



# Louisiana Medicaid Management Information System (LMMIS)

## Prescriber Practices and Diabetes Management User Manual

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Prepared By  
Technical Communications Group

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## PROJECT INFORMATION

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<b>Author</b>	Technical Communications Group, Gainwell Technologies LMMIS QA		
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## 1.0 OVERVIEW

The DSS and Clinical Disease Management application is accessed using the same process to access all other restricted provider applications located on the external web site. Registered prescribing providers with active online accounts may log on via the Louisiana Medicaid home page to access the new “Prescriber Practices and Disease Management” link accessible from the “Providers Applications Area” web page.

Only providers with the predetermined number or more unduplicated Medicaid recipients will have access to the new “Prescriber Practices and Disease Management” link. If the provider does not have access to this link, they will not see the link under the “Restricted Providers Applications” listing seen on the Providers Applications Area web page. A fifteen minute time-out will be deployed if the logged in provider fails to access the new application within this time frame.

# LOUISIANA MEDICAID

You are here : LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

## e-PEER BASED PROFILING PROGRAM WEBSITE ADMINISTRATIVE ACCESS PAGE

PRINT

Enter a 7-Check-Digit Medicaid Provider ID or select a Provider ID from the list to view profile information.

7-Check-Digit Medicaid Provider ID:

VIEW PROVIDER PROFILE

To search the Provider Grid, enter all or a portion of the Provider's Last Name and press the "Search in Grid" button.

Provider Last Name:

SEARCH IN GRID

Showing records 1 - 20 (of 2218)

7-Check-Digit Medicaid Provider ID	Provider Name
1970832	ABDEHOU DAVID MMD
1564915	ABDEL-SAYED MYRIAM MD
1864315	ABDULLA AKRAM DDS
1862533	ABDULLA FEKRI TDDS
1456578	ABOU TURK CHIRINE AMD
1185396	ABRAMS JR MATHEW MD
1422771	ACHEE CHRISTOPHER MD
1490148	ADAMS ELIZABETH AMD
2366998	ADAMS HEATHER SNP

## 2.0 ACCESSING THE APPLICATION

This section provides information on how to access the **Prescriber Practices and Diabetes Management** application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

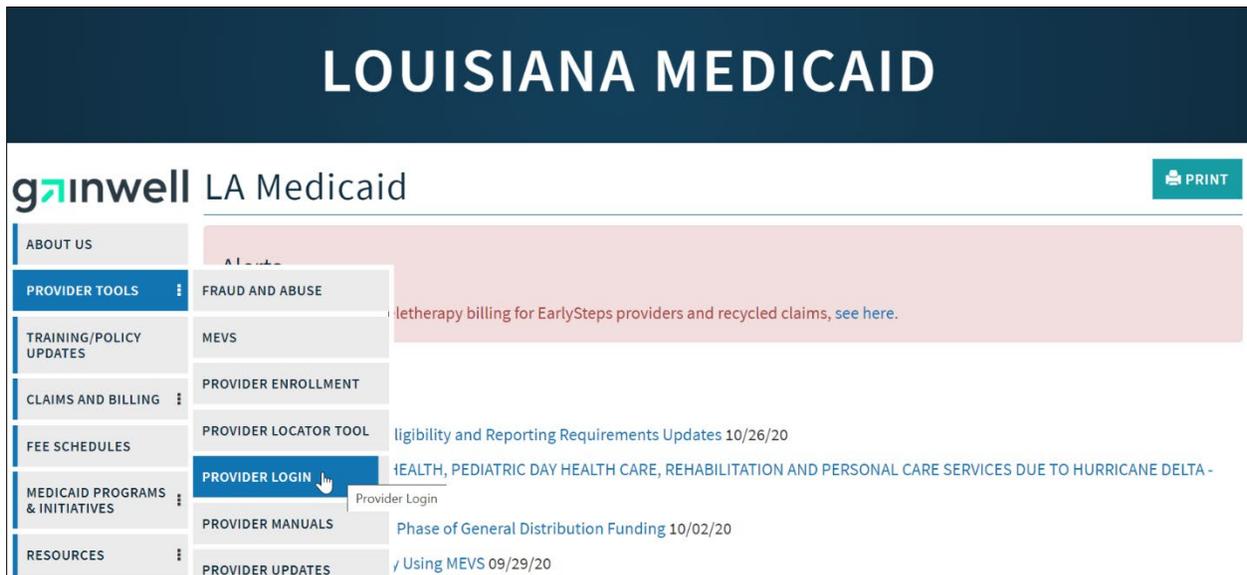
The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at [www.lamedicaid.com](http://www.lamedicaid.com) under the **Website Enrollment** link located under **Provider Tools** on the left side of the main menu.



