



State of Louisiana
Department of Health and Hospitals
Bureau of Health Services Financing

MEMORANDUM

TO: Medicaid Providers
FROM: Don Gregory
Medicaid Director
RE: Verification of Medical Eligibility and Service Coverage
DATE: April 26, 2011

A handwritten signature in black ink, appearing to read "Don Gregory", with a stylized flourish at the end.

The Department of Health and Hospitals (DHH) currently issues two types of plastic swipe medical eligibility cards (MECs) for purposes of verifying Medicaid enrollment and service coverage or restrictions. A pink MEC is issued to women eligible for the TAKE CHARGE Family Planning Waiver which has a benefit package limited to only family planning services, and a white MEC is issued to individuals eligible for all other Medicaid eligibility programs.

Individuals enrolled in the Greater New Orleans Community Health Connection (GNOCHC) Program which began in October of 2010, may currently use either a white or pink MEC which was issued for a prior period or they may not possess an MEC. This program like the TAKE CHARGE program has a limited benefit package. GNOCHC only covers limited preventive care, primary, behavioral health care, laboratory and radiology, specialty, and care coordination services.

Over the coming months, **DHH will transition all eligibility programs to the white MEC** regardless of the scope of the benefit package. Since providers will not be able to distinguish the eligibility status of an enrollee by the MEC, it is imperative that providers verify eligibility and coverage limitations or restrictions on the date of service on all Medicaid enrollees by either logging in to the Louisiana Medicaid Provider Support Center on www.lamedicaid.com or calling the Recipient Eligibility Verification System (REVS) at 1-800-776-6323. Failure to do so may result in denied claims.

For more information about this change, please contact Molina Provider Relations at (225) 924-5040 or 1-800-473-2783.

DG/JS