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CLAIMS FILING

Hard copy billing of waiver services is billed on the paper CMS-1500 (02/12) claim form or electronically on the 837P Professional transaction. Instructions in this appendix are for completing the CMS-1500; however, the same information is required when billing claims electronically. Items to be completed are listed as **required**, situational or optional.

Required information must be entered in order for the claim to be processed. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned, or will be denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.

Situational information may be required, but only in certain circumstances as detailed in the instructions that follow.

Paper claims should be submitted to:

DXC Technology P.O. Box 91020 Baton Rouge, LA 70821

NOTE: Electronic claims submission is the preferred method for billing. (See the EDI Specifications located on the Louisiana Medicaid website at <u>www.lamedicaid.com</u>, directory link "HIPAA Information Center, sub-link "5010v of the Electronic Transactions" – 837P Professional Guide.)

This appendix includes the following:

- Instructions for completing the CMS 1500 claim form and samples of completed CMS-1500 claim forms; and
- Instructions for adjusting/voiding a claim and samples of adjusted CMS 1500 claim forms.

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CMS 1500 (02/12) INSTRUCTIONS FOR ADULT DAY HEALTH CARE (ADHC) SERVICES

You must write "WAIVER" at the top center of the claim form!

Locator #	Description	Instructions	Alerts
1	Medicare / Medicaid / Tricare Champus / Champva / Group Health Plan / Feca Blk Lung	Required Enter an "X" in the box marked Medicaid (Medicaid #).	You must write "WAIVER" at the top center of the Louisiana Medicaid claim form.
1a	Insured's I.D. Number	Required – Enter the recipient's 13-digit Medicaid I.D. number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS. NOTE: The recipients' 13-digit Medicaid ID number must be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the recipient's name in Block 2.	
2	Patient's Name	Required – Enter the recipient's last name, first name, middle initial.	
3	Patient's Birth Date	Situational – Enter the recipient's date of birth using six digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07).	
	Sex	Enter an "X" in the appropriate box to show the sex of the recipient.	
4	Insured's Name	Situational – Complete correctly if the recipient has other insurance; otherwise, leave blank.	
5	Patient's Address	Optional – Printthe recipient's permanent address.	
6	Patient Relationship to Insured	Situational – Complete if appropriate or leave blank.	
7	Insured's Address	Situational – Complete if appropriate or leave blank.	
8	RESERVED FOR NUCC USE	Leave Blank	

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Locator #	Description	Instructions	Alerts
9	Other Insured's Name	Situational – Complete if appropriate or leave blank.	
		Situational – If recipient has no other coverage, leave blank.	
9a	Other Insured's Policy or Group Number	If there is other commercial insurance coverage, the state assigned 6-digit TPL carrier code is required in this block. The carrier code is indicated on the Medicaid Eligibility verification (MEVS) response as the Network Provider Identification Number.	ONLY the 6-digit code should be entered in this field. DO NOT enter dashes, hyphens, or the word TPL in the
		Make sure the EOB or EOBs from other insurance(s) are attached to the claim.	field.
9b	RESERVED FOR NUCC USE	Leave Blank.	
9с	RESERVED FOR NUCC USE	Leave Blank.	
9d	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
10	Is Patient's Condition Related To:	Leave Blank.	
11	Insured's Policy Group or FECA Number	Situational – Complete if appropriate or leave blank.	
11a	Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	
11b	OTHER CLAIM ID (Designated by NUCC)	Leave Blank.	
11c	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
11d	Is There Another Health Benefit Plan?	Situational – Complete if appropriate or leave blank.	
12	Patient's or Authorized Person's Signature (Release of Records)	Situational – Complete if appropriate or leave blank.	
13	Insured's or Authorized Person's Signature (Payment)	Situational – Obtain signature if appropriate or leave blank.	
14	Date of Current Illness / Injury / Pregnancy	Leave Blank.	

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Locator #	Description	Instructions	Alerts
15	OTHER DATE	Leave Blank.	
16	Dates Patient Unable to Work in Current Occupation	Leave Blank.	
17	Name of Referring Provider or Other Source	Leave Blank.	
17a	Other ID#	Leave Blank.	
17b	NPI	Situational – If 17 or 17a is completed, this field is required.	
18	Hospitalization Dates Related to Current Services	Leave Blank.	
19	ADDITIONAL CLAIM INFORMATION (Designated by NUCC)	Leave Blank.	
20	Outside Lab?	Leave Blank.	
21	ICD Indicator Diagnosis or Nature of Illness or Injury	Required – Enter the applicable ICD indicator to identify which version of ICD coding is being reported between the vertical, dotted lines in the upper right- hand portion of the field. 0 ICD-10-CM Required – Enter the ICD 10 diagnosis code Z76.89. NOTE: The ICD-10-CM"V", "W", "X", and "Y" series diagnosis codes are not part of the current diagnosis file and should not be used when completing claims to be submitted to Medicaid.	Diagnosis Code Z76.89 may be used on all ADHC claims.

