



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

## MEMORANDUM

**DATE:** May 10, 2024  
**TO:** Medicaid Providers  
**FROM:** Louisiana Medicaid  
**SUBJECT:** Medicaid Quarterly Eligibility (Wage) Checks Resume in May

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Louisiana Medicaid is restarting quarterly eligibility wage checks using Louisiana Workforce Commission data to verify that Medicaid members continue to meet income requirements. Wage checks have been paused since the start of the federal COVID-19 public health emergency.

Wage checks will begin in May and will be conducted quarterly, in addition to annual renewals. Letters will be mailed to members who need to verify income to continue their coverage. Individuals will have ten days to respond or risk closure. Pregnant women, children, members in an active renewal period and members in long-term care or waiver assistance are excluded from the quarterly income checks.

To prevent potential loss of healthcare coverage, Medicaid urges all members to respond to any mail they receive from Medicaid asking for more information. Member should also ensure Medicaid has their latest address on file. They can visit [www.healthy.la.gov](http://www.healthy.la.gov) for ways to make contact information updates.

Providers are encouraged to remind their Medicaid patients to respond to any mail from Louisiana Medicaid in the timeline provided in the letter. Failure to respond could result in loss of coverage, even if that member is still eligible. Click [here](#) to download a flyer you can display in your office, clinic or facility.

Members can respond to requests for more information from Medicaid by email, mail or fax. Updates to information can also be made using the Medicaid self-service portal at [MyMedicaid.la.gov](http://MyMedicaid.la.gov). Contact information will be included in the letter, or the member can call the toll-free Medicaid hotline at 1-888-342-6207. More information is also available online at [www.healthy.la.gov](http://www.healthy.la.gov).