



Attention Telemedicine Providers

Effective with dates of service on or after August 1, 2019, the 'GT' modifier will no longer be accepted to identify telemedicine services. Claims submitted for covered telemedicine services must indicate place of service (POS) 02 and modifier -95 must be appended to covered telemedicine procedure codes. Both the correct POS and modifier must be present on the claim.

Upon implementation, providers using the GT modifier will be required to resubmit claims with the correct POS and modifier in order for telemedicine claims to accurately process. In addition, providers must use procedure codes appropriate for telemedicine services to receive reimbursement.

Providers should refer to the *Professional Services* provider manual at <u>www.lamedicaid.com</u>, under the Provider Manuals link, which will be updated to affirm this policy change.

Questions regarding this message and fee-for-service claims should be directed to DXC Technology Provider Relations at (800) 473-2783 or (225) 924-5040.

Questions related to managed care claims should be directed to the appropriate managed care organization (MCO).