LOUISIANA MEDICAID PROGRAM

09/28/15 04/30/14

CHAPTER 7: COMMUNITY CHOICES WAIVER APPENDIX D: CLAIMS FILING

PAGE(S) 27

CLAIMS FILING

Hard copy billing of waiver services (except Adult Day Health Care) are billed on the paper CMS-1500 (02/12) claim form or electronically on the 837P Professional transaction. Instructions in this appendix for completing the CMS-1500 are the same information that is required when billing claims electronically. Items to be completed are listed as **required**, **situational** or **optional**.

Required information must be entered in order for the claim to process. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned, or will be denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.

Situational information may be required, but only in certain circumstances as detailed in the instructions that follow.

Paper claims should be submitted to:

Molina Medicaid Solutions P.O. Box 91020 Baton Rouge, LA 70821

Services may be billed using:

- The rendering provider's individual provider number as the billing provider number for independently practicing providers; or
- The group provider number as the billing provider number and the individual rendering provider number as the attending provider when the individual is working through a 'group/clinic' practice.

NOTE: Electronic claims submission is the preferred method for billing. (See the EDI Specifications located on the Louisiana Medicaid web site at <u>www.lamedicaid.com</u>, directory link "HIPAA Information Center, sub-link "5010v of the Electronic Transactions" – 837P Professional Guide.)

Claims for Adult Day Health Care Services must be filed by electronic claims submission 837I or on the UB 04 claim form.

This appendix includes the following:

• Instructions for completing a CMS 1500 claim form and samples of completed CMS-1500 claim forms;

- Instructions for adjusting/voiding a claim and samples of adjusted CMS 1500 claim forms;
- Instructions for completing the UB 04; and
- Samples of UB 04 claim form.

PAGE(S) 27

CMS 1500 (02/12) INSTRUCTIONS FOR HOME AND COMMUNITY – BASED WAIVER SERVICES

| Locator # | Description | Instructions | Alerts |
|-----------|---|---|--|
| 1 | Medicare / Medicaid / Tricare Champus / Champva / Group Health Plan / Feca Blk Lung | Required Enter an "X" in the box marked Medicaid (Medicaid #). | You must write "WAIVER" at the top center of the Louisiana Medicaid claim form. |
| 1a | Insured's I.D. Number | Required – Enter the recipient's 13-digit Medicaid I.D. number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS. NOTE: The recipients' 13-digit Medicaid ID number must be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the recipient's name in Block 2. | |
| 2 | Patient's Name | Required – Enter the recipient's last name, first name, middle initial. | |
| 3 | Patient's Birth Date Sex | Situational – Enter the recipient's date of birth using six digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07). Enter an "X" in the appropriate box to show the sex of the recipient. | |
| 4 | Insured's Name | Situational – Complete correctly if the recipient has other insurance; otherwise, leave blank. | |
| 5 | Patient's Address | Optional – Print the recipient's permanent address. | |
| 6 | Patient Relationship to Insured | Situational – Complete if appropriate or leave blank. | |
| 7 | Insured's Address | Situational – Complete if appropriate or leave blank. | |
| 8 | RESERVED FOR NUCC USE | | |
| 9 | Other Insured's Name | Situational – Complete if appropriate or leave blank. | |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|-----------|---|--|---|
| 9a | Other Insured's Policy or Group Number | Situational – If recipient has no other coverage, leave blank. If there is other commercial insurance coverage, the state assigned 6-digit TPL carrier code is required in this block. The carrier code is indicated on the Medicaid Eligibility verification (MEVS) response as the Network Provider Identification Number. Make sure the EOB or EOBs from other insurance(s) are attached to the claim. | ONLY the 6-digit code should be entered in this field. DO NOT enter dashes, hyphens, or the word TPL in the field. |
| 9b | RESERVED FOR NUCC USE | Leave Blank. | |
| 9с | RESERVED FOR NUCC USE | Leave Blank. | |
| 9d | Insurance Plan Name or Program Name | Situational – Complete if appropriate or leave blank. | |
| 10 | Is Patient's Condition Related To: | Situational – Complete if appropriate or leave blank. | |
| 11 | Insured's Policy Group or FECA Number | Situational – Complete if appropriate or leave blank. | |
| 11a | Insured's Date of Birth Sex | Situational – Complete if appropriate or leave blank. | |
| 11b | OTHER CLAIM ID (Designated by NUCC) | Leave Blank. | |
| 11c | Insurance Plan Name or Program Name | Situational – Complete if appropriate or leave blank. | |
| 11d | Is There Another Health Benefit Plan? | Situational – Complete if appropriate or leave blank. | |
| 12 | Patient's or Authorized Person's Signature (Release of Records) | Situational – Complete if appropriate or leave blank. | |
| 13 | Insured's or Authorized Person's Signature (Payment) | Situational – Obtain signature if appropriate or leave blank. | |