Providers who are experiencing difficulty in establishing an account or with the application may contact the Gainwell Technologies **Technical Support Desk at 1-877-598-8753**, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing [lamedicaid@gainwelltechnologies.com](mailto:lamedicaid@gainwelltechnologies.com).

In order to access the **Prescriber Practices and Diabetes Management** application, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at [www.lamedicaid.com](http://www.lamedicaid.com). Click the **Provider Login** link under **Provider Tools** on the left side of the main menu to continue.



At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the **Next** button.

# LOUISIANA MEDICAID

You are here : Louisiana Medicaid > Provider Login



## Provider Login

[PRINT](#)

[Help](#)

**Please enter your 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID**

*Note: Non-FFS Behavioral Health Providers should use their NPI to login.*

**For security purposes, please enter the characters from the CAPTCHA image**



**NOTICE TO USERS**

This is Louisiana's Medicaid information and is the property of Gainwell Technologies and Louisiana Department of Health. It is for authorized use only. **Users (authorized or unauthorized) have no explicit or implicit expectation of privacy.**

Any or all uses of this website and all files on this system may be intercepted, monitored, recorded, copied, audited, inspected, and disclosed to authorized site, Louisiana Department of Health, and law enforcement personnel, as well as authorized officials of other agencies, both domestic and foreign. **By using this system, the user consents to such interception, monitoring, recording, copying, auditing, inspection, and disclosure at the discretion of authorized site or Louisiana Department of Health.**

Unauthorized or improper use of this website may result in administrative disciplinary action and civil and criminal penalties. **By continuing to access this website you indicate your awareness of and consent to these terms and conditions of use. LOG OFF IMMEDIATELY if you do not agree to the conditions stated in this warning.**

[NEXT](#)

At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

**Note:** Login ID and Password are case sensitive.

**LOUISIANA MEDICAID**

You are here : LAMedicaid.com

## User Login

Please enter your Restricted Applications' Login ID and Password.  
Remember the Login ID and Password are case sensitive.

**Login ID**

**Password**

**Need help?**

- [Forgot Your Login ID?](#)
- [Forgot Your Password?](#)
- [Forgot login ID and Password?](#)

[PREVIOUS](#) [NEXT](#) ←

Users will be directed to the Provider Applications page where they can access their authorized applications.

You are here : LAMedicaid.com

## Provider Applications PRINT

The application(s) listed below are for authorized use only. Click on an application link to access the application.

**Provider Applications**

- LAMEDICAID.COM Fact Sheet

**Claim Check**

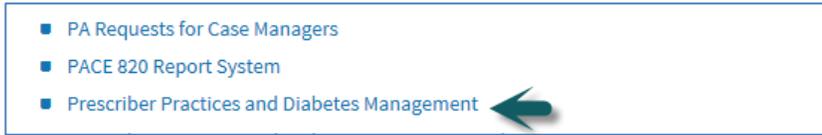
- Clear Claim Connection

**Restricted Provider Applications**

- Batch Eligibility Verification System
- Batch Eligibility Verification System Pilot
- Claim Status Inquiry (5010 Version)
- EFT Authorization
- Electronic Clinical Data Inquiry - ICD10
- Electronic Clinical Data Inquiry - ICD9
- Electronic Prior Authorization
- Electronic Remit 835
- Friends and Family
- Healthy Louisiana (Previously Bayou Health) Applications
- Medicaid Eligibility Verification System
- National Provider Identifier
- NPI Legacy Search
- Online 1099
- OSS Checks
- PA Requests for Case Managers
- PACE 820 Report System
- Prescriber Practices and Diabetes Management Admin
- Provider Locator Information
- SMO Applications
- Submitter Claims Denied All 9
- Submitter Contact Information
- Submitter Linked Providers
- Weekly Remittance Advices

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Once logged in, the Provider Applications Area screen is displayed. Click the **Prescriber Practices and Diabetes Management** link to continue.



**New Functionality**

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.



### 3.0 USING THE APPLICATION

From the Peer Based Profiling Program Website Administrative Access Page, select a Medicaid Provider ID Number to view the next page.