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Locator #	Description	Instructions	Alerts
22	Resubmission and/or Original Reference Number	Situational. If filing an adjustment or void, enter an "A" for an adjustment or a "V" for a void as appropriate AND one of the appropriate reason codes for the adjustment or void in the "Code" portion of this field. Enter the internal control number from the paid claim line as it appears on the remittance advice in the "Original Ref. No." portion of this field. Appropriate reason codes follow: <u>Adjustments</u> 01 = Third Party Liability Recovery 02 = Provider Correction 03 = Fiscal Agent Error 90 = State Office Use Only – Recovery 99 = Other <u>Voids</u> 10 = Claim Paid for Wrong Recipient 11 = Claim Paid for Wrong Provider 00 = Other	To adjust or void more than one claim line on a claim, a separate form is required for each claim line since each line has a different internal control number.
23	Prior Authorization (PA) Number	Required – Enter the 9-Digit PA number in this field.	
24	Supplemental Information	Situational - Complete if appropriate or leave blank.	
24A	Date(s) of Service	 Required Enter the date of service for each procedure. Bill one date of service per claim line. Either six-digit (MM DD YY) or eight digit (MM DD YYY) format is acceptable. A separate claim must be billed for each month if the recipient's dates of service cross the end of a calendar month. 	Note: Claims must be split billed at the end of each month.
24B	Place of Service	Required Enter the appropriate place of service code for the services rendered. 99 Other	
24C	EMG	Leave Blank.	

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Locator #	Description	Instructions	Alerts
24D	Procedures, Services, or Supplies	Required Enter the procedure code(s) for services rendered in the un-shaded area(s). S5100 – ADHC Services	
24E	Diagnosis Pointer	Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference letter ("A", "B", etc.) in this block.	
24F	Amount Charged (\$ Charge)	Required Enter usual and customary charges for the service rendered.	
24G	Days or Units	Required Enter the number of units billed for the procedure code entered on the same line in 24D NOTE: ADHC cannot exceed 10 hours (40 units) each day and 50 hours (200 units) per week.	Reminder: 1 Unit is equal to 15 minutes of service
24H	EPSDT Family Plan	Leave Blank.	
241	I.D. Qual.	Optional. If possible, leave blank for Louisiana Medicaid billing.	
24J	Rendering Provider I.D. #	Leave Blank.	
25	Federal Tax I.D. Number	Optional.	
26	Patient's Account No.	Situational – Enter the provider specific identifier assigned to the recipient. This number will appear on the remittance advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters.	
27	Accept Assignment?	Optional . Claimfiling acknowledges acceptance of Medicaid assignment.	
28	Total Charge	Required – Enter the total of all charges listed on the claim.	

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Locator #	Description	Instructions	Alerts
29	Amount Paid	Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor (including any contracted adjustments). Enter '0' if the third party did not pay.	
		If TPL does not apply to the claim, leave blank.	
30	Reserved for NUCC use	Leave Blank.	
31	Signature of Physician or Supplier Including Degrees or Credentials	Optional The practitioner or the practitioner's authorized representative's original signature is no longer required.	
	Date	Required Enter the date of the signature.	
32	Service Facility Location Information	Situational – Complete as appropriate or leave blank.	
32a	NPI	Optional.	
32b	Other ID#	Optional.	
33	Billing Provider Info & Phone #	Required Enter the provider name, address including zip code and telephone number.	
33a	NPI	Required – Enter the billing provider's 10-digit NPI number.	The 10-digit NPI <u>must</u> appear on paper claims.
33b	Other ID#	Required – Enter the billing provider's 7-digit Medicaid ID number. ID Qualifier - Optional. If possible, leave blank for Louisiana Medicaid billing.	The 7-digit Medicaid Provider Number <u>must</u> appear on paper claims.