| Locator # | Description | Instructions | Alerts |
|-----------|--|--|---|
| 14 | Date of Current Illness / Injury / Pregnancy | Optional. | |
| 15 | OTHER DATE | Leave Blank. | |
| 16 | Dates Patient Unable to Work in Current Occupation | Optional. | |
| 17 | Name of Referring Provider or Other Source | Situational – Complete if applicable. | |
| 17a | Unlabeled | Situational – Complete if applicable. | |
| 17b | NPI | Situational – Complete if applicable. | |
| 18 | Hospitalization Dates Related to Current Services | Optional. | |
| 19 | ADDITIONAL CLAIM INFORMATION (Designated by NUCC) | Leave Blank. | |
| 20 | Outside Lab? | Optional. | |
| | | | The most specific diagnosis codes must be used. General codes are not acceptable. |
| | ICD Indicator | Required – Enter the applicable ICD indicator to identify which version of ICD coding is being reported between the vertical, dotted lines in the upper right-hand portion of the field. | ICD9 diagnosis codes must be used on claims for dates of service prior to 10/1/15. |
| 21 | | 9 ICD-9-CM 0 ICD-10-CM Required – Enter the most current ICD diagnosis code. | ICD codes must be used on claims for dates of service on or after 10/1/15. |
| | Diagnosis or Nature of Illness or Injury | NOTE : The ICD-9-CM "E" and "M" series diagnosis codes are not part of the current diagnosis file and should not be used when completing claims to be submitted to Medicaid. | Refer to the provider notice concerning the federally required implementation of ICD- 10 coding which is posted on the ICD-10 Tab at the top of the Home page at (www.lamedicaid.com) |

09/28/15 04/30/14

CHAPTER 7: COMMUNITY CHOICES WAIVER APPENDIX D: CLAIMS FILING

| Locator # | Description | Instructions | Alerts |
|-----------|--------------------------------------|---|---|
| 22 | Resubmission Code | Situational. If filing an adjustment or void, enter an "A" for an adjustment or a "V" for a void as appropriate AND one of the appropriate reason codes for the adjustment or void in the "Code" portion of this field. Enter the internal control number from the paid claim line as it appears on the remittance advice in the "Original Ref. No." portion of this field. Appropriate reason codes follow: <u>Adjustments</u> 01 = Third Party Liability Recovery 02 = Provider Correction 03 = Fiscal Agent Error 90 = State Office Use Only – Recovery 99 = Other <u>Voids</u> 10 = Claim Paid for Wrong Recipient 11 = Claim Paid for Wrong Provider 00 = Other | Effective with date of processing 5/19/14, providers currently using the proprietary 213 Adjustment/Void forms will be required to use the CMS 1500 (02/12). To adjust or void more than one claim line on a claim, a separate form is required for each claim line since each line has a different internal control number. |
| 23 | Prior Authorization (PA) Number | Required – Enter the 9-Digit PA number in this field. | |
| 24 | Supplemental Information | Situational | |
| 24A | Date(s) of Service | Required Enter the date of service for each procedure. Either six-digit (MM DD YY) or eight digit (MM DD YYYY) format is acceptable. | |
| 24B | Place of Service | Required Enter the appropriate place of service code for the services rendered. | |
| 24C | EMG | Leave Blank. | |
| 24D | Procedures, Services, or Supplies | Required Enter the procedure code(s) for services rendered in the un-shaded area(s). If a modifier(s) is required, enter the appropriate modifier in the correct field. | |

