John Bel Edwards
GOVERNOR

Dr. Courtney N. Phillips
SECRETARY

State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

November 16, 2020

Dear Dental Provider,

Effective January 1, 2021 Louisiana Medicaid will transition from one dental benefit plan manager to two, MCNA Dental and DentaQuest. The Louisiana Department of Health (LDH) and DXC/Gainwell Technology will be conducting online provider training sessions that will focus on using the web-based Medicaid eligibility verification system, which is called e-MEVS (electronic Medicaid Eligibility Verification System). The e-MEVS system will allow you to view which plan members are enrolled in. The objective of the training session is to show you how to register your provider ID on the DXC/Gainwell provider web site (www.lamedicaid.com), and then to enable your login credentials so that you can access the e-MEVS application. Then we will demonstrate the use of the e-MEVS application.

Below is a training schedule. If you are interested in attending a training session, you only need to attend one. Information from the trainings will be available on https://www.lamedicaid.com/Provweb1/DentalLink/DentalHomePage.htm that you may view it at your option. The training sessions will be conducted using Zoom.

Trainings are available on the below dates:

- Monday, November 30th, 2020, 2:00pm to 2:30pm CT
- Thursday, December 3rd, 2020, 10:00am to 10:30am CT
- Tuesday, December 8th, 2020, 10:00am to 10:30am CT
- Thursday, December 10th, 2020, 2:00pm to 2:30pm CT
- Wednesday, December 16th, 2020, 2:00pm to 2:30pm CT
- Friday, December 18th, 2020, 11:00am to 11:30am CT

For all dates, please join us using the following information. To view the webinar visit: https://us02web.zoom.us/j/9288337187. To join by phone please call 1-602-333-0032. The conference code is 409148. For any questions about this training please email Kevin.Guillory@la.gov.

Thank you