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CLAIMS RELATED INFORMATION

Hard copy billing of waiver services are billed on the paper CMS-1500 (02/12) claim form or electronically on the 837P Professional transaction. Instructions in this appendix are for completing the CMS-1500; however, the same information is required when billing claims electronically. Items to be completed are listed as **required**, **situational** or **optional**.

Required information must be entered in order for the claim to process. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned, or denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.

Situational information may be required, but only in certain circumstances as detailed in the instructions that follow.

Paper claims should be submitted to:

DXC Technology P.O. Box 91020 Baton Rouge, LA 70821

NOTE: Electronic claims submission is the preferred method for billing. (See the EDI Specifications located on the Louisiana Medicaid web site at www.lamedicaid.com, directory link "HIPAA Information Center, sub-link "5010v of the Electronic Transactions" – 837P Professional Guide.)

This appendix includes the following:

- Instructions for completing a CMS 1500 claim form and samples of completed CMS-1500 claim forms; and
- Instructions for adjusting/voiding a claim and samples of adjusted CMS 1500 claim forms.

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CMS 1500 (02/12) INSTRUCTIONS FOR HOME AND COMMUNITY – BASED WAIVER SERVICES

Locator #	Description	Instructions	Alerts
1	Medicare / Medicaid / Tricare / Champva / Group Health Plan / Feca Blk Lung	Required Enter an "X" in the box marked Medicaid (Medicaid #).	You must write "WAIVER" at the top center of the Louisiana Medicaid claim form.
1a	Insured's ID Number	Required – Enter the recipient's 13-digit Medicaid I.D. number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS. NOTE: The recipients' 13-digit Medicaid ID number must be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the recipient's name in Block 2.	
2	Patient's Name	Required – Enter the recipient's last name, first name, middle initial.	
3	Patient's Birth Date Sex	Situational – Enter the recipient's date of birth using six digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07). Enter an "X" in the appropriate box to show the sex of the recipient.	
4	Insured's Name	Situational – Complete correctly if the recipient has other insurance; otherwise, leave blank.	
5	Patient's Address	Optional – Printthe recipient's permanent address.	
6	Patient Relationship to Insured	Situational – Complete if appropriate or leave blank.	
7	Insured's Address	Situational – Complete if appropriate or leave blank.	
8	Reserved for NUCC Use	Leave Blank	
9	Other Insured's Name	Situational – Complete if appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
9a	Other Insured's Policy or Group Number	Situational – If recipient has no other coverage, leave blank. If there is other commercial insurance coverage, the state assigned 6-digit TPL carrier code is required in this block. The carrier code is indicated on the Medicaid Eligibility verification (MEVS) response as the Network Provider Identification Number. Make sure the EOB or EOBs from other insurance(s) are attached to the claim.	ONLY the 6-digit code should be entered in this field. DO NOT enter dashes, hyphens, or the word TPL in the field.
9b	Reserved for NUCC	Leave Blank.	
9c	Reserved for NUCC	Leave Blank.	
9d	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
10	Is Patient's Condition Related To:	Situational – Complete if appropriate or leave blank.	
11	Insured's Policy Group or FECA Number	Situational – Complete if appropriate or leave blank.	
11a	Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	
11b	Other Claim ID (Designated by NUCC)	Leave Blank.	
11c	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
11d	Is There Another Health Benefit Plan?	Situational – Complete if appropriate or leave blank.	
12	Patient's or Authorized Person's Signature (Release of Records)	Situational – Complete if appropriate or leave blank.	
13	Insured's or Authorized Person's Signature (Payment)	Situational – Obtain signature if appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
14	Date of Current Illness / Injury / Pregnancy	Optional.	
15	Other Date	Leave Blank.	
16	Dates Patient Unable to Work in Current Occupation	Optional.	
17	Name of Referring Provider or Other Source	Situational – Complete if applicable.	For LA Medicaid "Other Source" is defined as the ordering provider or referring provider. Any provider entered as an ordering or a referring provider must be enrolled with LA Medicaid.
17a	Other ID#	Situational – Complete if applicable.	
17b	NPI#	Situational – If 17 or 17a is completed, this field is required.	
18	Hospitalization Dates Related to Current Services	Optional.	
19	Additional Claim Information (Designated by NUCC)	Leave Blank.	
20	Outside Lab? \$Charges	Optional.	

