

CHAPTER 14: CHILDREN'S CHOICE

APPENDIX C – CONTACT INFORMATION

PAGE(S) 3

CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
OCDD Central Site	Operating agency responsible for the statewide operation and administration of the OCDD waiver programs.	Office for Citizens with Developmental Disabilities P.O. Box 3117, Bin #21 Baton Rouge, LA 70821-3117 Phone: (225) 342-0095 Toll-Free: 1-866-783-5553 Fax: (225) 342-8823
Human Service Districts and Authorities	Regional office responsible for Single Point of Entry, implementation and oversight of the ROW on behalf of OCDD.	http://ldh.la.gov/index.cfm/page/134
Louisiana Department of Health - Health Standards Section	Office to contact to report changes that affect provider License.	LDH/Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (504) 342-0138 Fax: (225) 342-5073
Division of Administrative Law – Louisiana Department of Health	Office to contact to file an appeal request.	Division of Administrative Law - Louisiana Department of Health P. O. Box 4033 Baton Rouge, LA 70804-4033 (225) 342-1800 Fax: (225) 342-1812
Gainwell Technologies Provider Enrollment Section	Office to contact to report changes in agency ownership, address, telephone number or account information affection electronic funds transfer.	Gainwell Technologies Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370

CHAPTER 14: CHILDREN'S CHOICE

APPENDIX C – CONTACT INFORMATION

PAGE(S) 3

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Gainwell Technologies Provider Relations Unit	Office to contact to obtain assistance with questions regarding billing information.	Gainwell Technologies Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783 or (225)924-5040
Healthy Louisiana (MEDICAID MANAGED CARE ORGANIZATIONS)	Healthy Louisiana (previously called Bayou Health) is the way most of Louisiana's Medicaid and LA CHIP participants receive health care services. In Healthy Louisiana, Medicaid participants enroll in a managed care plan.	http://ldh.la.gov/index.cfm/subhome/6
Medicaid Program Integrity	Office to contact to report fraud, waste or abuse.	Program Integrity (PI) Section P.O. Box 91030 Baton Rouge, LA 70821-9030 Fraud and Abuse Hotline: (800) 488-2917 Fax: (225) 219-4155 http://ldh.la.gov/index.cfm/page/219
Louisiana State Adverse Actions List Search with DSW Registry information And Office of the Inspector General	Verification of exclusion or restriction from government funded health program and verification of findings which excludes DSW from working with waiver participants. Note: Provider MUST search both for each worker upon hire and every month thereafter and must maintain documentation of these checks.	https://adverseactions.ldh.la.gov/SelSearch and https://exclusions.oig.hhs.gov/

CHAPTER 14: CHILDREN'S CHOICE

APPENDIX C – CONTACT INFORMATION

PAGE(S) 3

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Federal System Award Management	Verification of exclusion or restriction of Vendors from government funded programs. Note: Provider MUST search upon hire and every month thereafter and must maintain documentation of these checks.	https://www.sam.gov/portal/SAM/
Office of Community Services - Local Child Protection Hotline	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary under the age of 18.	Refer to the Department of Children and Family Services website at: http://www.dss.la.gov under the “Report Child Abuse/Neglect” link
Myers and Stauffer’s, LLC	Information about filing cost reports.	https://www.mslc.com/Louisiana/HCBS.aspx
Statistical Resources, Inc.	Entity to contact regarding: 1. LaSRS 2. EVV Process 3. Prior/ Post Authorization/Billing Issues	11505 Perkins Road Suite #H Baton Rouge, LA 70810 (225) 767-0501

Office for Citizens with Developmental Disabilities (OCDD)

Contact information for the central office and the Humans Services Authorities and Districts is found on the OCDD website at: <http://dhh.louisiana.gov/index.cfm/page/134/n/137>