

## CONTACT INFORMATION

COMMON QUESTIONS	WHO TO CONTACT	CONTACT INFORMATION
Where do providers verify recipient eligibility?	Molina Medicaid Solutions MEVS or REVS	<a href="http://www.lamedicaid.com">www.lamedicaid.com</a> 1-800-766-6326 (Toll Free) 1-225-216-7387 (Local)
Who can recipients call to locate a GNOCHC provider?	Bureau of Health Services Financing	General Medicaid Hotline: 1-888-342-6207 <a href="mailto:GNOCHC@la.gov">GNOCHC@la.gov</a>
Where do providers send their claims?	Molina Medicaid Solutions	Molina Medicaid Solutions P. O. Box 91020 Baton Rouge, LA 70821
Who do providers contact regarding billing problems?	Molina Medicaid Solutions Provider Relations	P. O. Box 91024 Baton Rouge, LA 70821 Phone: 1-800-473-2783 (Toll Free) 1-225-924-5040 (Local) Fax: 1-225-216-6334
Who can providers call to get information about the Family Planning program?	Bureau of Health Services Financing	P. O. Box 91278 Baton Rouge, LA 70821 Phone: 1-888-342-6207 Fax: 1-877-523-2987
Where do providers report changes in ownership or site closures?	Molina Medicaid Solutions Provider Enrollment Unit	P. O. Box 80159 Baton Rouge, LA 70809-4849 Phone: 1-225-216-6370 Fax: 1-225-216-6392
How to access the fee for service Fee Schedule	Molina Medicaid Solutions	<a href="http://www.lamedicaid.com">www.lamedicaid.com</a> under the "Fee Schedules" link