| Locator # | Description | Instructions | Alerts |
|-----------|---------------------------|---|---|
| 24E | Diagnosis Pointer | Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference letter ("A", "B", etc.) in this block. | |
| | | More than one diagnosis/reference number may be related to a single procedure code. | |
| 24F | Amount Charged | Required Enter usual and customary charges for the service rendered. | |
| 24G | Days or Units | Required Enter the number of units billed for the procedure code entered on the same line in 24D | |
| 24H | EPSDT Family Plan | Situational – Leave blank or enter a "Y" if services were performed as a result of an EPSDT referral. | |
| 241 | I.D. Qual. | Optional. If possible, leave blank for Louisiana Medicaid billing. | |
| 24J | Rendering Provider I.D. # | Situational – If appropriate, entering the Rendering Provider's 7-digit Medicaid Provider Number in the shaded portion of the block is required . Entering the Rendering Provider's NPI in the non-shaded portion of the block is optional . | In instances where the billing provider is required to link attending providers of services, entering the attending provider Medicaid ID number is required. |
| 25 | Federal Tax I.D. Number | Optional. | |
| 26 | Patient's Account No. | Situational – Enter the provider specific identifier assigned to the recipient. This number will appear on the Remittance Advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters. | |
| 27 | Accept Assignment? | Optional. Claim filing acknowledges acceptance of Medicaid assignment. | |
| 28 | Total Charge | Required – Enter the total of all charges listed on the claim. | |
| 29 | Amount Paid | Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor (including any contracted adjustments). Enter '0' if the third party did not pay. If TPL does not apply to the claim, leave blank. | |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|-----------|---|--|---|
| 30 | Reserved for NUCC use | Leave Blank. | |
| 31 | Signature of Physician or Supplier Including Degrees or Credentials | Optional The practitioner or the practitioner's authorized representative's original signature is no longer required. | |
| | Date | Required Enter the date of the signature. | |
| 32 | Service Facility Location Information | Situational – Complete as appropriate or leave blank. | |
| 32a | NPI | Optional. | |
| 32b | Unlabeled | Situational – Complete if appropriate or leave blank. | |
| 33 | Billing Provider Info & Phone # | Required Enter the provider name, address including zip code and telephone number. | |
| 33a | NPI | Optional. | |
| 33b | Unlabeled | Required – Enter the billing provider's 7-digit Medicaid ID number. ID Qualifier - Optional. If possible, leave blank for Louisiana Medicaid billing. | The 7-digit Medicaid Provider Number <u>must</u> appear on paper claims. |

REMINDER: MAKE SURE "WAIVER" IS WRITTEN IN BOLD, LEGIBLE LETTERS AT THE TOP CENTER OF THE CLAIM FORM

Sample forms are on the following pages.

CHAPTER 7: COMMUNITY CHOICES WAIVER

APPENDIX D: CLAIMS FILING

PAGE(S) 27

SAMPLE WAIVER CLAIM FORM WITH ICD-9 DIAGNOSIS CODE (DATES BEFORE 10/1/15)

| EALTH INSURANCE CLAIM FORM | WAIVER | | |
|---|---|---|----------|
| PROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUC) | C) 02/12 | PIC | |
| | CHAMPVA GROUP FECA OTHER HEALTH PLAN BLK LUNG (704) | 1a. INSURED'S I.D. NUMBER (For Program in Ite | |
| | (Member ID#) (1D#) (1D#) (1D#) | 9876543210123 | |
