2004 Unisys Provider Workshop Schedule

CITY		DAY, DATE.	TIME, AND SESSION		
Baton Rouge	Tuesday, October 19		Wednesday, October 20		
Room Name	Auditorium	Classroom	Auditorium	Classroom	
LA State Police Training Academy/Building A 7901 Independence Blvd Baton Rouge, LA	8:30 – 10:30 - Hospital 10:45-12:15 – Dental 1:30-3:00 - Waiver 3:15 – 5:15 - CommunityCARE	8:30-9:30 – EPSDT Health Services 9:45-11:15 – RHC/FQHC 11:30-1:00 - PCS 2:30-3:30 - Hemodialysis 3:45-4:45 - Hospice 5:30-6:30 - NEMT	8:00-10:30 – Professional 10:45-12:15 – KidMed 12:30-3:00 - Basic 3:15-5:15 – CommunityCARE	9:00-11:00 - Long Term Care/Nursing Facilities 1:30-2:45 - Eligibility 3:15-4:45 - Vision	
Now Orleans	Thursday, October 21		Friday, Ostabar 22		
New Orleans Room Name		Rivertown 1,2 and 3		Friday, October 22 Rivertown 1, 2 and 3	
Ponchartrain Center	8:30 – 10:30 - Hospital	8:30-9:30 – EPSDT Health Services	8:00-10:30 – Professional	9:00-11:00 – Long Term	
4545 Williams Blvd Kenner, La 70065	10:45-12:15 – Dental 1:30-3:00 - Waiver 3:15 – 5:15 - CommunityCARE	9:45-11:15 – RHC/FQHC 11:30-1:00 - PCS 2:30-3:30 - Hemodialysis 3:45-4:45 - Hospice 5:30-6:30 - NEMT	10:45-12:15 – KidMed 12:30-3:00 - Basic 3:15-5:15 – CommunityCARE	Care/Nursing Facilities 1:30-2:45 – Eligibility 3:15-4:45 - Vision	
Alexandria	Monday, October 25		Tuesday, October 26		
Room Name Best Western Inn- Suites & Conference Center 2720 West MacArthur Dr Alexandria, LA	8:30-10:30 – Hospital 10:45-12:45 – CommunityCARE 1:30-2:45 – Eligibility 3:00-4:30 – RHC/FQHC		8:30-11:00 – Professional 12:00-2:30 – Basic 2:45 – 4:45 - CommunityCARE		
Bossier City	Wednesda	ay, October 27	Thursday, October 28		
Room Name	Main Hall	Main Hall	Main Hall	Main Hall	
Bossier Civic Center 620 Benton Road Bossier City, La 71111	8:30 – 10:30 - Hospital 10:45-12:15 – Dental 1:30-3:00 - Waiver 3:15 – 5:15 - CommunityCARE	8:30-9:30 – EPSDT Health Services 9:45-11:15 – RHC/FQHC 11:30-1:00 - PCS 2:30-3:30 - Hemodialysis 3:45-4:45 - Hospice 5:30-6:30 - NEMT	8:00-10:30 – Professional 10:45-12:15 – KidMed 12:30-3:00 - Basic 3:15-5:15 – CommunityCARE	9:00-11:00 – Long Term Care/Nursing Facilities 1:30-2:45 – Eligibility 3:15-4:45 - Vision	
Houma	Wednesday, November 3				
Houma-Terrebonne Civic Center 346 Civic Center Blvd Houma, LA	8:30-11:00 - Professional 11:15-1:15 - CommunityCARE 2:00-4:30 - Basic				
Lake Charles	Monday, November 8		Tuesday, November 9		
Room Name Lake Charles Civic Center 900 Lakeshore Dr Lake Charles, LA	Exhit 8:30-10:30 – Hospital 10:45-12:45 – CommunityCARE 1:30-2:45 – Eligibility 3:00-4:30 – RHC/FQHC	oition Hall	Exhit 8:30-11:00 – Professional 12:00-2:30 – Basic 2:45-4:45 - CommunityCARE	oition Hall	
Lafayette	Wednesday, November 10		Thursday, November 11		
Room Name	Pink Perfection	Purple Dawn	Pink Perfection	Purple Dawn	
Holiday Inn Holidome 2032 N Evangeline Thruway Lafayette, La 70509	8:30 – 10:30 - Hospital 10:45-12:15 – Dental 1:30-3:00 - Waiver 3:15 – 5:15 - CommunityCARE	8:30-9:30 – EPSDT Health Services 9:45-11:15 – RHC/FQHC 11:30-1:00 - PCS 2:30-3:30 - Hemodialysis 3:45-4:45 - Hospice 5:30-6:30 - NEMT	8:00-10:30 – Professional 10:45-12:15 – KidMed 12:30-3:00 - Basic 3:15-5:15 – CommunityCARE	9:00-11:00 – Long Term Care/Nursing Facilities 1:30-2:45 – Eligibility 3:15-4:45 - Vision	
Monroe	Tuesday, November 16		Wednesday, November 17		
Room Name Holiday Inn Holidome 1051 Hwy 165 Bypass Monroe, LA	Ballroom 8:30-10:30 – Hospital 10:45-12:30 – RHC/FQHC 2:00-4:00 - CommunityCARE	Ballroom 9:00-10:30 – Long Term Care/Nursing Facilities 10:45-12:00 - Eligibility	8:30-10:30 – Professional 10:45-12:45 – CommunityCARE 2:00-4:30 - Basic	allroom	

