

John Bel Edwards
GOVERNOR




Stephen R. Russo, JD
SECRETARY

State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: July 27, 2023

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Tara A. LeBlanc, Medicaid Executive Director 

SUBJECT: Louisiana Medicaid Pharmacy Diabetic Supplies Update

Effective October 1, 2023, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs), will reimburse continuous glucose monitors and other diabetic supplies as a pharmacy benefit. This updated policy applies to pharmacy claims submitted to FFS and MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare).

Diabetic Supplies

In accordance with La. R.S. 46:450.8, Louisiana Medicaid pharmacy program will reimburse continuous glucose monitors and other diabetic supplies starting October 1, 2023.

Effective with dates of service on or after December 1, 2023, the following diabetic supplies will be reimbursed as a **pharmacy benefit only**. Durable Medical Equipment (DME) claims will deny.

- Diabetes Glucose Meters
- Diabetic Test Strips
- Continuous Glucose meters
- Transmitters and Sensors
- External Insulin Pumps (i.e. Omnipod and V-Go)
- Control Solution
- Ketone test strips
- Lancets and Devices
- Pen Needles
- Re-usable insulin pens
- Syringes

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Reimbursement of Diabetic Supplies

Reimbursement shall be based on the lower of:

1. The wholesale acquisition cost (WAC) plus the professional dispensing fee; or
2. The provider's usual and customary charge to the general public.

Additional Information:

Preferred products and prior authorization criteria for continuous glucose monitors will be posted on the Single PDL <https://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf>. The Managed Care Organizations (MCOs) will no longer have their own diabetic supply preferred lists.

Diabetic test strips and lancets will continue to be subject to the current quantity limits <https://ldh.la.gov/assets/HealthyLa/PDL/12.1.2020/Diabetes.Strips.Lancets.Quantity.Limit.11192020.pdf>.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

| Healthcare Provider | Pharmacy Help Desk | Pharmacy Help Desk Phone Number |
|----------------------------------|-----------------------|---------------------------------|
| Aetna | CVS Health | (855) 364-2977 |
| AmeriHealth Caritas | PerformRx | (800) 684-5502 |
| Fee for Service | Gainwell Technologies | (800) 648-0790 |
| Healthy Blue | CVS | (833) 236-6194 |
| Humana Healthy Horizons | Gainwell Technologies | (800) 648-0790 |
| Louisiana Healthcare Connections | CVS Caremark | (800) 311-0543 |
| UnitedHealthcare | Optum Rx | (866) 328-3108 |

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

TL/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
Gainwell Technologies