| PATIENT'S NAME (Last Name, First Name, Middle Initial) | 3. PATIENT'S BIRTH DATE SEX MM DD YY | 4. INSURED'S NAME (Last Name, First Name, Middle Initial) | |
| AYCO, TRAVIS | 07 31 72 M × F | 7. INSURED'S ADDRESS (No., Street) | |
| PATIENT'S ADDRESS (No., Street) | 6. PATIENT RELATIONSHIP TO INSURED Self Spouse Child Other | 7. INSURED'S ADDRESS (No., Street) | |
| TY | STATE 8. RESERVED FOR NUCC USE | CITY STAT | Æ |
| | | | |
| CODE TELEPHONE (Include Area Cod | de) | ZIP CODE TELEPHONE (Indude Area Code) | |
| () | | () | |
| OTHER INSURED'S NAME (Last Name, First Name, Middle Init | tial) 10. IS PATIENT'S CONDITION RELATED TO: | 11. INSURED'S POLICY GROUP OR FECA NUMBER | |
| OTHER INSURED'S POLICY OR GROUP NUMBER | a. EMPLOYMENT? (Current or Previous) | a. INSURED'S DATE OF BIRTH SEX | |
| PL Code if applicable | YES NO | MM DD YY M F | |
| RESERVED FOR NUCC USE | b. AUTO ACCIDENT?PLACE (State) | b. OTHER CLAIM ID (Designated by NUCC) | |
| | | | |
| RESERVED FOR NUCC USE | a OTHER ACCIDENT? | C. INSURANCE PLA'N NAME OR PROGRAM NAME | |
| NSURANCE PLAN NAME OR PROGRAM NAME | | NUMERIE MOTHER HEALTH BENEFIT PLAN? | |
| | ΧΔΙΛΊΡΙ Ε ΟΕΙ(| YES NO If yes complete items 9 9a and 9d | |
| READ BACK OF FORM BEFORE COM | IPLETING & SIGNING THIS FORM. | 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I author | |
| to process this claim. I also request payment of government bene | thorize the release of any medical or other information necessary fits either to myself or to the party who accepts assignment | payment of medical benefits to the undersigned physician or supp services described below. | lier for |
| below. SIGNED | DATE | | |
| | | SIGNED | |
| DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LM | MP) 15.OTHER DATE MM DD YY | 16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATI MM DD YY MM DD YY FROM TO | ſ |
| QUAL. NAME OF REFERRING PROVIDER OR OTHER SOURCE | 17a. | 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES | s |
| | 71b. NPI | | 7 |
| ADDITIONAL CLAIM INFORMATION (Designated by NUCC) | | 20. OUTSIDE LAB? \$ CHARGES | |
| | | YES NO | |
| DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate | e A-L to service line below (24E) ICD Ind. 9 | 22. RESUBMISSION CODE ORIGINAL REF. NO. | - |
| 3510 в | C D | | |
| F | G H | 23. PRIOR AUTHORIZATION NUMBER 4123123123 | |
| J. A. DATE(S) OF SERVICE B. | K. L. L. D.PROCEDURES, SERVICES, OR SUPPLIES E. | | |
| From To PLACE OF A DD YY MM DD YY SERVICE EMG | (Explain Unusual Circumstances) DIAGNOSIS CPT/HCPCS MODIFIER POINTER | F. G. H. I. J. DAYS PROT ID. RENDERIN S CHARGES UNITS Pain QUAL. PROVIDER I | IG |
| | ormoroo moonex romer | | |
| 3 31 14 03 31 14 12 | S5125 UN A | 90 00 30 NPI | |
| | | | |
| 02 14 04 02 14 12 | S5125 UN A | 75 00 25 NPI | |
| | | | |
| | | | |
| | | NPI | |
| | | | |
| | | NPI | |
| | | | |
| FEDERAL TAX I.D. NUMBER SSN EIN 26. PA | TIENT'S ACCOUNT NO. 27. ACCEPT AS SIGNMENT? | 28. TOTAL CHARGE 29. AMOUNT PAID 30. BALANCE | EDUE |
| 26. PA | ATIENT'S ACCOUNT NO. 27. ACCEPT ASSIGNMENT? (For gove, claims, see badk) X Y ES NO | s 165 00 s s | 1005 |
| SIGNATURE OF PHYSICIAN OR SUPPLIER 32. SE | RVICE FACILITY LOCATION INFORMATION | \$ 100 00 \$ \$ 33. BILLING PROVIDER INFO & PH# (225) 555-4957 | |
| INCLUDING DEGREES OR CREDENTIALS | | Here For You Waiver | |
| (I certify that the statements on the reverse apply to this bill and are made a part thereof.) | | 200 Main St. | |
| | | | |
| | | Any Town, LA 70000 | |