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Locator#	Description	Instructions	Alerts
21	ICD Indicator Diagnosis or Nature of Illness or Injury	Required – Enter the applicable ICD indicator to identify which version of ICD coding is being reported between the vertical, dotted lines in the upper right-hand portion of the field. 0 ICD-10-CM Required – Enter the most current ICD diagnosis code. NOTE: ICD-10 external cause of injury diagnosis codes V, W, X, and Y will be acceptable as non-primary diagnosis codes.	The most specific diagnosis codes must be used. General codes are not acceptable.
22	Resubmission Code and/or Original Reference Number	Situational. Iffiling an adjustment or void, enter an "A" for an adjustment or a "V" for a void as appropriate AND one of the appropriate reason codes for the adjustment or void in the "Code" portion of this field. Enter the internal control number from the paid claim line as it appears on the remittance advice in the "Original Ref. No." portion of this field. Appropriate reason codes follow: Adjustments 01 = Third Party Liability Recovery 02 = Provider Correction 03 = Fiscal Agent Error 90 = State Office Use Only – Recovery 99 = Other Voids 10 = Claim Paid for Wrong Recipient 11 = Claim Paid for Wrong Provider 00 = Other	To adjust or void more than one claim line on a claim, a separate form is required for each claim line since each line has a different internal control number.
23	Prior Authorization (PA) Number	Required – Enter the 9-Digit PA number in this field.	
24	Supplemental Information	Situational.	

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Locator #	Description	Instructions	Alerts
		Required Enter the date of service for each procedure.	
24A	Date(s) of Service	Either six-digit (MM DD YY) or eight digit (MM DD YYYY) format is acceptable.	
24B	Place of Service	Required Enter the appropriate place of service code for the services rendered.	
24C	EMG	Leave Blank.	
24D	Procedures, Services, or Supplies	Required Enter the procedure code(s) for services rendered in the un-shaded area(s). If a modifier(s) is required, enter the appropriate modifier in the correct field.	
24E	Diagnosis Pointer	Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference letter ("A", "B", etc.) in this block. More than one diagnosis/reference number may be related to a single procedure code.	
24F	\$Charges	Required Enter usual and customary charges for the service rendered.	
24G	Days or Units	Required Enter the number of units billed for the procedure code entered on the same line in 24D	
24H	EPSDT Family Plan	Situational – Leave blank or enter a "Y" if services were performed as a result of an EPSDT referral.	
241	ID Qualifier	Optional . If possible, leave blank for Louisiana Medicaid billing.	
24J	Rendering Provider I.D. #	Situational – If appropriate, entering the Rendering Provider's 7-digit Medicaid Provider Number in the shaded portion of the block is required. Entering the Rendering Provider's NPI in the non-shaded portion of the block is required when the seven-digit provider number is entered in the shaded portion.	In instances where the billing provider is required to link attending providers of services, entering the attending provider Medicaid ID number is required.
25	Federal Tax I.D. Number	Optional.	

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Locator #	Description	Instructions	Alerts
26	Patient's Account No.	Situational – Enter the provider specific identifier assigned to the recipient. This number will appear on the Remittance Advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters.	
27	Accept Assignment?	Optional. Claimfiling acknowledges acceptance of Medicaid assignment.	
28	Total Charge	Required – Enter the total of all charges listed on the claim.	
29	Amount Paid	Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor (including any contracted adjustments). Enter '0' if the third party did not pay. If TPL does not apply to the claim, leave blank.	
30	Reserved for NUCC use	Leave Blank.	
31	Signature of Physician or Supplier Including Degrees or Credentials	Optional The practitioner or the practitioner's authorized representative's original signature is no longer required.	
	Date	Required Enter the date of the signature.	
32	Service Facility Location Information	Situational – Complete as appropriate or leave blank.	
32a	NPI#	Optional.	
32b	Other ID#	Situational – Complete if appropriate or leave blank.	
33	Billing Provider Info & Phone #	Required Enter the provider name, address including zip code and telephone number.	
33a	NPI#	Required – Enter the billing provider's 10-digit NPI number.	The 10-digit NPI Number must appear on paper claims.
33b	Other ID#	Required – Enter the billing provider's seven-digit Medicaid ID number. ID Qualifier - Optional. If possible, leave blank for Louisiana Medicaid billing.	The seven-digit Medicaid Provider Number <u>must</u> appear on paper claims.

