligibility Verification System Pilot
- Claim Status Inquiry (5010 Version)
- EFT Authorization
- Electronic Clinical Data Inquiry - ICD10
- Electronic Clinical Data Inquiry - ICD9
- Electronic Prior Authorization
- Electronic Remit 835
- Friends and Family
- Healthy Louisiana (Previously Bayou Health) Applications
- Medicaid Eligibility Verification System
- National Provider Identifier
- NPI Legacy Search
- Online 1099
- OSS Checks
- PA Requests for Case Managers
- PACE 820 Report System
- Prescriber Practices and Diabetes Management Admin
- Provider Locator Information
- SMO Applications
- Submitter Claims Denied All 9
- Submitter Contact Information
- Submitter Linked Providers
- Weekly Remittance Advices

Once logged in, the Provider Applications Area screen is displayed. Click the **NPI Legacy Search** link to continue.
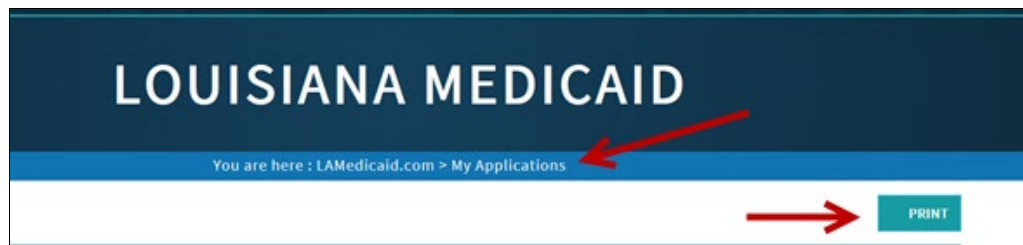

Note: The list of applications shown here is comprehensive; therefore you may not see as many options on the Provider Applications page.

New Functionality

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.

3.0   USING THE APPLICATION

The NPI Legacy Search application has been developed for Louisiana Medicaid Providers to Cross Reference Legacy Provider IDs and National Provider Identifiers (NPI).

Users may search Providers by Legacy Provider ID or NPI.

3.1 Search by Legacy Provider ID

In order to search Providers by Legacy Provider ID, enter the 7-digit Medicaid ID in the **Medicaid ID** field, and then click the **Search** button.

If the Provider is not on file, the user will be prompted with the following message:
MedicaidID ###### is not on File

If the Provider is on file, their information is displayed beneath the search in a table.

Provider information includes the following in separate fields along with any other Provider Specific notes in red below the table:

- Legacy Provider Number
- NPI
- Name
- Taxonomy or Zip Code Tie Breaker
- Provider Type
- Provider Specialty
- Enrollment Begin Date
- Enrollment End Date

In order to begin another search, users may click the **Clear** button to clear the input fields and start the process over.

3.2   Search by NPI

In order to search Providers by NPI, enter the 10-digit NPI number in the **NPI** field, and then click the **Search** button.

If the Provider is not on file, the user will be prompted with the following message:
No Providers were found with NPI=#########

If the Provider is on file, their information is displayed beneath the search in a table.

Provider information includes the following in separate fields along with any other Provider Specific notes in red below the table:

- Legacy Provider Number
- NPI
- Name
- Taxonomy or Zip Code Tie Breaker
- Provider Type
- Provider Specialty
- Enrollment Begin Date
- Enrollment End Date

In order to begin another search, users may click the **Clear** button to clear the input fields and start the process over.