PAGE(S) 27

SAMPLE WAIVER CLAIM FORM WITH ICD-10 DIAGNOSIS CODE (DATES ON OR AFTER 10/01/15)

| | CE CLA | | | | AIV | | | | | | | | |
|---|------------------------------|----------------|--|------------------------|----------------------|------------------------------------|----------------------|---|--------------------------|---------------------------|--------------------------|-------------------|---|
| PROVED BY NATIONAL UNI PICA | ORM CLAIM | COMMITT | EE (NUCC) 02/12 | | | | | | | | | | PICA |
| 1. MEDICARE MEDICAI | D TRIC | ARE | CHAMPVA | GROUF | | FECA BLK LUNG | OTHER | 1a. INSURED'S | LD. NUME | BER | | (For | Program in Item 1 |
| (Medicare#) 🗙 (Medicaid | | DoD#) | (Memberit |)#) (ID#) | | (ID#) | (ID#) | 987654321 | | | | | |
| PATIENT'S NAME (Last Nar | e, First Name, | Middle Ini | ital) | 3. PATIENTS | | SE | | 4. INSURED'S N | NAME (Las | tName, | First Name, | Middle | initial) |
| JAYCO, TRAVIS | Record 1 | | | 07 3' 6. PATIENT R | - | | F | 7. INSURED'S A | DDRESS | No. St | n afi | | |
| . PATIENT S ADDRESS (NO., | 3100.) | | | | | | ther | 1. 110012007 | 001200 | | , o oly | | |
| ITY | | | STATE | 8. RESERVED | FOR NUCC I | JSE | | CITY | | | | | STATE |
| 0.0005 | | 1. Cardenda | | | | | | 70.0005 | | | | | |
| IP CODE | TELEPHON | iE (indude | Area Code) | | | | | ZIP CODE | | | (| : (inclux) | de Anea Code) |
| OTHER INSURED'S NAME | Last Name, Fir | st Name. I | Middle Initial) | 10. IS PATIEN | T'S CONDIT | ON RELAT | ED TO: | 11. INSURED'S | POLICY G | ROUP | × . | · · | |
| | | | | | | | | | | | | | |
| OTHER INSURED'S POLIC | | NUMBER | | a. EMPLOYME | ENT? (Curren | tor Previous | 6) | a. INSURED'S | | BIRTH | | | SEX |
| PL Code if applicab RESERVED FOR NUCCUS | | | | | YES | NO | | | | | м | | F |
| RESERVED FOR NUCCUS | - | | | b. AUTO ACCI | DENT? | PL | ACE (State) | b. OTHER CLAI | MID (Desi | gnated t | by NUCC) | | |
| RESERVED FOR NUCC US | | —E | XAI | | | U | | INS RAICE | | ORF | ROGRAMIN | IAME | |
| | | | | | YES | NO | | | | - | | | |
| INSURANCE PLAN NAME (| R PROGRAM | NAME | | 10d. RESERV | ED FOR LOC | ALUSE | | d. IS THERE AN | OTHER H | EALTH | BENEFIT PL | AN? | |
| | | | | | | | | YES | NO | | es, complete | | |
| REA PATIENT'S OR AUTHORIZI to process this claim. I also re below. | D PERSON'S | SIGNATU | DRE COMPLETING RE I authorize the ment benefits either t | release of any n | nedical or oth | er informatio xepts assign | on necessary ment | 13. INSURED'S payment of r services des | medical ber | nefits to | PERSON'S the undersig | SIGNA' ned phy | TURE I authorize /sician or supplier f |
| SIGNED | | | | DATE | | | | SIGNED | | | | | |
| MM DO CURRENT ILLNE | | r PREGN/ | | THER DATE | MM | | (| 16. DATES PAT MM | IENT UNA | BLE TO YY | WORK IN C | URREN | T OCCUPATION |
| 7. NAME OF REFERRING PR | QUAL | THER SO | QU/ URCE 17a | | | | | FROM 18. HOSPITALIZ | ATION DA | TESRE | | URRE | NT SERVICES |
| | | | 71b. | NPI | | | | FROM | 00 | YY. | то | - MA | 00 77 |
| 9. ADDITIONAL CLAIM INFO | MATION (Des | ignated by | | | | | | 20. OUTSIDE LA | AB? | | \$ CHA | RGES | |
| | | | | | | | | YES | NO | | | | |
| 1. DIAGNOSIS OR NATURE (| | RINJURY | | rvice line below | (24E) ICD | Ind. 0 | | 22. RESUBMISS | SION | 1.1 | ORIGINAL R | EF. NO |). |
| A. [G5 10 | B | | C | | _ | D | | 23. PRIOR AUT | HORIZATI | | IBER | | |
| E | E | | G K.I | | _ | н | | Prior Auth | | | | | |
| 4. A. DATE(S) OF SERV | CE [| B. PLACE OF | C. D.PROCE | DURES, SERV | CES, OR SU | PPLIES | E. DIAGNOSIS | F. | | G. AYS | H. L. PROT ID. | | J. RENDERING |
| From M DD YY MM | To DD YY | | EMG CPT/HCP | lain Unusual Cir CS | MODIFIER | | POINTER | \$ CHARGE | S U | G. MYS I OR NITS | Plan QUAL | | PROVIDER ID. # |
| 10 08 15 10 | 08 15 | 12 | S512 | 5 UN | | 1 1 | Α | 90 | 00 | 30 | NPI | | |
| 10 09 15 10 | 09 15 | 12 | S512 | 5 UN | | | А | 75 | 00 | 25 | NPI | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | NPI | | |
| 1 1 1 | 1 1 | | | 1 1 | 1 | 1 1 | | 1 | | 1 | NPI | | |
| I i | <u> </u> | I | 1 | i | i | 1 | | <u>ı i</u> | | | 100-1 | 1 | |
| | | | | | | | | | | | NPI | | |
| | | | | | 1 | | | | | | [| | |
| 5. FEDERAL TAX I.D. NUMBE | | N EN | 26. PATIENT'S A | | | | ONINEATO | 28. TOTAL CH | ARGE | | NPI AMOUNT PA | 10 | 30. BALANCE DU |
| W REDERAL TAXILUL NUMBE | n 35 | N EN | 26. PATIENTS / | UCCOUNT NO. | 27.AC (For X Y | CEPT ASSI govt. claims, s ES | eeback) NO | | 165 00 | | NITUNI PA | Ĩ | 30. BALANCE DU \$ 165 |
| SIGNATURE OF PHYSICIA INCLUDING DEGREES OR () certify that the statements apply to this bill and are many | CREDENTIAL on the reverse | S | 32. SERVICE FA | CILITY LOCATI | | | | 33. BILLING P HERE FO 200 MAIN ANY TOW | ROVIDER I R YOU ST | WAI | VER | 25)5 | 555-4957 |
| Ima Biller | p.em. | 10/15/1 | 5 | b. | | | | | 67654 | ь. | | 1239 | 876 |
| ILINED IIIG DIIICI | DATE | 10/10/13 | - I a. | D. | | | | - 12090 | | | | 1200 | 0.0 |

LOUISIANA MEDICAID PROGRAM

CHAPTER 7: COMMUNITY CHOICES WAIVER APPENDIX D: CLAIMS FILING

PAGE(S) 27

ADJUSTING/VOIDING CLAIMS

An adjustment or void may be submitted electronically or by using the CMS-1500 (02/12) form.

