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CLAIMS FILING

Hard copy billing of waiver services are billed on the paper CMS-1500 (02/12) claim form or electronically on the 837P Professional transaction. Instructions in this appendix are for completing the CMS-1500; however, the same information is required when billing claims electronically. Items to be completed are listed as **required**, **situational** or **optional**.

Required information must be entered in order for the claim to process. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned, or will be denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.

Situational information may be required, but only in certain circumstances as detailed in the instructions that follow.

Paper claims should be submitted to:

Molina Medicaid Solutions P.O. Box 91020 Baton Rouge, LA 70821

Services may be billed using:

- The rendering provider's individual provider number as the billing provider number for independently practicing providers; or
- The group provider number as the billing provider number and the individual rendering provider number as the attending provider when the individual is working through a 'group/clinic' practice.

NOTE: Electronic claims submission is the preferred method for billing. (See the EDI Specifications located on the Louisiana Medicaid website at www.lamedicaid.com, directory link "HIPAA Information Center, sub-link "5010v of the Electronic Transactions" – 837P Professional Guide.)

This appendix includes the following:

- Instructions for completing the CMS-1500 claim form and samples of completed CMS-1500 claim forms; and
- Instructions for adjusting/voiding a claim and samples of adjusted CMS-1500 claim forms.

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APPENDIX E – CLAIMS FILING

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CMS-1500 (02/12) INSTRUCTIONS FOR ADULT DAY HEALTH CARE (ADHC) SERVICES EFFECTIVE WITH DATE OF SERVICE 4/1/16

You must write "WAIVER" at the top center of the claim form!

Locator #	Description	Instructions	Alerts
1	Medicare / Medicaid / Tricare Champus / Champva / Group Health Plan / Feca Blk Lung	Required Enter an "X" in the box marked Medicaid (Medicaid #).	You must write "WAIVER" at the top center of the Louisiana Medicaid claim form.
1a	Required – Enter the recipient's 13-digit Medicaid I.D. number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS. NOTE: The recipients' 13-digit Medicaid ID number must be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the recipient's name in Block 2.		Formerly UB-04 Locator 60.
2	Patient's Name	Required – Enter the recipient's last name, first name, middle initial.	Formerly UB-04 Locator 8 & 58.
3	Patient's Birth Date Situational – Enter the recipient's date of birth using six digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07). Sex Enter an "X" in the appropriate box to show the sex of the recipient.		Formerly UB-04 Locator 10 & 11.
4	Insured's Name	Situational – Complete correctly if the recipient has other insurance; otherwise, leave blank.	
5	Patient's Address	Optional – Print the recipient's permanent address.	Formerly UB-04 Locator 9.
6	Patient Relationship to Insured	Situational – Complete if appropriate or leave blank.	
7	Insured's Address	Situational – Complete if appropriate or leave blank.	
8	RESERVED FOR NUCC USE	Leave Blank.	
9	Other Insured's Name	Situational – Complete if appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
		Situational – If recipient has no other coverage, leave blank.	Formerly UB-04 Locator 61.
9a	Other Insured's Policy or Group Number	If there is other commercial insurance coverage, the state assigned 6-digit TPL carrier code is required in this block. The carrier code is indicated on the Medicaid Eligibility verification (MEVS) response as the Network Provider Identification Number. Make sure the EOB or EOBs from other insurance(s) are attached to the claim.	ONLY the 6-digit code should be entered in this field. DO NOT enter dashes, hyphens, or the word TPL in the field.
9b	RESERVED FOR NUCC USE	Leave Blank.	
9c	RESERVED FOR NUCC USE	Leave Blank.	
9d	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
10	Is Patient's Condition Related To:	Leave Blank.	
11	Insured's Policy Group or FECA Number	Situational – Complete if appropriate or leave blank.	
11a	Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	
11b	OTHER CLAIM ID (Designated by NUCC)	Leave Blank.	
11c	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
11d	Is There Another Health Benefit Plan?	Situational – Complete if appropriate or leave blank.	
12	Patient's or Authorized Person's Signature (Release of Records)	Situational – Complete if appropriate or leave blank.	
13	Insured's or Authorized Person's Signature (Payment)	Situational – Obtain signature if appropriate or leave blank.	
14	Date of Current Illness / Injury / Pregnancy	Leave Blank	
15	OTHER DATE	Leave Blank.	