The screenshot shows the 'e-PEER BASED PROFILING PROGRAM WEBSITE ADMINISTRATIVE ACCESS PAGE'. At the top, it identifies the Louisiana Department of Health and Secretary REBEKAH E. GEE, MD, MPH, with a 'BACK TO LDH' button. The main heading is 'LOUISIANA MEDICAID'. Below this is a breadcrumb trail: 'You are here : LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management'. The page title is 'e-PEER BASED PROFILING PROGRAM WEBSITE ADMINISTRATIVE ACCESS PAGE' with a 'PRINT' button. There are two search sections: one for a '7-Check-Digit Medicaid Provider ID' with a 'VIEW PROVIDER PROFILE' button, and another for 'Provider Last Name' with a 'SEARCH IN GRID' button. Below the search sections is a table titled 'Showing records 1 - 20 (of 2218)'. The table has two columns: '7-Check-Digit Medicaid Provider ID' and 'Provider Name'. The table contains 20 rows of data, which are mostly blurred. At the bottom of the page, there is a pagination control: '<< First < Prev Next >> Last >> Go to Page: 1'.

The next page provides you with helpful information about your prescribing practices demographics and Medicaid diabetes patients.

To view the next page with more helpful information about viewing reports, click the “**Click here to proceed to next page**” hyperlink.

The next page is more detailed information broken down about reading information information in each report.

### 3.1 Peer-Based Profile

To view your Peer Based Profile click the hyperlink that says “Click here To View Your Peer Based Profile”.

# LOUISIANA MEDICAID

You are here : LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

## HELPFUL HINTS TO UNDERSTAND THE REPORTS

PRINT

YOUR MEDICAID PRESCRIBING PRACTICES

Focus period: 12 months  
 Threshold: 150 Medicaid recipients treated during the last 6 months of focus period

Each graph/chart tabulates detailed data for each area of analysis. Information about you and your peer's practice demographics, breakdown of prescriber totals & the top ten therapeutic drug classes by volume and cost are presented.

The peer comparison by AVERAGE appears in each chart/graph. Peer comparisons by AVERAGE enables you to examine how you compare to a peer average number .. for example, your "number of recipients seen" may be 320, while the "peer average" may be 292. This indicates that during the 6 months time period of the report, you prescribed for more recipients than the average number of your specialty.

Your rank enables you to determine how you compare to your peers in a different way ... for example ... if your rank is 3, that means that 2 of your peers in your practice specialty had a higher prescription volume/cost per recipient than you.

Key indicators noted by (\*) in Chart D (Practice ratios) are measures that seem to have a strong correlation to variance among peers in your specialty group.

YOUR PRESCRIBING PRACTICES ON MEDICAID DIABETES PATIENTS

Focus period: 12 months  
 Threshold: 150 Medicaid recipients treated during the last 6 months of focus period  
 Treated at least one diabetes patient in the focus period \*\*

DASHBOARD GRAPH/CHART PAGE DISPLAYS:

1. Percentage of diabetes patients in your practice receiving AIC testing in one year period.
2. Percentage of diabetes patients (> 17 yrs.) in your practice receiving LDL-C testing in one year.
3. Percentage of diabetes patients in your practice with concurrent hypertension receiving an ACE inhibitor or ARB.
4. Link for list of your diabetes patients meeting above criteria.
5. Link to American Diabetes Association diabetes management guidelines and link to ULM Diabetes Management Articles.

\*\*Recipients were identified using HEDIS guidelines as defined by HEDIS 2008 , vol. 2, Comprehensive Diabetes Care.

Represents all prescriptions (based on Medicaid paid claims only) by the recipient's prescribing practitioner(s). Does not include any treatments for which Medicaid was not the payor.

Aggregate reports can contain isolated incorrect individual/provider claim submission information.

- [Click Here To View Your Peer Based Profile](#) ←
- [Click Here To View Your Diabetes Management Profile](#)
- [Click Here To Print this Page](#)
- [Home](#)



When you click the *Peer-Based Profile* link, the Prescriber Practitioner Profile Analysis report will open.