<u>Only a paid claim can be adjusted or voided</u>. Denied claims must be corrected and resubmitted – not adjusted or voided.

Only one claim line can be adjusted or voided on each adjustment/void form.

For those claims where multiple services are billed and paid by service line, a separate adjustment/void form is required for each claim line if more than one claim line on a multiple line claim form must be adjusted or voided.

The provider should complete the information on the **adjustment** exactly as it appeared on the original claim, **changing only the item(s) that was in error and noting the reason for the change in the space provided on the claim**.

If a paid claim is being voided, the provider must enter all the information on the **void** from the original claim exactly as it appeared on the original claim. After a voided claim has appeared on the Remittance Advice, a corrected claim may be resubmitted (if applicable).

Only the paid claim's most recently approved internal control number (ICN) can be adjusted or voided; thus:

- If the claim has been successfully adjusted previously, the most current ICN (the ICN of the adjustment) must be used to further adjust the claim or to void the claim.
- If the claim has been successfully voided previously, the claim must be resubmitted as an original claim. The ICN of the voided claim is no longer active in claims history.

If a paid claim must be adjusted, almost all data can be corrected through an adjustment with the exception of the Provider Identification Number and the Recipient/Patient Identification Number. Claims paid to an incorrect provider number or for the wrong Medicaid recipient cannot be adjusted. They must be voided and corrected claims submitted.

Adjustments/Voids Appearing on the Remittance Advice

When an Adjustment/Void Form has been processed, it will appear on the Remittance Advice under *Adjustment or Voided Claim*. The adjustment or void will appear first. The original claim line will appear in the section directly beneath the Adjustment/Void section.

LOUISIANA MEDICAID PROGRAM

CHAPTER 7: COMMUNITY CHOICES WAIVER APPENDIX D: CLAIMS FILING

PAGE(S) 27

The approved adjustment will replace the approved original and will be listed under the "Adjustment" section on the RA. The original payment will be taken back on the same RA and appear in the "Previously Paid" column.

When the void claim is approved, it will be listed under the "Void" column of the RA.

An Adjustment/Void will generate Credit and Debit Entries which appear in the Remittance Summary on the last page of the Remittance Advice.

Sample forms are on the following pages.

CHAPTER 7: COMMUNITY CHOICES WAIVER

APPENDIX D: CLAIMS FILING

PAGE(S) 27

SAMPLE WAIVER CLAIM FORM ADJUSTMENT WITH ICD-9 DIAGNOSIS CODE (DATES BEFORE 10/01/15)

| | | ECL | | ORM | | V | VA | IV | ER | | | | | | | |
|---|---------------|---------------|----------------|-----------|-----------------|-----------------------------|------------------|------------------------------|-----------------------------|----------------------------|-----------------------------|---------------------------|-----------------------------------|-----------|--------------|----------------------------|
| ROVED BY NAT | | | | | UCC) 02/12 | | | | | | | | | | | |
| MEDICARE | MEDICAID | TR | ICARE | | CHAMPVA | GROL | JP TH PLAN | FECA | OTHER | 1a. INSURED | S LD. NUM | BER | | (Fr | or Progra | m in Item 1) |
| (Medicare #) 🗙 | (Medicaid # |) (ID | #/DoD#) | | (Member ID | #) (ID#) | | FECA BLK LUN (ID#) | IG (ID#) | 98765432 | | | | | | , |
| PATIENT'S NAM | | First Nam | e, Middle | Initial) | | 3. PATIENT'S | | TE | SEX | 4. INSURED'S | NAME (La | st Nam | e, First Nam | e, Middle | e Initial) | |
| AYCO, TRA PATIENT'S ADDI | | | | | | 07 3 6. PATIENT I | 31 72 | | F | 7. INSURED'S | ADDDEEG | (blo C | (teo of) | | | |
| ATTENT 5 ADDI | KESS (NO., SI | (eel) | | | | | Spouse | Child | Other | 7. INSURED C | ADDRESS | (140., c | secol) | | | |
| Υ | | | | | STATE | 8. RESERVE | D FOR NUC | C USE | | СПҮ | | | | | | STATE |
| CODE | | TELEPHO | ME (look) | do Aroo | Code | | | | | ZIP CODE | | | TELEPHO | NE (look | udo Aroo | Code) |
| CODE | | (|) | de Area | Code) | | | | | ZIP CODE | | | (| NE (Inci | ude Area | Code) |
| THER INSURE | D'S NAME (La | ist Name, F | / | e, Middle | Initial) | 10. IS PATIE | NT'S CON | DITION REL | ATED TO: | 11. INSURED | S POLICY | GROUF | × . | | R | |
| | | | | | | | | | | | | | | | | |
| THER INSURE | | | P NUMBER | R | | a. EMPLOYM | | | | a. INSURED | D'SDATE C | F BIRT | | | SEX | _ |
| L Code if a | | | | | | h AUTO ACT | YES CIDENT2 | N | | b. OTHER CL | AIM ID (De | signated | | И | | F |
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LOUISIANA MEDICAID PROGRAM

