



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: December 1, 2022

TO: Medicaid Providers

FROM: Louisiana Medicaid

SUBJECT: Updated Medicaid Provider Enrollment Portal Update and Requirements

The initial deadline to enroll with Louisiana Medicaid through the Provider Enrollment Portal was September 30, 2022. However, the Provider Enrollment Portal at www.lamedicaid.com remains open for providers required to enroll who have not yet applied. **Providers with multiple provider types must complete enrollment for each type.**

Providers should expect impacts to claims processing, and risk not getting paid if enrollment is not complete.

Who is Required to Enroll?

- Providers who file claims with Louisiana Medicaid (providers enrolled in Fee-for-Service (FFS) Medicaid before December 31, 2021, and providers enrolled with an MCO, DBPM, or Magellan before March 31, 2022.)
- Ordering, Prescribing or Referring Providers
 - Ordering, prescribing or referring (OPR) providers do not bill Medicaid for services rendered, but may order, prescribe or refer services/supplies for Medicaid beneficiaries.

Ordering, Prescribing or Referring Providers (OPR)

For Medicaid to reimburse for services or medical supplies resulting from a practitioner's order, prescription or referral, the OPR provider must be enrolled in Medicaid. Furthermore, if items or services are ordered, prescribed or referred by a resident or intern, the claim must identify the intern or resident's National Provider Identifier (NPI) as the ordering or referring practitioner. Interns and residents are allowed to enroll in the Medicaid program as an OPR provider only.

If you are an OPR provider, physician, other practitioner, or facility who renders services to Medicaid beneficiaries based on your order, prescription, or referral, you will not be paid for such items or services, beginning July 1, 2023, unless you enroll in Medicaid and your NPI is included on the claim submitted to Medicaid by the rendering provider (42 CFR 455.440).

Please note that this extends to pharmacy Point of Sale (POS) systems as well. The POS system will deny any claims submitted, beginning July 1, 2023, for a Medicaid beneficiary with a prescriber, pharmacy provider, or vaccinating pharmacist who is not enrolled as a Medicaid provider.

Claims Adjudication Deadlines

Claims processing guidelines depend on when a provider enrolls. If enrollment is not complete, claims and payments will be impacted. The following scenarios outline those impacts:

Scenario 1: Claims for dates of service on or before December 31, 2022, will be adjudicated for providers who have and have not completed enrollment.

Scenario 2: Claims for dates of service on or after January 1, 2023, will be adjudicated for providers who have completed enrollment.

Scenario 3: Providers who have not completed enrollment on or before December 31, 2022, will have their claims denied for dates of service on or after January 1, 2023. Providers still wishing to complete enrollment must submit an enrollment application by June 1, 2023, in order to complete the enrollment process by June 30, 2023. Once the enrollment is completed, the provider may resubmit previously denied claims for dates of service from January 1, 2023, to June 30, 2023, for payment. Providers will not receive payment until their provider enrollment is complete.

Scenario 4: If an OPR provider is included on a claim or writes a prescription and has not completed enrollment:

- The medical/professional claim will deny beginning July 1, 2023, if any one of the following are not enrolled:
 - Ordering provider
 - Prescribing provider
 - Referring provider
- The prescription will deny beginning July 1, 2023, if any one of the following are not enrolled:
 - Prescribing provider
 - Vaccinating pharmacist, or
 - Pharmacy provider

Providers that are unsure of their enrollment status may use the Provider Portal Enrollment Lookup Tool at <https://www.lamedicaid.com/portalenrollmentstatus/search>. Results will show the provider's status as either enrollment complete, action required, application not submitted, or currently in process by Gainwell Technologies. Providers that are not shown in the results are not required to enroll at this time. Invitation letters for those providers will be sent at a later date. The Lookup Tool is updated daily.

Providers can find additional information and submit questions on the [provider enrollment webpage](#) and in the [Informational Bulletin 22-38: Medicaid Provider Enrollment Portal Update and Requirements](#).