Important Update Concerning Changes to the electronic Claims Status Inquiry (eCSI) Application

The LA Medicaid Claim Status Inquiry (eCSI) application has been modified to support both 4010 and 5010 transactions. This will enable providers to choose which version of the application they want to use. The modified version will be available for use on Saturday, December 17, 2011. Once providers log into the LA Medicaid web site, www.lamedicaid.com, select the Claim Status Inquiry application from the menu of web applications available. The 4010 version of the eCSI web application will appear. A new link has been added to this web page which allows a provider to navigate to the 5010 version of eCSI. To select use of the 5010 version, click the button located at the top center of the screen titled "Click Here for the ASCX12 5010 version of the eCSI application". Click the Help button at the top of the web page to view the User Guide.

On Saturday, December 17, 2011, this web application will be unavailable for approximately 2 hours between 6 a.m. and 8 a.m. while the change is being implemented. This dual version will be available for several weeks prior to the obsolete 4010 version being removed. Providers will be notified of when the 4010 version will no longer be available for use.