09/28/15 04/30/14

CHAPTER 7: COMMUNITY CHOICES WAIVER

APPENDIX D: CLAIMS FILING

PAGE(S) 27

SAMPLE WAIVER CLAIM FORM ADJUSTMENT WITH ICD-10 DIAGNOSIS CODE (DATES ON OR AFTER 10/01/15)

| HEALTH INSURANCE | | ORM | | W | AI\ | /ER | | | | | | | |
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| DITY | | | STATE 8. R | ESERVED | FOR NUCC | USE | | CITY | | | | | STATE |
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| READ BAC | K OF FORM E | FORT | | | IS FOR L | -AF | | 3 INS IRE (SO | | | complete item RSON'S SIGN | | |
| PATIENTS OR AUTHORIZED PE to process this claim. I also request | RSON'S SIGN | mment be | nells either to me | self or to the | noncel a ce | her internation ne | xessury t | 3. INS IRF /SO payment of me services descri | thed below | s to the | undersigned p | hysician or | supplier for |
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| 7. NAME OF REPERRING PROVIDI 9. ADDITIONAL CLAIM INFORMATI 1. DIAGNOSIS OR NATURE OF ILLI A. <u>1G5 10</u> B. E. F. J. ZAGNOSIS OR NATURE OF ILLI A. <u>1G5 10</u> B. I. J. ZAGNOSIS OF NATURE OF ILLI J. ZAGNOSIS OF SERVICE J. ZAGNOSIS OF SERVICE J. J. ZAGNOSIS OF SERVICE J. J. ZAGNOSIS OF SERVICE J. SEGNATURE OF PHYSICAN OF J. SIGNATURE OF PHYSICAN OR | EN OR OTHER I | SOURCE | OUL 178. 178. NPI 30 30 30 30 30 30 30 31 30 31 30 31 31 31 31 31 31 31 31 31 31 31 31 31 | Ine below IES, SERVI Jnusual Cr UN 1 UN 1 IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII | (24E) ICD CEES, OR SU MODIFIER | Dind. 0 Di | E E SNOSIS NITER | FROM 18. HOSPITALIZA FROM 20. OUTSIDE LAE YES 22. RESUBMISS 23. PRIOR AUTH F. \$ CHARGES 90 0 1 24. TOTAL CHAF 3. BILLING PRO | | ORI 529 NUMBE 1 29. AMK 5 29. AMK 5 20. 8 PH1 | TO TO TO S CHARGE 9198798 R 1 004 NPI NPI NPI NPI NPI NPI NPI NPI | RENDER RENDER RENDER S S S S RENDER S S S S S S S S S S S S S | |
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CHAPTER 7: COMMUNITY CHOICES WAIVER