2004 Unisys/Louisiana Medicaid Provider Workshops

Following is the schedule for the 2004 Fall Unisys Provider Workshops. The annual Unisys Provider Workshops focus on presenting vital policy and billing information to our Medicaid provider community. With that in mind, our intent is to create a neutral atmosphere for delivery of the educational materials to the providers in attendance. The Department of Health and Hospitals has asked Unisys Provider Relations to address questions relating to recent policy and procedure changes

Our training format separates basic information from specific program information. The **Basic Medicaid information** workshops will cover general Medicaid policy such as standards for participation, recipient eligibility/ID cards, third party liability, how to obtain assistance from Unisys, the Unisys website, etc. **This information will be presented ONLY in the Basic sessions and will not be repeated in specific program workshops.** All Basic workshop sessions will be identical in content and will only be presented once in each location.

NOTE: We strongly advise all providers who have never attended a Basic workshop, and are new to billing Louisiana Medicaid OR have questions concerning Basic Medicaid policy to attend this workshop.

CommunityCARE WILL BE COVERED IN SEPARATE CommunityCARE WORKSHOPS. CommunityCARE <u>will not</u> be discussed in detail in any other workshops. These workshops will also be identical in content and will cover all aspects of the CommunityCARE Program, including e-RA.

In each specific program workshop, Unisys staff will discuss recent policy or procedure changes for that specific program. Basic information such as eligibility, third party liability, CommunityCARE, etc. WILL NOT be presented in the specific program workshops. Providers are strongly advised to attend the Basic and CommunityCARE workshops to hear details about policy information relating to either of those programs.

**Please carefully review the schedule to see which programs are included at which location since only certain Louisiana Medicaid programs will be presented at each location. Program offerings vary by city.

Providers may attend any of the Basic sessions and any of the CommunityCARE sessions, in addition to their specific program session.

Due to space limitations in all workshops, please limit attendees to two (2) persons per provider. Attendees should arrive 15 - 20 minutes early to register. **Remember**,

- each person MUST register individually, have his or her provider name and Medicaid provider ID number in order to register and attend, and
- providers are required to have a valid Medicaid provider ID number for each specific program workshop attended.

Medicaid programs for discussion at the workshops include:

- 1. Basic Medicaid Information: All providers should attend. Basic Medicaid information will be presented as previously detailed.
- 2. CommunityCARE: All providers should attend. CommunityCARE information will be presented as previously detailed.
- **3. Eligibility:** All providers may attend. Includes Health Literacy/Cultural Competency, LaChip, Medicare Buy-In, and the Medicaid Services Chart.
- **4. Professional:** (Professional services include physicians, APRNs, optometrists, ophthalmologists audiologists, podiatrists, chiropractors, labs and ambulatory surgery centers.) This program will include some general information but will primarily cover policy concerning anesthesia, obstetrics/gynecology, and APRNs.
- 5. KIDMED: This program is for ALL KidMed providers. KidMed policy and billing will be discussed.
- 6. RHC/FQHC: For Rural Health Clinics and Federally Qualified Health Center providers. Policy and billing issues will be discussed.
- **7. Dental:** For EPSDT Dental, Adult Denture, Expanded Dental Services for Pregnant Women (EDSPW), and Oral Surgeons. Dental policy and billing will be discussed.
- **8. Long Term Care**: For **Nursing Home providers ONLY**. Policy and billing will be discussed.
- **9. Hospice**: For Hospice providers. Hospice policy and billing will be discussed.
- **10. Non-Emergency Medical Transportation:** Non-emergency, non-ambulance providers only--does **not** include ambulance transportation. NEMT policy and billing will be discussed
- 11. Hemodialysis: This program is for free-standing hemodialysis centers ONLY. Hemodialysis policy and billing will be discussed.
- **12. Vision:** For optical suppliers, optometrists and ophthalmologists. Vision policy and billing will be discussed.
- **13. Hospital:** Acute, Rehabilitation, Long Term, Free-standing Psych and Distinct Part Psych Hospitals. Hospital policy and billing issues will be discussed.
- **14. Waiver:** All waiver providers should attend. Waiver policy and billing will be discussed. PCS services will be presented in the PCS workshop.
- **15. PCS (EPSDT and Long Term):** All EPSDT PCS and Long Term PCS providers should attend. PCS policy and billing will be discussed.
- **18. EPSDT Health Services** (School Boards and Early Intervention Centers **ONLY**): EPSDT Health Services policy and billing will be discussed. EPSDT PCS services will be discussed in the PCS workshop.

No Pharmacy workshops will be presented during these sessions. Pharmacy workshops were held in June 2004.

Workshops will not be held at this time for: Home Health, DME, Ambulance, Free Standing Rehabilitation Centers, Mental Health Rehabilitation, Mental Health Clinics and ICF/MR.

Please refer to the workshop schedule for dates (Day 1 and Day 2) and times for each workshop location. **Note that there may be more than one session held at the same time.** There is no pre-registration required. Please direct any questions concerning the workshops to Unisys Provider Relations at 800/473-2783 or 225/924-5040. Meeting sites should be contacted for directions or sleeping accommodations ONLY! **DO NOT contact the meeting sites with questions related to the workshops!**