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Locator #	Description	Instructions	Alerts
16	Dates Patient Unable to Work in Current Occupation	Leave Blank	
17	Name of Referring Provider or Other Source	Leave Blank	
17a	Unlabeled	Leave Blank	
17b	NPI	Leave Blank	
18	Hospitalization Dates Related to Current Services	Leave Blank	
19	ADDITIONAL CLAIM INFORMATION (Designated by NUCC)	Leave Blank	
20	Outside Lab?	Leave Blank	
21	ICD Indicator Diagnosis or Nature of Illness or Injury	Required – Enter the applicable ICD indicator to identify which version of ICD coding is being reported between the vertical, dotted lines in the upper right-hand portion of the field. 0 ICD-10-CM Required – Enter the ICD 10 diagnosis code Z76.89. NOTE: The ICD-10-CM "V", "W", "X", and "Y" series diagnosis codes are not part of the current diagnosis file and should not be used when completing claims to be submitted to Medicaid.	Formerly UB-04 Locator 66. Formerly UB-04 Locator 67. Diagnosis Code Z76.89 may be used on all ADHC claims.

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Locator #	Description	Instructions	Alerts
		Situational. If filing an adjustment or void, enter an "A" for an adjustment or a "V" for a void as appropriate AND one of the appropriate reason codes for the adjustment or void in the "Code" portion of this field. Enter the internal control number from the paid claim line as it appears on the remittance advice in the	Formerly UB-04 Locator 64.
		"Original Ref. No." portion of this field.	
22	Resubmission Code	Appropriate reason codes follow: Adjustments 01 = Third Party Liability Recovery 02 = Provider Correction 03 = Fiscal Agent Error 90 = State Office Use Only – Recovery 99 = Other	To adjust or void more than one claim line on a claim, a separate form is required for each claim line since each line has a different internal control number.
		Voids 10 = Claim Paid for Wrong Recipient 11 = Claim Paid for Wrong Provider 00 = Other	
23	Prior Authorization (PA) Number	I RANIIIAN - FNIALINA 9-DINII PA NUMBALIN INK HAN	
24	Supplemental Information	Situational	
24A	Date(s) of Service	Required Enter the date of service for each procedure. Bill one date of service per claim line. Either six-digit (MM DD YY) or eight digit (MM DD YYYY) format is acceptable.	Formerly UB-04 Locator 45.
		A separate claim must be billed for each month if the recipient's dates of service cross the end of a calendar month.	Note: Claims must be split billed at the end of each month.
24B	Place of Service	Required Enter the appropriate place of service code for the services rendered. 99 Other	
24C	EMG	Leave Blank.	

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Locator #	Description	Instructions	Alerts
24D	Procedures, Services, or Supplies	Required Enter the procedure code(s) for services rendered in the un-shaded area(s). S5100 – ADHC Services	Formerly UB-04 Locator 44.
24E	Diagnosis Pointer	Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference letter ("A", "B", etc.) in this block.	
24F	Amount Charged (\$ Charge)	Required Enter usual and customary charges for the service rendered.	Formerly UB-04 Locator 47.
24G	Days or Units	Required Enter the number of units billed for the procedure code entered on the same line in 24D or Units NOTE: ADHC cannot exceed 10 hours (40 units) each day and 50 hours (200 units) per week.	
24H	EPSDT Family Plan	Leave Blank	
241	I.D. Qual.	Optional. If possible, leave blank for Louisiana Medicaid billing.	
24J	Rendering Provider I.D. #	Leave Blank	
25	Federal Tax I.D. Number	Optional.	Formerly UB-04 Locator 5.
26	Patient's Account No.	Situational – Enter the provider specific identifier assigned to the recipient. This number will appear on the remittance advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters.	Formerly UB-04 Locator 3A.
27	Accept Assignment?	Optional. Claim filing acknowledges acceptance of Medicaid assignment.	
28	Total Charge	Required – Enter the total of all charges listed on the claim.	Formerly UB-04 Locator 47.

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Locator #	Description	Instructions	Alerts
29	Amount Paid	Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor (including any contracted adjustments). Enter '0' if the third party did not pay.	Formerly UB-04 Locator 54.
		If TPL does not apply to the claim, leave blank.	
30	Reserved for NUCC use	Leave Blank.	
31	Signature of Physician or Supplier Including Degrees or Credentials	Optional The practitioner or the practitioner's authorized representative's original signature is no longer required.	
	Date	Required Enter the date of the signature.	
32	Service Facility Location Information	Situational – Complete as appropriate or leave blank.	
32a	NPI	Optional.	
32b	Unlabeled	Optional.	
33	Billing Provider Info & Phone #	Required Enter the provider name, address including zip code and telephone number.	Formerly UB-04 Locator 1.
33a	NPI	Required – Enter the billing provider's 10-digit NPI number.	Formerly UB-04 Locator 56. The 10-digit NPI must appear on paper claims.
33b	Unlabeled	Required – Enter the billing provider's 7-digit Medicaid ID number. ID Qualifier - Optional. If possible, leave blank for Louisiana Medicaid billing.	Formerly UB-04 Locator 57. The 7-digit Medicaid Provider Number <u>must</u> appear on paper claims.

