John Bel Edwards
GOVERNOR

Dr. Courtney N. Phillips
SECRETARY

State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: May 25, 2023

TO: Medicaid Providers

FROM: Louisiana Medicaid

SUBJECT: Medicaid Provider Enrollment Must be completed by June 30, 2023

The Provider Enrollment Portal at www.lamedicaid.com remains open for providers required to complete enrollment. **Any providers who have not completed enrollment by June 30, 2023, will be deactivated. Deactivated Primary Care Providers will have their patients assigned to another primary care physician.**

Providers should expect impacts to claims processing, and risk not getting paid if enrollment is not complete by June 30. **Providers with multiple provider types must complete enrollment for each type.**

Providers that are unsure of their enrollment status may use the Provider Portal Enrollment Lookup Tool at https://www.lamedicaid.com/portalenrollmentstatus/search. Results will show the provider's status as either enrollment complete, action required, application not submitted, or currently in process by Gainwell Technologies. Providers that are not shown in the results are not required to enroll at this time. Invitation letters for those providers will be sent at a later date. The Lookup Tool is updated daily.

Providers can find additional information and submit questions on the provider enrollment webpage and in the Informational Bulletin 22-38: Provider Enrollment Requirements.

Providers needing assistance with application and enrollment should contact Gainwell Technologies by emailing louisianaprovenroll@gainwelltechnologies.com or contacting 1-833-641-2140 for a status update on enrollment and any next steps needed to complete the process.