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REMINDER: MAKE SURE "WAIVER" IS WRITTEN IN BOLD, LEGIBLE LETTERS AT THE TOP CENTER OF THE CLAIM FORM

Sample forms are on the following pages.

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SAMPLE WAIVER CLAIM FORM

IEALTH INSURANCE CLAIM FORM	Mail completed forms to: DXC Technology P.O. Box 91020 Baton Rouge, LA 70821
PPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12	PICA
MEDICARE MEDICAID TRICARE CHAMPV. (Medicaids) X (Medicaids) (103/00c0s) (Medicaids) (Medicaids)	- HEALTH PLAN - BLK LUNG -
PATIENT'S NAME (Last Name, First Name, Midde Initial)	8. PATIENT'S BIRTH DATE SEX 4. INSURED'S NAME (Last Name, First Name, Middle Initial)
Jayco, Travis PATIENT'S ADDRESS (No., Street)	
	Set Spouse Ohio One
TY STATE	8. RESERVED FOR NUCC USE CITY STATE
PCODE TELEPHONE (Indude Area Code)	ZIP CODE TELEPHONE (Include Area Codla)
OTHER INSURED'S NAME (Last Name, First Name, Middle Hillar)	10. IS PATIENT'S CONDITION RELATED TO: 11. INSURED'S POLICY GROUP OR FECA NUMBER
OTHER INSURED'S POLICY OR GROUP NUMBER. TPL Code if Applicable	SEMANDER (STATE OF BIRTH SEX
RESERVED FOR NUCC USE	5. AUTO A COIDENT? PLACE (Safe) 5. OTHER CLAIM ID (Designated by NUCC)
RESERVED FOR NUCCUSE	c. OTHER ACCIDENTY C. INSURANCE PLAN NAME OF PROGRAM NAME
	YA®ADIE
INSURANCE PLAN NAME OR PROGRAM NAME	TOU ON VALUES BY AN ON THE BANGET PLAN? YES NO Hyes, complete flems 9, 9a, and 9d.
READ BACK OF FORM BEFORE COMPLETING PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I suthorize they to process this daim. I also request payment of government sene its attuer	A & SIGNING THIS FORM. 18. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize release of any medical or other information recessed y named to impulsion benefits to the understance thus idea or supplier for
SIGNED	JSE ONLY BONE
DATE OF CURRENT ILLNESS, INJURY, or PREGNAVICY (LMP) 15.	OTHER DATE MM . DD
QUAL QUAL QUARTER SOURCE 17a	FROM TO
170	NPI FROM DD YY TO YY
ADDITIONAL CLAIM INFORMATION (Designated by NUCC)	20. OUTSIDE LAB? \$ CHARGES
1. DIAGNOSIS OR NATURE OF ILLNESS OF INJURY Pelate A-L to servi	celine below (24E) ICD Incl. 22. BESUBMISSION CRICINAL REFE NO
Z7689 B C L	D. CODE ON GIVAL REP. NO
F.L GL	H L 23. PRIOR AUTHORIZATION NUMBER Prior Auth #
4. A. DATE(S) OF SERVICE B. D. D. PROCE From To R. ADEDF (Excla	DURES, SERVICES, OR SUPPLIES E. F. G. H. I. J.
M DD YY MM DD YY SBRUCE EMG CPT/HCP	
11 06 18 11 06 18 12 S512	5 UN A 90 00 30 NET
11 09 18 11 09 18 12 S512	5 UN A 75 00 25 NPI
1113 8 1 1 1	Net leave the second se
	NPI NPI
	NPI NPI
5. FEDERALTAX I.D. NUMBER SSN. EIN 26. PATIENT'S A	ACCOUNTIND 27, ACCEPT, ASSIGNMENT? 28 TOTAL CHARGE 29, AMOUNT PAID 30, Revul for NUCC
1234	X YES NO \$ 165,00 \$
INCLUDING DEGREES OR CREDENTIALS () certify that the statements on the reverse apply to this bit and are made a part thereof.)	33. BILLING FRONDER INFO& FH# (225) 555-4957 HERE FOR YOU WAIVER 200 MAIN ST
12/05/18	ANY TOWN, LA 70000
IGNED DATE	a 1234509876 a 1123456