LOUISIANA DEPARTMENT OF HEALTH AND HOSPITALS ... Medicaid Pharmacy Benefits Management Program			
e-Peer Based Prescriber Practitioner Profile Analysis (Specialty Peer Based and Statewide) DU-0-80			
Practitioner: ██████████ MMD		Focus period: 07/01/2014 through 06/30/2015	
Number of Prescribers in your Peer Group, statewide, with the same specialty (41-Internal Medicine)		Total: 125	
Threshold: At least 150 Medicaid recipients you treated during the last 6 months of the focus period.			
YOUR PRACTITIONER TOTALS - RECIPIENT DEMOGRAPHICS		YOUR PEER GROUP AVERAGES - RECIPIENT DEMOGRAPHICS	
GENDER DISTRIBUTION		GENDER DISTRIBUTION	
Percent of Adult Males:	8.10%	Percent of Adult Males:	13.50%
Percent of Adult Females:	33.40%	Percent of Adult Females:	40.70%
Percent of Children:	58.50%	Percent of Children:	45.80%
AVERAGE AGE		AVERAGE AGE	
Average Age of Adult Male:	38.70	Average Age of Adult Male:	45.60
Average Age of Adult Female:	38.60	Average Age of Adult Female:	39.90
Average Age of Child:	7.20	Average Age of Child:	9.00
AGE DISTRIBUTION		AGE DISTRIBUTION	
	Count % of Total		Count
Less than 1 year	11 3.3%	Less than 1 year	6
1 - 5 years	85 25.4%	1 - 5 years	63
6 - 14 years	62 18.5%	6 - 14 years	90
15 - 18 years	38 11.3%	15 - 18 years	48
19 - 44 years	90 26.9%	19 - 44 years	140
45 - 64 years	49 14.6%	45 - 64 years	103
65 years and above	0 0.0%	65 years and above	1
YOUR PRACTICE TOTALS		YOUR PEER GROUP AVERAGES	
Number of Recipients:	335 Rank 70	Number of Recipients:	451
Number of Prescriptions:	786 Rank 104	Number of Prescriptions:	4,387
Total Rx Cost	\$7,504.77 Rank 109	Total Rx Cost	\$136,735.58
Prescriptions/Recipient	2.30 Rank 93	Prescriptions/Recipient	9.70
Rx Cost/Prescription	\$9.55 Rank 102	Rx Cost/Prescription	\$31.17
Rx Cost/Recipient	\$22.40 Rank 97	Rx Cost/Recipient	\$303.13

## 3.2 The Diabetes Management Profile

To view your Diabetes Management Profile click the hyperlink that says “Click here To View Your Diabetes Management Profile”

# LOUISIANA MEDICAID

You are here : LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

## HELPFUL HINTS TO UNDERSTAND THE REPORTS

PRINT

YOUR MEDICAID PRESCRIBING PRACTICES

Focus period: **12 months**  
**Threshold:**150 Medicaid recipients treated during the last 6 months of focus period

Each graph/chart tabulates detailed data for each area of analysis. Information about **you** and **your peer's** practice demographics, breakdown of prescriber totals & the top ten therapeutic drug classes by volume and cost are presented.

The peer comparison by **AVERAGE** appears in each chart/graph. Peer comparisons by **AVERAGE** enables you to examine how you compare to a **peer average number** .. for example, your "number of recipients seen" may be 320, while the "**peer average**" may be 292. This indicates that during the 6 months time period of the report, you prescribed for more recipients than the **average number of your specialty**.

**Your rank** enables you to determine how you compare to **your peers** in a different way ... for example ... if your rank is 3, that means that 2 of your peers in your practice specialty had a higher prescription volume/cost per recipient than you.

Key indicators noted by (\*) in Chart D (Practice ratios) are measures that seem to have a strong correlation to **variance among peers in your specialty group**.

YOUR PRESCRIBING PRACTICES ON MEDICAID DIABETES PATIENTS

Focus period: **12 months**  
**Threshold:** 150 Medicaid recipients treated during the last 6 months of focus period  
 Treated at least one diabetes patient in the focus period \*\*

**DASHBOARD GRAPH/CHART PAGE DISPLAYS:**

1. Percentage of diabetes patients in your practice receiving **AIC testing** in one year period.
2. Percentage of diabetes patients (> 17 yrs.) in **your practice** receiving LDL-C testing in one year.
3. Percentage of diabetes patients in **your practice** with concurrent hypertension receiving an ACE inhibitor or ARB.
4. **Link for list of your diabetes patients meeting above criteria.**
5. Link to American Diabetes Association diabetes management guidelines and link to ULM Diabetes Management Articles.

\*\*Recipients were identified using HEDIS guidelines as defined by HEDIS 2008 , vol. 2, Comprehensive Diabetes Care.

