



ATTENTION ALL PROVIDERS

Effective March 30, 2009, HMS assumed the responsibility of updating the TPL Resource Files for recipients with private insurance and Medicare Advantage Plans. A new form for reporting TPL information updates was introduced in the Spring 2008 TPL provider training workshops. At that time, providers were given the option to either submit the form via fax or to continue to mail the form with the affected claims to the TPL Unit. With the transition to HMS, providers should discontinue submitting claims that require TPL information updates to the DHH TPL Unit.

Effective immediately, all TPL update requests for private insurance and Medicare Advantage Plans must be submitted to HMS. The HMS update form must be FAXED to HMS at 1-877-204-1325. An EOB or carrier letter supporting the requested update should be included when/if available. All TPL update requests for traditional Medicare should continue to be FAXED to the DHH TPL Unit at 225-342-1376.

Any claims submitted with these requests will not be processed; they will be considered documentation only. Processing of your requests should only take one week. Providers should hold any and all claims until the recipient file is updated, then submit the claims through normal processing channels. Providers should check this information through the recipient eligibility options, e-MEVS, MEVS, or REVS, to ensure that the update has occurred.

Questions concerning HMS updates (private insurance and Medicare Advantage Plans) should be addressed to HMS at 1-877-204-1324. Questions concerning DHH updates (traditional Medicare) should be addressed to the DHH TPL Unit at 225-342-8662.