



Attention Providers Billing Private Insurance TPL Claims Electronically For Legacy and Shared Health Plan

DHH would like to remind providers that Louisiana Medicaid will accept and process shared plans and legacy private insurance TPL claims submitted electronically. It is not necessary for providers to submit TPL claims hard copy with primary insurance EOBs attached. But many providers do not take advantage of this option. Submitting claims electronically leads to faster payments and increased cash flow.

Providers must enter the appropriate and accurate information from the primary payer's EOB to transmit electronically to Louisiana Medicaid for processing and payment. Detailed information concerning correct entry of TPL data in the 837 electronic specifications may be found in the Companion Guide(s) located on the Louisiana Medicaid web site, directory link "HIPAA Information Center". Providers must choose the appropriate Companion Guide applicable to the 837 transaction that will be submitted.

Claims denied by the TPL carrier must be reconciled with the carrier before the claim is submitted to Medicaid for processing.

Providers may contact the Molina EDI Department at 225/216-6303 with questions concerning EDI transmissions.