REMINDER: MAKE SURE "WAIVER" IS WRITTEN IN BOLD, LEGIBLE LETTERS AT THE TOP CENTER OF THE CLAIM FORM

Sample forms are on the following pages

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SAMPLE ADHC CLAIM FORM

	WAIVE	R DX P.C	C Techn D. Box 9	
1. MEDICARE MEDICAID TRICARE CHAMPVA	- HEALTH PLAN - HLKLUNG -	1a. INSURED'S I.D. NUMBER 9876543210123		(For Program in Hern 1)
	MM I DE I YY I	4 INSURED'S NAME (Last Na	me, First Name,	Middle Inifial)
	07 31 72 MX F	7 INSURED'S ADDRESS (No.	, Street)	
	Self Spouse Child Other	сіту		STATE
ZP CODE TELEPHONE (Individe Area Code) ()	*	ZIP CODE	(E (Indude Area Code)
9. OTHER INSURED'S NAME (Last Name, First Name, Middle hill a)	D. IS PATIENT'S CONDITION RELATED TO: 1	11. INSURED'S POLICY GRO	UP OR FECA NU	IMBER
			н	SEX
A RESERVED FOR NUCC USE	AUTO ACCIDENT? PLACE (State)	L OTHER CLAIMID (Designa	ited by NUCC)	
RESERVED FOR NUCCUSE		: INSURANCE PLAN NAME (IAME
	ΧΛΛΟΙΓ			
I. INSURANCE PLAN NAME OR PROGRAM NAME		IS THERE ANOTHER HEALTH BENEFIT PLAN? YES NO Wyes, complete items 9, 9a, and 9d.		
PATIENT'S OF AUTHORIZED PEPGON'S SIGNATURE Lauthorize there b process this daim Laisonequest payment of government tenefits effect to ballow.		services described below.		sign af UHE i autronze ned physiolar or supplier for
4 DATE OF CURRENT ILLNESS, INJURY, & PREGNANCY (LMP) 15, OF	HEFI DATE MM I DD I YY 1	SIGNED 16. DATES PATIENT UNABLE MM_LDD	JO WORK IN C	URBENT OCCUPATION
QUAL QUAL QUAL QUAL 27. NAME OF REFERRING PROVIDER OF OTHER SOURCE 17.		FROM	TO	
	NPI	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES MM DO YY MM DD YY FROM TO		
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB?	\$C	HARGES
21. DI AGNOBIS OF NATURE OF ILLNESS OF INJURY Pelate A-L to service a Z76.89 E C	ico ind.	22. RESUBMISSION CODE		EF. NO
E _ C _ G	р[н[23. PRIOR AUTHORIZATION		
	LL	F. G. DAYS		J.
From To RUCEDF (Explain MM DD YY MM DD YY SERVICE EMIC (PTMCPC)	Unusual Circumstances) DIAGNOBIS 3 MODIFIER POINTER	\$ CHARGES UNITS	H. I. EPSDT ID. Family OUAL	RENDERING PROVIDER ID. #
12 10 18 12 10 18 99 S5100	A	72 00 24	NPI	
12 12 18 12 12 18 99 S5100		96 00 32	NPI	
12 13 18 12 13 18 99 S5100	A	120 00 40	NPI	
		T	NPI	
		i 1	Net .	
			NPI	
		1	NPI	
25. FEDERALTAX I.D. NUMBER SSN EIN 26. PATIENT'S AC	COUNTING 27 ACCEPT ASSIGNMENT" 2 (For gout claims, see fact) X YES NO	000 00	29. AMOUNT PA	ID 30. Revel for NUCC Us
	LITY LOCATION INFORMATION	33. BLLING FROMDER INFO ADULT DAY CARE 9876 LOLLIPOP LANE ANYWHERE, LA 71111	State of the second second	25) 555-4957
12/15/2018			123456	7
BIGNED DATE ^a NE IUCC Instruction Manual available at www.nucc.org	PLEASE PRINT OR TYPE			/ 1197 FORM 1500 (02-1

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ADJUSTING/VOIDING CLAIMS

An adjustment or void may be submitted electronically or by using the CMS-1500 (02/12) form.

<u>Only a paid claim can be adjusted or voided.</u> Denied claims must be corrected and resubmitted, not adjusted or voided.

Only one claim line can be adjusted or voided on each adjustment/void form.

For those claims where multiple services are billed and paid by service line, a separate adjustment/void form is required for each claim line if more than one claim line on a multiple line claim form must be adjusted or voided.

The provider should complete the information on the **adjustment** exactly as it appeared on the original claim, **changing only the item(s) that was in error and noting the reason for the change in the space provided on the claim**.