Represents all prescriptions (based on Medicaid paid claims only) by the recipient's prescribing practitioner(s). Does not include any treatments for which Medicaid was not the payor.

Aggregate reports can contain isolated incorrect individual/provider claim submission information.

- [Click Here To View Your Peer Based Profile](#)
- [Click Here To View Your Diabetes Management Profile](#) ←
- [Click Here To Print this Page](#)
- [Home](#)



When you click the *Diabetes Management Profile* link, the Diabetes Management Profiling Program overview is displayed. On this page, you can view the practitioner information as well as the Complete ADA Guidelines and the ULM for Diabetes Disease Management Publications.

**LOUISIANA MEDICAID**

You are here: LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

### Clinical Disease Management

[PRINT](#)

**Useful Links:**  
[Link to Complete ADA Guidelines](#)  
[Link to ULM for Diabetes Disease Management Publications](#)

**PRACTITIONER:** ABDEL-SAYED MYRIAM MD  
Medicaid Provider ID Number: 56491  
Number of Prescribers in Peer Group: 306  
Specialty: Pediatrics  
Focus Period: January 01 2015 thru December 31 2015

Percentage of diabetes patients receiving glycosylated hemoglobin (A1C) testing in a one-year period  
[Click here for highlight of ADA Guidelines](#)

Percentage of diabetes patients (greater than 17 years of age) receiving LDL-C testing in a one-year period  
[Click here for highlight of ADA Guidelines](#)

Percentage of diabetes patients with concurrent Hypertension receiving an Angiotensin Converting Enzyme (ACE) inhibitor or an Angiotensin II Receptor Blocker (ARB)  
[Click here for highlight of ADA Guidelines](#)

**NOTES:**  
(1) Recipients were identified using HEDIS guidelines as defined by HEDIS® 2008, Volume 2: Comprehensive Diabetes Care (pharmacy data and claims/encounter data methods).  
(2) Represents all prescriptions (based on Medicaid paid claims) by the recipient's prescribing practitioner.  
(3) Represents A1C/LDL tests (based on Medicaid paid claims) performed by in-house or referral laboratory.

- Diabetes Analysis Report
- Click here for a list of your patients who may meet the listed diabetes criteria
- Click Here To Return To Previous Page
- Click Here To Print this Page

It is also on this page that you can access a Diabetes Analysis Report.

**LOUISIANA MEDICAID**

You are here: LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

### Clinical Disease Management

[PRINT](#)

**Useful Links:**  
[Link to Complete ADA Guidelines](#)  
[Link to ULM for Diabetes Disease Management Publications](#)

**PRACTITIONER:** ABDEL-SAYED MYRIAM MD  
Medicaid Provider ID Number: 56491  
Number of Prescribers in Peer Group: 306  
Specialty: Pediatrics  
Focus Period: January 01 2015 thru December 31 2015

Percentage of diabetes patients receiving glycosylated hemoglobin (A1C) testing in a one-year period  
[Click here for highlight of ADA Guidelines](#)

Percentage of diabetes patients (greater than 17 years of age) receiving LDL-C testing in a one-year period  
[Click here for highlight of ADA Guidelines](#)

Percentage of diabetes patients with concurrent Hypertension receiving an Angiotensin Converting Enzyme (ACE) inhibitor or an Angiotensin II Receptor Blocker (ARB)  
[Click here for highlight of ADA Guidelines](#)

**NOTES:**  
(1) Recipients were identified using HEDIS guidelines as defined by HEDIS® 2008, Volume 2: Comprehensive Diabetes Care (pharmacy data and claims/encounter data methods).  
(2) Represents all prescriptions (based on Medicaid paid claims) by the recipient's prescribing practitioner.  
(3) Represents A1C/LDL tests (based on Medicaid paid claims) performed by in-house or referral laboratory.

- Diabetes Analysis Report
- Click here for a list of your patients who may meet the listed diabetes criteria
- Click Here To Return To Previous Page
- Click Here To Print this Page

When you select the *Diabetes Analysis Report* link, the Diabetes Analysis Report report will open.

