



# Louisiana Medicaid Management Information System (LMMIS)

Online 1099 File Download User Manual

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Prepared By Technical Communications Group

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#### **PROJECT INFORMATION**

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04/04/2017	Initial draft	N/A	J. Lavigne
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06/06/2023	Updated document to change support email address.	N/A	J. Lavigne

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#### 1.0 OVERVIEW

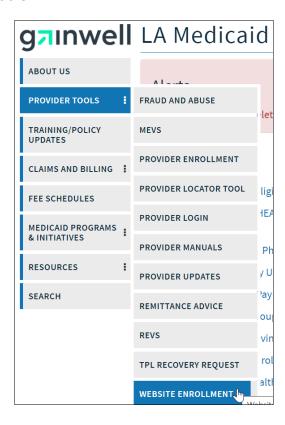
The Online 1099 File Download application has been developed for Louisiana Medicaid Providers to view their 1099 documents via Provider Login account.



#### 2.0 ACCESSING THE APPLICATION

This section provides information on how to access the **Online 1099 File Download** application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at <a href="https://www.lamedicaid.com">www.lamedicaid.com</a> under the **Website Enrollment** link located under **Provider Tools** on the left side of the main menu.



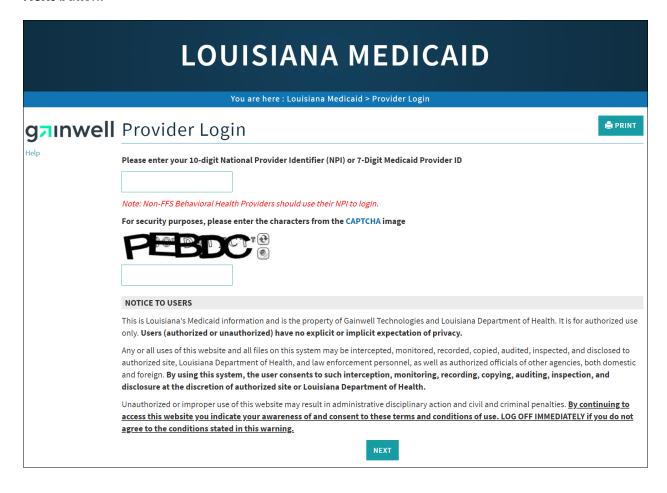
Providers who are experiencing difficulty in establishing an account or with the application may contact the Gainwell Technologies **Technical Support Desk at 1-877-598-8753**, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lamedicaid@gainwelltechnologies.com.

In order to access the **Online 1099 File Download application**, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at <a href="https://www.lamedicaid.com">www.lamedicaid.com</a>. Click the **Provider Login** link under **Provider Tools** on the left side of the main menu to continue.

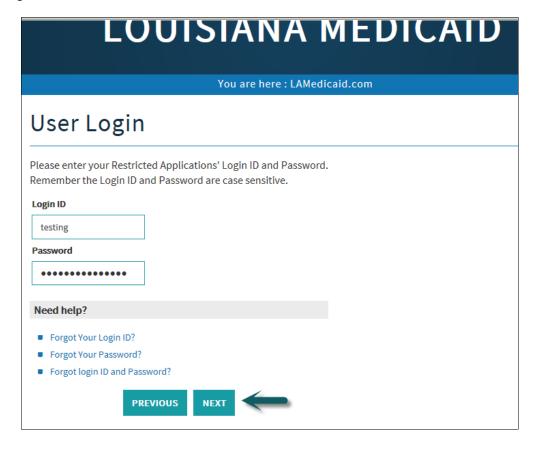


At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the **Next** button.

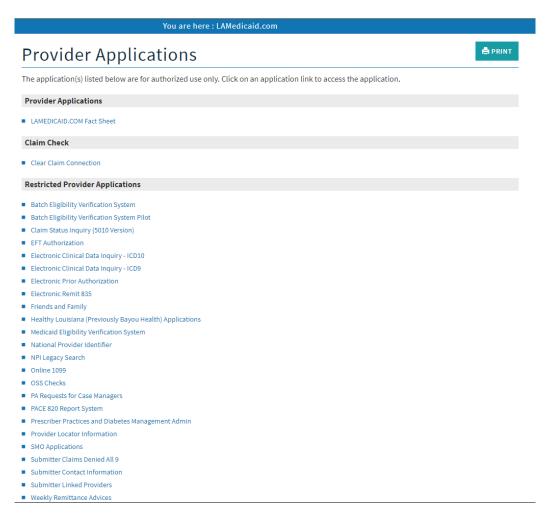


At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

Note: Login ID and Password are case sensitive.



Users will be directed to the Provider Applications page where they can access their authorized applications.



Once logged in, the Provider Applications Area screen is displayed. Click the **Online 1099** link to continue.

- Electronic Remit 835
- Friends and Family
- Healthy Louisiana (Previously Bayou Health) Applications
- Medicaid Eligibility Verification System
- National Provider Identifier
- NPI Legacy Search
- Online 1099
- OSS Checks
- PA Requests for Case Managers
- PACE 820 Report System
- Prescriber Practices and Diabetes Management
- Provider Locator Information
- SMO Applications

**Note:** The list of applications shown here is comprehensive; therefore you may not see as many options on the Provider Applications page.

#### **New Functionality**

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.



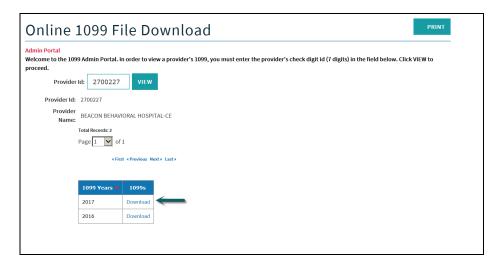
#### 3.0 USING THE APPLICATION

The Online 1099 File Download application has been developed for Louisiana Medicaid Providers to view their 1099 documents via Provider Login account.



If there are no 1099s associated with the current Provider ID, the application will display **No Reports Found!** 

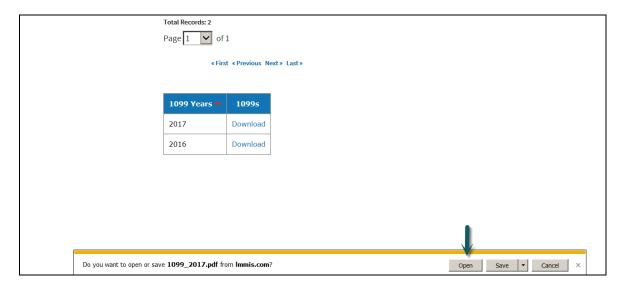
If 1099s are available, the application responds by listing them in chronological order. **Note:** Only 1099s since 2011 are accessible. Years prior to 2011 are not available.



Users may sort 1099s via the **1099 Years** header. The **First**, **Previous**, **Next**, and **Last** links enable users to navigate through multiple pages of 1099s if applicable. Users may also navigate to a specific page via drop down field.

In order to view/download a 1099, click the **Download** link next to the specific year.

Click the **Open** or **Save** button to continue. Users may view, print, or save the file.



The system will display the 1099 as a .pdf file.