If a paid claim is being voided, the provider must enter all the information on the **void** from the original claim exactly as it appeared on the original claim. After a voided claim has appeared on the Remittance Advice, a corrected claim may be resubmitted (if applicable).

Only the paid claim's most recently approved internal control number (ICN) can be adjusted or voided; thus:

- If the claim has been successfully adjusted previously, the most current ICN (the ICN of the adjustment) must be used to further adjust the claim or to void the claim.
- If the claim has been successfully voided previously, the claim must be resubmitted as an original claim. The ICN of the voided claim is no longer active in claims history.

If a paid claim must be adjusted, almost all data can be corrected through an adjustment with the exception of the Provider Identification Number and the Recipient/Patient Identification Number. Claims paid to an incorrect provider number or for the wrong Medicaid recipient cannot be adjusted. They must be voided and corrected claims submitted.

Adjustments/Voids Appearing on the Remittance Advice

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When an Adjustment/Void Form has been processed, it will appear on the Remittance Advice under *Adjustment or Voided Claim*. The adjustment or void will appear first. The original claim line will appear in the section directly beneath the Adjustment/Void section.

The approved adjustment will replace the approved original and will be listed under the "Adjustment" section on the RA. The original payment will be taken back on the same RA and appear in the "Previously Paid" column.

When the void claim is approved, it will be listed under the "Void" column of the RA.

An Adjustment/Void will generate Credit and Debit Entries which appear in the Remittance Summary on the last page of the Remittance Advice.

Sample forms are on the following pages.

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SAMPLE WAIVER CLAIM FORM ADJUSTMENT

		Mail completed for DXC Technolo P.O. Box 9102 Baton Rouge, LA	egy 20	
			PICA	
1. MEDICARE MEDICAID TRICARE CHAN (Medicare#) X (Medicaid#) (D#DcD#) (Memb	HEALTH PLAN - BEKLUNG -	1a. INSURED'S I.D. NUMBER 9876543210123	(For Program in Item 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)	S. PATIENT'S BIRTH DATE BEX	4 INSURED'S NAME (Last Name,	First Name, Middle Inifial)	
Jayco, Travis 5. PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED	7 INSURED'S ADDRESS (No., Str	98t)	
	Seif Spouse Child Other			
OITY STAT	E 8. RESERVED FOR NUCC USE	спү	BTATE	
ZP CODE TELEPHONE (indude Area Code)	_	ZIP CODE	FELEPHONE (Indude Area Code)	
()			()	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initiat)	10. 15 PATIENT'S CONDITION RELATED TO:	11. INSURED'S FOLICY GROUP C	IR FECA NUMBER	
. OTHER INSURED'S POLICY OR GROUP NUMBER	CEMAYMER (Ant Dates) E	a. INSURED'S DATE OF BIRTH	SEX	
TPL Code if Applicable		b. OTHER CLAIM ID (Designated t	MF	
	YES NO L	Contraction of the second of the second seco	ay monetaj	
RESERVED FOR NUCCUSE		G INSURANCE PLAN NAME OF P	ROGRAMINAME	
I. INSURANCE FLAN NAME OF PROGRAM NAME		d, IS THERE ANOTHER HEALTH B	3BNEFIT PLAN?	
		YES NO Wyes, complete items 9, 9a, and 9d.		
READ BACK OF FORL BEFORE COMPLET PATIENT'S OF AUTHORIZED PERSON'S SIGNATURE Lauthorize b process this daim. Labo request payment of government benefits di tailow SIGNED	no e solarito inter omini ner losse fan medica in obre i information recessary er lossysetter to be only who coeptiles signified		PERSON'S SIGNATURE i aufroriza heundersigned physician or suppliar for	
MIM DO YY	IS OTHER DATE			
QUAL	QUAL 000 11	FROM	TO LATED TO CURRENT SERVICES	
-	17b. NPI	FROM DD YY		
15 ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB?	\$ CHARGES	
21. DIAGNOSIS OF NATURE OF ILLNESS OF INJURY. Relate & L to s	erwcelline below (24E) ICD Ind.	22. RESUBMISSION		
а. 27689 в с		A 02 8347198798700		
E F.L G	н	23. PRIOR AUTHORIZATION NUM Prior Auth #	EER	
1J K 24. ADATE(S) OF SERVICEBC. D. PRO	CEDURES, SERVICES, OR SUPPLIES E.		H. L. J.	
From To PLACEDF (E. MM DD YY MM DD YY SERVICE EM.G. OPT/H	xplain Unusual Circumstances) DIAGNOSIS ICPCS MODIFIER POINTER	\$ CHARGES UNITS	H. L. J. BOT ID. RENDERING Mai QUAL PROMDERID. #	
11 06 18 11 06 18 12 55	125 UN A	84 00 28	NPI	
			NPI	
			NPI	
		L E I I		
			NPI	
			NPI	
			NPI	
25. FEDERALTAX I.D. NUMBER SSN EIN 26. PATIENT	S ACCOUNTING 27. ACCEPT ASSIGNMENT?		MOUNT PAID 30. Revel for NUCC Us	
1234		15 84,00 5 33. BLLING FROMDER INFO& FI HERE FOR YOU WAIVER 200 MAIN ST ANY TOWN, LA 70000	H≉ (225) 555-4957	