REMINDER: MAKE SURE "WAIVER" IS WRITTEN IN BOLD, LEGIBLE LETTERS AT THE TOP CENTER OF THE CLAIM FORM

Sample forms are on the following pages

CHAPTER 9: ADULT DAY HEALTH CARE WAIVER

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SAMPLE ADHC CLAIM FORM WITH ICD-10 DIAGNOSIS CODE (DATES ON OR AFTER 10/01/15)

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ROVED BY N	ATIONAL U	NIFORN	CLAIM	COMMIT	TEE (N	JCC) 82H2									PICA 📑
MEDICARE (Medicare#)	MEDI Medic		_	CARE (DcDs)		CHAMPVA (Member ID®)	GROUP HEALT (10%)	H PLAN BEKT	LUNG	1a. INBURED'S I.D. NI 9876543210				(For Program	n Item 1)
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ATIENT'S AD)				07 3° RTIENT BI	1 72 M. <u>></u> ELATIONSHIP TO I		7. INSURED'S ADDRE	85 (No.,	Street)			
<i>(</i>						9		oouse Child	Other						
						SIAIE 8. HE	EBEHVED	FOR NUCC USE		СПҮ					BTATE
CODE		TE	LEPHO	NE (Indiu	de Area	Code)				ZIP CODE		TELE	PHONE	(Indude Area (Code)
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HERINSUR PL Code				NOMBER		a. Ef	APLOYME T	NT? (Current or Pr	revious) NO	a. INSURED'S DATE O MM DD	OF BIRTH	ı	мГ	SEX	F
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								YES	NO.						
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								e party who accepts		payment of medical services described	below.	to the ur	dersigne	od physician or	supplier for
IGNED							DATE			SIGNED					
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						17b. NPI				FROM	<u></u>		TO		77
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	IR NATUR	EOFILL	NESS C	R INJUR	Y Relate	e A-Lito service line	below (2)	ICD Ind.	0	22. RESUBMISSION CODE		ORIG	NAL BEF	=. NO	
Z76.89		В.			_	a.L		- D.L		23. PRIOR AUTHORIZ	ATION N	UMBER			
		F. J.				G ∟ K. ∟		_ HL _ L.L		987654321					
A. DATE From DD N	(S)OFSEF Y MM	To DD	YY	B. RLAGE OF SERVICE	C. EMG	D. PROCEDURE (Explain Unu CPT/HCPCS		CES, OR SUPPLIE mistances) MODIFIER	S E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OFF UNITS	H. EPSO T Femily Plan	I. ID. QUAL		J. ERING JER ID. #
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04 1	6 04	04	16	99		S5100			А	96.00	32		NPI		
05 1	6 04	05	16	99		S5100			Α	120.00	40		NPI		
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		1													
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ADJUSTING/VOIDING CLAIMS

An adjustment or void may be submitted electronically or by using the CMS-1500 (02/12) form.

Only a paid claim can be adjusted or voided. Denied claims must be corrected and resubmitted – not adjusted or voided.

Only one claim line can be adjusted or voided on each adjustment/void form.

For those claims where multiple services are billed and paid by service line, a separate adjustment/void form is required for each claim line if more than one claim line on a multiple line claim form must be adjusted or voided.

The provider should complete the information on the **adjustment** exactly as it appeared on the original claim, **changing only the item(s) that was in error and noting the reason for the change in the space provided on the claim**.

If a paid claim is being voided, the provider must enter all the information on the **void** from the original claim exactly as it appeared on the original claim. After a voided claim has appeared on the Remittance Advice, a corrected claim may be resubmitted (if applicable).

Only the paid claim's most recently approved internal control number (ICN) can be adjusted or voided; thus:

- If the claim has been successfully adjusted previously, the most current ICN (the ICN of the adjustment) must be used to further adjust the claim or to void the claim.
- If the claim has been successfully voided previously, the claim must be resubmitted as an original claim. The ICN of the voided claim is no longer active in claims history.

