



ATTENTION ALL GNOCHC AND TAKE CHARGE FAMILY PLANNING PROVIDERS

We have identified a claims processing issue that occurred with the implementation of the GNOCHC Program in the Greater New Orleans Area. When recipients are eligible for both the GNOCHC Program and the TAKE CHARGE Family Planning Waiver Program, claims submitted for services by the TAKE CHARGE providers have been denied indicating that the recipient is in the GNOCHC Program. For these recipients, services provided by either program are allowed. The claims processing logic for TAKE CHARGE claims has been corrected to allow these claims to process and pay appropriately. Denied claims are being reprocessed on the RA of 2/22/2011. We apologize for any inconvenience this has caused to providers rendering services to these recipients.