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SAMPLE CLAIM FORM

PROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12				
PICA		1		PICA
MEDICARE MEDICAID TRICARE CHAMPVA (Medicere#) (Medicald#) (ID#/DoD#) (Member#D		R 1a. INSURED'S I.D. NUMBER		(For Program in litern 1)
PATIENT'S NAME (Last Name, First Name, Middle Initial)	3. PATIENT'S BIRTH DATE SEX	4. INSURED'S NAME (Last Na	me, First Name,	Middle Initial)
	6. PATIENT RELATIONSHIP TO INSURED		(Simet)	
PATIENT'S ADDRESS (No., Street)	Sett Spouse Child Other	7. INSURED'S ADDRESS (No	, Sueey	
TY STATE	8. RESERVED FOR NUCC USE	CITY		STATE
P CODE TELEPHONE (Include Area Code)		ZIP CODE	TELEPHON	IE (Include Area Code)
		ZIPCODE	()
OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GRO	UP OR FECA N	UMBER
other insured's policy or group number	a. EMPLOYMENT? (Current or Previous)	A. INSURED'S DATE OF BIRT	м	
RESERVED FOR NUCC USE	b. AUTO ACCIDENTY PLACE (State) b. OTHER CLAIM ID (Designs	ed by NUCC)	
RESERVED FOR NUCC USE	C. OTHER ACCIDENT?	C. INSURANCE PLAN NAME		www.C
NSURANCE PLAN NAME OR PROGRAM NAME	10d. CLAIM CODES (Designated by NUCC)	d. IS THERE ANOTHER HEAD	TH BENEFIT PL	LAN?
READ BACK OF FORM BEFORE COMPLETING	A SIGNAM THIS FORM	YES NO		te items 9, 9a, and 9d.
PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the n to process this claim. I also request payment of government benefits either t below.	release of any medical or other information necessary to myself or to the party who accepts assignment	payment of medical benefit services described below.	a to the undersig	ned physician or supplier for
SIGNED	DATE	\$IGNED		
MM DD YY	OTHER DATE MM DD YY	18. DATES PATIENT UNABLE		
NAME OF REFERRING PROVIDER OR OTHER SOURCE 17g.		18. HOSPITALIZATION DATE	TO RELATED TO	The second se
	i. NPI	FROM	то	>
ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB?	\$C	HARGES
DIAGNOSIS OR NATURE OF ILLNESS OF INJURY Relate A-L to servic	toe line below (24E) ICD Ind.	22. RESUBMISSION	-	
B C	D,		ORIGINAL R	IEF. NG.
F	н.	23. PRIOR AUTHORIZATION	NUMBER	
	DURES, SERVICES, OR SUPPLIES E.	F. G.	Н. І.	J.
H DD YY MM DD YY SERVICE EMG CPT/HCPC	aln Unusual Circumstances) DIAGNOSI CS MODIFIER POINTER		Family ID. Plan QUAL	RENDERING PROVIDER ID. #
		1 1	NPI	
			in t	
			NPI	
		1 1 1	NPI	
			in 1	
			NPI	
		1 1	NPI	
			- Part	
			NPI 89. AMOUNT PA	
		OR TOTAL OF LABOR		AID 30. Ravel for NUCC
FEDERAL TAX LD. NUMBER SBN EIN 28. PATIENT'S AU	ACCOUNT NO. 27. ACCEPT ASSIGNMENT? For gost, calma, see back? YES NO	28. TOTAL CHARGE	S S	1

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Providers should refer to the General Information and Administration Provider Manual chapter of the Medicaid Services Manual located on the Louisiana Medicaid website below for general information concerning topics relative to general claims filing.

http://www.lamedicaid.com/provweb1/Providermanuals/manuals/GIA/GIA.pdf