If a paid claim must be adjusted, almost all data can be corrected through an adjustment with the exception of the Provider Identification Number and the Recipient/Patient Identification Number. Claims paid to an incorrect provider number or for the wrong Medicaid recipient cannot be adjusted. They must be voided and corrected claims submitted.

Adjustments/Voids Appearing on the Remittance Advice

When an Adjustment/Void Form has been processed, it will appear on the Remittance Advice under *Adjustment or Voided Claim*. The adjustment or void will appear first. The original claim line will appear in the section directly beneath the Adjustment/Void section.

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The approved adjustment will replace the approved original and will be listed under the "Adjustment" section on the RA. The original payment will be taken back on the same RA and appear in the "Previously Paid" column.

When the void claim is approved, it will be listed under the "Void" column of the RA.

An Adjustment/Void will generate Credit and Debit Entries which appear in the Remittance Summary on the last page of the Remittance Advice.

Sample forms are on the following pages.

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SAMPLE WAIVER CLAIM FORM ADJUSTMENT WITH ICD-10 DIAGNOSIS CODE (DATES ON OR AFTER 10/01/15)

WAIVER HEALTH INSURANCE CLAIM FORM APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12	
TT PCA	PICA
— — — HEALTH PLAN — BLK LUNG —	R 1a. INSURED'S LD. NUMBER (For Program in Item 1)
Medicare#) (Medicare#) (Medicare#) (Medicar	9876543210123 4 INSURIED'S NAME (Last Name, First Name, Middle Initial)
JAYCO, TRAVIS 07 31 72 MX F	The state of the s
5. PATIENT'S ADDRESS (No., Street) 6. PATIENT RELATIONSHIP TO INSURED Set Spause Onlid Orier	7. INSURED'S ADDRESS (No., Street)
CITY STATE 8. RESERVED FOR NUCC USE	CITY STATE
ZIP CODE TELEPHONE (Indude Area Code)	ZIP CODE TELEPHONE (Indude Area Code)
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Hillar) 10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP OR FECA NUMBER
a. OTHER INSURED'S POLICY OR GROUP NUMBER a. EMPLOYMENT? (Quirent or Previous)	a. INSURED'S DATE OF BIRTH SEX
TPL Code if applicable	M . F .
EXAM DESCRIPTION NUCCUSE	b. OTHER CLAIM ID (Designated by NUCC)
c. RESERVED FOR NUCC USE c. OTHER ACCIDENT?	C INSURANCE PLAN NAME OF PROGRAM NAME
d INSURANCE PLAN NAME OR PROGRAM NAME ACTUST OF COLOR	T E B A THER HEALTH BENEFIT PLAN?
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.	YES NO Wyes, complete items 9, 9a, and 9d. 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE Lauthorize
12 PATIENT'S CRIAUTHCHIZED PERSON'S SIGNATURE I suffering a season any medical or other information necessary to process this datin. I also request payment of government tenerits after to miyed or to the party who accepts assignment below.	payment of medical benefits to the undersigned physician or supplier for services described below.
SIGNED DATE	SIGNED
14. DATE OF CURRENT ILLNESS, INJURY, & PREGNANCY (LMP) 15. OTHER DATE MM DD YY OUAL MM DD YY	16. DATES PATIENT UNABLE TO WORK IN CURRENT COCUPATION MM DD YY
17. NAME OF REFERRING PROMDER OR OTHER SOURCE 178.	FROM TO 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES OF MM DO TY
17b NPI	FROM TO
19. ADDITIONAL CLAIM INFORMATION (Designated by NJCC)	20. CUTSIDE LAB? \$ CHARGES
21. DIAGNOSIS CRINATURE OF ILLINESS CRINJURY Pelate A-L to service line below (24E) ICD Incl. 0	22. RESUBMISSION CODE ORIGINAL REF. NO.
A. [276.89] B. [C. [D. [A 02 6105198765400 23. PRIOR AUTHORIZATION NUMBER
E	987654321
24. A. DATE(S) OF SERVICE B C. D. PROCEDURES, SERVICES, OR SUPPLIES E. From To RACEUF (Explain Unusual Circumstances) DIAGNOSIS	F. G. H. I. J. DAYS BESUT ID. RENDERING
MM DD YY MM DD YY SBRUCE EMG CPT/HCPCS MOOIFIER POINTER	
04 04 16 04 04 16 99 S5100 A	96 00 32 NPI
	NPI
	NPI
	NPI NPI
	NPI NPI
25. FEDERAL TAX LD. NUMBER SGN EIN 26. PATIENT'S ACCOUNT NO 27. ACCEPT ASSIGNMENT?	NPI
X YES NO	\$ 96,00 \$
31 SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR ORDEDATIALS () certly that the statements on the reverse apply to the bit and are made a part thereof.) JOHN DOE 5/2/16	33. BILLING PROVIDER INFO & PH# (225) 555-4957 ADULT DAY CARE 9876 LOLLIPOP LANE ANYWHERE, LA 71111
a AIDI In	a 1234567890 b 1234567
SIGNED DATE " IUCC Instruction Manual available at: www.nucc.org PLEASE PRINT OR TYPE	APPROVED OMB-0936-1197 FORM 1500 (02-12