STATE OF LOUISIANA DEPARTMENT OF HEALTH AND HOSPITALS Bureau of Health Services Financing Medicaid Pharmacy Benefits Management Program Report DU-0-82 PRESCRIBER DIABETES ANALYSIS (PEER-BASED, STATEWIDE)			
Practitioner: ██████████ MMD		Number of Prescribers in Peer Group, statewide, with the same specialty (41-Internal Medicine) = 122	
With at least 150 Medicaid patient(s) during the last 6 months of the review period, 07/01/2014 through 06/30/2015			
PRACTITIONER TOTALS (DIABETIC PATIENTS ONLY)		PEER GROUP AVERAGES (DIABETIC PATIENTS ONLY)	
=====		=====	
A. RECIPIENT DEMOGRAPHICS		A. RECIPIENT DEMOGRAPHICS	
GENDER DISTRIBUTION		GENDER DISTRIBUTION	
Percent of Adult Males:	25.00%	Percent of Adult Males:	25.50%
Percent of Adult Females:	75.00%	Percent of Adult Females:	72.60%
Percent of Children:	0.00%	Percent of Children:	1.90%
Average Age of Adult Male:	56.30	Average Age of Adult Male:	53.50
Average Age of Adult Female:	47.80	Average Age of Adult Female:	50.50
Average Age of Child:	.	Average Age of Child:	15.50
B. PRESCRIBER PRACTICE DEMOGRAPHICS		B. PEER GROUP PRACTICE DEMOGRAPHICS	
AGE DISTRIBUTION		AGE DISTRIBUTION	
	Count % of Total		Count % of Total
Less than 1 year	0 0.0%	Less than 1 year	0 0.0%
1 - 5 years	0 0.0%	1 - 5 years	0 0.0%
6 - 14 years	0 0.0%	6 - 14 years	0 0.5%
15 - 18 years	0 0.0%	15 - 18 years	0 1.5%
19 - 44 years	3 18.8%	19 - 44 years	8 23.8%
45 - 64 years	13 81.3%	45 - 64 years	24 73.4%
65 years and above	0 0.0%	65 years and above	0 0.9%

From the Diabetes Management Profiling Program page, you can also view the information related to *Patients Who May Meet the Listed Diabetes Criteria* by clicking the appropriate link.

## LOUISIANA MEDICAID

You are here : LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

### Clinical Disease Management PRINT

**Useful Links:**

- [Link to Complete ADA Guidelines](#)
- [Link to ULM for Diabetes Disease Management Publications](#)

**PRACTITIONER:** ABDEL-SAYED MYRIAM MD

Medicaid Provider ID Number: 56491

Number of Prescribers in Peer Group: 306

Specialty: Pediatrics

Focus Period: January 01 2015 thru December 31 2015

Percentage of diabetes patients receiving glycosolated hemoglobin (A1C) testing in a one-year period  
[Click here for highlight of ADA Guidelines](#)

Percentage of diabetes patients (greater than 17 years of age) receiving LDL-C testing in a one-year period  
[Click here for highlight of ADA Guidelines](#)

Percentage of diabetes patients with concurrent Hypertension receiving an Angiotensin Converting Enzyme (ACE) inhibitor or an Angiotensin II Receptor Blocker (ARB)  
[Click here for highlight of ADA Guidelines](#)

**NOTES:**

(1) Recipients were identified using HEDIS guidelines as defined by HEDIS® 2008, Volume 2: Comprehensive Diabetes Care (pharmacy data and claims/encounter data methods).

(2) Represents all prescriptions (based on Medicaid paid claims) by the recipient's prescribing practitioner.

(3) Represents A1C/LDL tests (based on Medicaid paid claims) performed by in-house or referral laboratory.

- Diabetes Analysis Report
- [Click here for a list of your patients who may meet the listed diabetes criteria](#) ←
- [Click Here To Return To Previous Page](#)
- [Click Here To Print this Page](#)

The following data will be displayed:

**LOUISIANA MEDICAID**

You are here : LAMedicaid.com > My Applications > Prescriber Practices and Diabetes Management

### MANAGEMENT PROFILING PROGRAM [PRINT](#)

PRACTITIONER: ABOU TURK CHIRINE AMD \*  
Medicaid Provider ID Number: 45657  
Number of Prescribers in Peer Group: 306  
Specialty: Pediatrics  
Focus Period: January 01 2015 thru December 31 2015

Your Diabetic Medicaid Patients\* Showing records 1 - 1 (of 1)

Recipient Name	Recipient Medicaid ID	DOB	Age	Sex

[CLICK HERE TO RETURN TO PREVIOUS PAGE](#) [PRINT THIS LIST](#) ←

Additionally, you can select the respective buttons at the bottom of the Diabetes Management Profiling Program page to return to the previous page or print the page.