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FFROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC)	WAIV	Mail completed forms to: DXC Technology P.O. Box 91020 Baton Rouge, LA 70821
	HEALTH PLAN - BLK LUNG -	1a, INSURED'S LD, NUMBER (For Program in Item 1) 1234567890123
(Medicare#) X (Medicard#) (ID#DcD#) (Me PATIENT'S NAME (Last Name, First Name, Middle Initial)		1234507890123 4. INSURED'S NAME (Last Name, First Name, Middle Initial)
LOU, JANNIE PATIENT'S ADDRESS (No., Street)	06 11 72 M F X	7 INSURED'S ADDRESS (No., Street)
1234 ANYLANE	Set X Spouse Child Other	7. INCOMES O AUSTICES (NO., STORY)
CALLER TO THE CA	ATE 8. RESERVED FOR NUCC USE	CITY STATE
P CODE TELEPHONE (Include Area Code)		ZIP CODE TELEPHONE (Indude Area Code)
70000 (225) 999-7777 OTHER INSURED'S NAME (Last Name, First Name, Middle Fills)	10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP OR FECA NUMBER
TPL CODE IF APPLICABLE	a EMPLOYMENT? (Current or Previous)	a. INSURED S DATE OF BIRTH SEX
RESERVED FOR NUCC USE		b. OTHER CLAIM IO (Designated by NUCC)
RESERVED FOR NUCCUSE		
SAIV	ES NO	
INSURANCE FLAN NAME OF PROGRAM NAME	10d. CLAIM CCDES (Designated by NUCC)	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?
READ BACK OF FORM BEFORE COMPL	ETING & SIGNING THIS FORM.	YES NO #yes, complete items 9, 9a, and 9d. 18. INSURED S OR AUTHORIZED PERSONS SIGNATURE I authoriza
PATIENT'S OR AUTHORIZED PERSONS SIGNATURE I authori to process this daim. I also request payment of government benefits below.	e the release of any medical or other information necessary either to myself or to the party who accepts assignment	payment of medical benefits to the undersigned physician or supplier for services described below.
SIGNED	DATE	SIGNED
DATE OF CURRENT ILLNESS, INJURY, O' PREGNANCY (LMP)	15. OTHER DATE MM DD YY	16 DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION
QUAL SOURCE OF OTHER SOURCE	QUAL 17a	FROM TO 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES MM DO YY To The Property Services of the Property Servic
	17b NPI	FROM
I. ADDITIONAL CLAIM INFORMATION (Designated by NJCC)		20. OUTSIDE LAB? \$ CHARGES
DIAGNOSIS OR NATURE OF ILLNESS OF INJURY PRIME ALL	service line below (24E) ICD Incl. 0	22. RESUBMISSION CRIGINAL REF. NO
Z7689 E	c	23. PRIOR AUTHORIZATION NUMBER
F	KL LL	PA # IF APPLICABLE
From To PLACEDE	ROCEDURES, SERVICES, OR SUPPLIES E. (Explain Unusual Choumstances) DIAGNOSIS	F. G. H. J. Sept. D. RENDERING. SCHARGES WIRE Re QUAL PROMIDER D. #
M DD YY MM DD YY SERWCE EMG CP	THOPOS MODIFIER POINTER	\$ CHARGES UNITS PAR QUAL PROMDER ID. #
2 01 19 02 01 19 12	S5125 UN A	90,00 30 NPI
2 09 19 02 09 19 12	S5125 UN A	75 00 25 NPI
		! NPI
		NPI NPI
		I NPI
		, Net
FEDERALTAX I.D. NUMBER SISN EIN 26 PATIE	TTC 2000 BT NO. 97 200 BT 100	NPI 29 TOTAL CHARGE 29 AMOUNT PAID 30 Revid for NUCCUse
1234	27 ACCOUNT NO 27 ACCEPT ASSIGNMENTY (for good claims, see bid.) X YES NO	29 TOTAL CHARGE 29. AMOUNT PAID 30. Revol.for NUCCUse 8 165,000 8
SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR OPEDENTIALS (0 certity that the standardents on the reverse adply to the bit and aremado a part thereof) ANE DOE, MD	DEFACILITY LOCATION INFORMATION	33 BLUNG FRONDER INFO & FH# (800) 233-3333 HERE FOR YOU WAIVER 700 MAIN ST
2/28/19	NPI 0	any town, LA 70000 a 1326547895 b 1987654
IGNED DATE " JOC Instruction Manual available at www.nucc.org	PLEASE PRINT OR TYPE	APPROVED OMB-099B-1197 FORM 1500 (C2-12