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SAMPLE CLAIM FORM

1)常回 8) 支配			
ENSTEALTH INSURANCE CLAIM FORM			
PPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12			TICA CITY
PICA MEDICARE MEDICAID TRICARE CHAMPY.	A GROUP FECA OTHER	1a. INSURED'S I.D. NUMBER	(For Program in Item 1)
(Medicare#) (Medicald#) (IDM/DoD#) (Member 8		THE HOOF ELD O HOL PROMIDE IN	h or ringian rimon ly
2. PATIENT'S NAME (Lest Name, First Name, Middle Initial)	3. PATIENT'S BIRTH DATE SEX	4. INSURED'S NAME (Last Name,	First Name, Middle Initial)
i. PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED Self Spouse Child Other	7. INSURED'S ADDRESS (No., St	reet)
STATE	8. RESERVED FOR NUCC USE	CITY	STATE
ZIP CODE TELEPHONE (Include Area Code)		ZIP CODE	TELEPHONE (Include Area Code)
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP	OR FECA NUMBER
L OTHER INSURED'S POLICY OR GROUP NUMBER	a. EMPLOYMENT? (Current or Previous)	a. INSURED'S DATE OF BIRTH	SEX
o. RESERVED FOR NUCC USE	b. AUTO ACCIDENT? PLACE (State)	b. OTHER CLAIM ID (Designated	M F
; RESERVED FOR NUCC USE	YES NO YES OTHER ACCIDENT?	© INSURANCE PLAN NAME OR F	
	YES NO		
L INSURANCE PLAN NAME OR PROGRAM NAME	10d. CLAIM CODES (Designated by NUCC)	d. IS THERE ANOTHER HEALTH	BENEFIT PLAN? yes, complete items 9, 9s, and 9d.
READ BACK OF FORM BEFORE COMPLETING 2. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize the to process this claim. I also request payment of government benefits either below.	a & SIGNING THIS FORM. release of any medical or other information necessary to myself or to the party who accepts assignment.		PERSON'S SIGNATURE I authorize the undersigned physician or supplier for
SIGNED	DATE	SIGNED	
4. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) 15.	OTHER DATE MM DD YY	18. DATES PATIENT UNABLE TO MM DO YY	WORK IN CURRENT OCCUPATION MM DO YY TO
77, NAME OF REFERRING PROVIDER OR OTHER SOURCE	L I	18. HOSPITALIZATION DATES RE	ELATED TO CURRENT SERVICES
9. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB?	\$ CHARGES
21, DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to serv	ice line below (24E) ICD Ind.	YES NO 22. RESUBMISSION	ORIGINAL REF. NO.
8. L C. L	D	25. PRIOR AUTHORIZATION NUI	Control of the Contro
E. F. G. L	н.	25. PRIOR ACTION ENGINEER	NGL-1
From To PLACEOF (Expla	DURES, SERVICES, OR SUPPLIES In Unusual Circumstances) E. DIAGNOSIS	F. Q. DAYS OR CHARGES UNITS	H. I. J. PODT ID. RENDERING PIN QUAL PROVIDER ID. #
MM DD YY MM DD YY SERWCE EMG. CPTÏ/HČP	CS MODIFIER POINTER	\$ CHARGES UNITS	Plan QUAL PROVIDER ID. #
			NPI
5. FEDERAL TAX I.D. NUMBER 88N EIN 26. PATIENT'S A	ACCOUNT NO. 27. ACCEPT ASSIGNMENT?	28. TOTAL CHARGE 29. /	AMOUNT PAID 30. Ravel for NUCC Use
bit. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bit and are made a part thereof.)	CILITY LOCATION INFORMATION	39. BILLING PROVIDER INFO & P	He ()
NONED DATE 8.	b.	a. NPI b.	
SIGNED DATE " UCC Instruction Manual available at: www.nucc.org	PLEASE PRINT OR TYPE	APPROVED ON	/B-0938-1197 FORM 1500 (02-12)