UPCOMING CHANGES TO THE ELECTRONIC PRIOR AUTHORIZATION (ePA) WEB APPLICATION

Effective October 24, 2011, there will be several minor changes for the users of the LA Medicaid Electronic Prior Authorization (ePA) Web application. These changes include the use of updated Reject/Deny codes, the addition of Appendix A which lists the Reject/Deny reason codes that could be returned in the application and an updated notation regarding the discontinuance of the need to send in Form PA02. The Provider User Manual attached within the ePA web application and located on lamedicaid.com, under the Forms/Files/User Manuals link, will be updated to reflect these changes.