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ADJUSTING/VOIDING CLAIMS

An adjustment or void may be submitted electronically or by using the CMS-1500 (02/12) form.

Only a paid claim can be adjusted or voided. Denied claims must be corrected and resubmitted – not adjusted or voided.

Only one claim line can be adjusted or voided on each adjustment/void form.

For those claims where multiple services are billed and paid by service line, a separate adjustment/void form is required for each claim line if more than one claim line on a multiple line claim form must be adjusted or voided.

The provider should complete the information on the **adjustment** exactly as it appeared on the original claim, **changing only the item(s) that was in error and noting the reason for the change in the space provided on the claim**.

If a paid claim is being voided, the provider must enter all the information on the **void** from the original claim exactly as it appeared on the original claim. After a voided claim has appeared on the Remittance Advice, a corrected claim may be resubmitted (if applicable).

Only the paid claim's most recently approved internal control number (ICN) can be adjusted or voided; thus:

- If the claim has been successfully adjusted previously, the most current ICN (the ICN of the adjustment) must be used to further adjust the claim or to void the claim.
- If the claim has been successfully voided previously, the claim must be resubmitted as an original claim. The ICN of the voided claim is no longer active in claims history.

If a paid claim must be adjusted, almost all data can be corrected through an adjustment with the exception of the Provider Identification Number and the Recipient/Patient Identification Number. Claims paid to an incorrect provider number or for the wrong Medicaid recipient cannot be adjusted. They must be voided and corrected claims submitted.

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Adjustments/Voids Appearing on the Remittance Advice

When an Adjustment/Void Form has been processed, it will appear on the Remittance Advice under *Adjustment or Voided Claim*. The adjustment or void will appear first. The original claim line will appear in the section directly beneath the Adjustment/Void section.

The approved adjustment will replace the approved original and will be listed under the "Adjustment" section on the RA. The original payment will be taken back on the same RA and appear in the "Previously Paid" column.

When the void claim is approved, it will be listed under the "Void" column of the RA.

An Adjustment/Void will generate Credit and Debit Entries which appear in the Remittance Summary on the last page of the Remittance Advice.

Sample forms are on the following pages.

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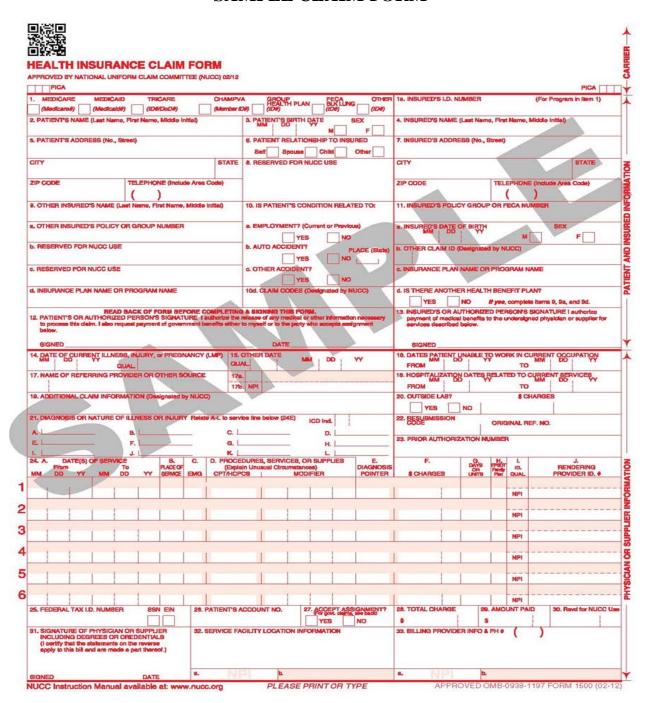
SAMPLE WAIVER CLAIM FORM ADJUSTMENT

EALTH INSURANCE CLAIM FORM	Mail completed forms to: DXC Technology P.O. Box 91020 Baton Rouge, LA 70821
MEDICARE MEDICALD TRICARE CHAMPS	PICA
(Medicare#) X (Medicaid#) (10#/0cD#) (Member:	00 (100) 9876543210123
PATIENT'S NAME (Last Name, First Name, Midde Initial) Jayco, Travis	8. PATIENTS BIRTH DATE SEX 4. INSURED'S NAME (Lest Name, First Name, Middle Initial) MM 07 31 72 MX F
PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED 7. INSURED'S ADDRESS (No., Street) Set Spouse Child Other
TY STATE	
PCODE TELEPHONE (Indude Area Code)	ZIP CODE TELEPHONE (Indude Area Code)
OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	10. IS PATIENT'S CONDITION RELATED TO: 11. INSURED'S POLICY GROUP OR FECA NUMBER
OTHER INSURED'S POLICY OF GROUP NUMBER	a. INSURED'S DATE OF BIRTH SEX
TPL Code if Applicable RESERVED FOR NUCC USE	D AUTO ACCIDENT? PLACE (State) & OTHER CLAIMID (Designated by NUCC)
	YES NO L
RESERVED FOR NUCCUSE	C. OTHER ACCIDENT? C. INSURANCE PLAN NAME OR PROGRAM NAME OF THE PROGRAM NAME
INSURANCE PLAN NAME OR PROGRAM NAME	Toy 24 in the sile at all to NOCO
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	OTHER DATE MM DD YY 16 DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION MM DO YY TO
NAME OF REFERRING PROVIDER OR OTHER SOURCE 17	18. HCSPITALIZATION DATES RELATED TO CURRENT SERVICES MM DD YY
ADDITIONAL CLAIM INFORMATION (Designated by NUCC)	20. OUTSIDELAB? \$ CHARGES
I DIAGNOSIS OF NATURE OF ILLNESS OF INJURY Pelate A-L to ser	yes NO
Z7689 B C	CODE ORIGINAL REF. NO. 8347198798700
F.L. GI	23. PRIOR AUTHORIZATION NUMBER Prior Auth #
From To RACE OF Expl	EDURES, SERVICES, OR SUPPLIES E. F. G. H. I. J. Sin Unusual Circumstances) DIAGNOSIS P. DAYS PROT. ID. RENDERING
M DD YY MM DD YY SBRUCE EMO OPT HO	
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S FEDERALTAX LO. NUMBER SSIN EIN 26. PATIENT'S	ACCOUNT NO. 27, ACCEPT ASSIGNMENT? 28 TOTAL CHAPGE 29, AMOUNT PAID 30, Rest. for NUCCUA
1234	(for grad claims, see lack)
12/17/18	a 1234509876 1123456
JCC Instruction Manual available at www.nucc.org	PLEASE PRINT OR TYPE APPROVED OMB-0938-1197 FORM 1500 (02-

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SAMPLE CLAIM FORM



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Providers should refer to the General Information and Administration Provider Manual chapter of the Medicaid Services Manual located on the Louisiana Medicaid website below for general information concerning topics relative to general claims filing.

http://www.lamedicaid.com/provweb1/Providermanuals/manuals/GIA/GIA.pdf