APPENDIX D: CLAIMS FILING

PAGE(S) 27

09/28/15

04/30/14

SAMPLE CLAIM FORM

| EDICARE MEDICAID TRICARE CHA Iedicare#) (Medicald#) (ID#/DoD#) (Men | | | PICA |
|--|--|--|---|
| | NPVA GROUP FECA OTHER HEALTH PLAN BLK LUNG (1D#) 1977 (1D#) (1D#) (1D#) | I 1a. INSURED'S I.D. NUMBER | (For Program in litem 1) |
| TIENT'S NAME (Leat Name, First Name, Middle Initial) | | 4. INSURED'S NAME (Last Name, I | Frat Name, Middle Initial) |
| FIENT'S ADDRESS (No., Street) | 6. PATIENT RELATIONSHIP TO INSURED | 7. INSURED'S ADDRESS (No., Str | et) |
| | Setf Spouse Child Other | | |
| ST | TE 8. RESERVED FOR NUCC USE | CITY | STATE |
| ODE TELEPHONE (Include Area Code) | | ZIP CODE 1 | ELEPHONE (Include Area Code) |
| IER INSURED'S NAME (Last Name, First Name, Micide Initial) | 10. IS PATIENT'S CONDITION RELATED TO: | 11. INSURED'S POLICY GROUP O | |
| TER INSURED S ROME (LINE RAINS, FILE MUTH, MICRO IIIUSU) | IN IS PATIENT & CONDITION RELATED TO: | Th. INSURED'S POLICY GROUP O | |
| HER INSURED'S POLICY OR GROUP NUMBER | a. EMPLOYMENT? (Current or Previous) YES NO | a. INSURED'S DATE OF BIRTH | M F |
| SERVED FOR NUCC USE | b. AUTO ACCIDENTY PLACE (State) | b. OTHER CLAIM ID (Designated b | NUCC) |
| SERVED FOR NUCC USE | G. OTHER ACCIDENT? | C. INSURANCE PLAN NAME OF PL | OGRAM NAME |
| | | | |
| URANCE PLAN NAME OR PROGRAM NAME | 10d. CLAIM CODES (Designated by NUCC) | d. IS THERE ANOTHER HEALTH B | |
| READ BACK OF FORM BEFORE COMPLE | TING & SKINING THIS FORM. | 13. INSURED'S OR AUTHORIZED | |
| READ BACK OF FORM BEFORE COMPLE TRENT'S OR AUTHORIZED PERSON'S SIGNATURE 1 authorize process this claim. I also request payment of government banefits a low. | the release of any medical or other information necessary ther to myself or to the party who accepts assignment | payment of medical benefits to the associated below. | ie undersigned physician or supplier for |
| GNED | DATE | \$IGNED | |
| TE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) | 15. OTHER DATE MM DD YY | 18. DATES PATIENT UNABLE TO Y MM DO YY FROM | YORK IN CURRENT OCCUPATION MM DD YY TO |
| ME OF REFERRING PROVIDER OR OTHER SOURCE | 17a | 18. HOSPITALIZATION DATES REI MM DD YY | ATED TO CURRENT SERVICES |
| DITIONAL CLAIM INFORMATION (Designated by NUCC) | 176. NPI | FROM 20. OUTSIDE LAB? | TO \$ CHARGES |
| | | YES NO | |
| AGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to | service line below (24E) ICD Ind. | 22. FIESUBMISSION CODE | RIGINAL REF. NO. |
| | D | 23. PRIOR AUTHORIZATION NUM | 3ER |
| | | | |
| From To PLACEOF (| CEDURES, SERVICES, OR SUPPLIES E. Aplain Unusual Circumstances) DIAGNOSIS ICPCS MODIFIER POINTER | F. G. DAYS FP OR FI S CHARGES UNITS F | H. I. J. SOT ID. FLENDERING May QUAL PROVIDER ID. # |
| | | | |
| | | | NPI |
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| | | | NPI |
| | | | NPI |
| DEFALTAX LD, NUMBER SEN EIN 28, PATIEN | "8 ACCOUNT NO. 27, ACCOUNT ASS GIVENT | 28. TOTAL CHARGE 28. Al | NPI NPI ACUNT PAID 30. Ravel for NUCC U |

PAGE(S) 27

Instructions for Completing the UB04 for Adult Day Health Care

| Locator # | Description | Instructions | Alerts |
|-----------|--|---|--------|
| 1 | Provider Name, Address, Telephone # | Required. – Enter the name and address of the facility. | |
| 2 | Pay to Name/Address/ID | Situational. – Enter the name, address, and Louisiana Medicaid ID of the provider if different from the provider data in Field 1. | |
| 3a | Patient Control No. | Optional. – Enter the patient control number. It may consist of letters and/or numbers and may be a maximum of 20 characters. | |
| 3b | Medical Record # | Optional . – Enter patient's medical record number (up to 24 characters) | |
| 4 | Type of Bill | Required. – Enter the appropriate 3-digit code as follows: <u>1st Digit - Type of Facility</u> 8 = Special Facility (LOC=Adult Day Health Care) <u>2nd Digit - Classification</u> 9 = Other (Adult Day Health Care - ADHC) <u>3rd Digit - Frequency Definition</u> 1 = Admit Through Discharge Claim. Use this code for a claim encompassing an entire course of treatment for which you expect payment, i.e., no further claims will be submitted for this patient. 2 = Interim - First Claim. Use this code for the first of an expected series of claims for a course of treatment. 3 = Interim - Continuing Claim. Use this code when a claim for a course of treatment has been submitted and further claims are expected to be submitted. 4 = Interim - Final Claim. Use this code for a claim which is the last claim. The "Through" date of this bill (Form Locator 6) is the discharge date or date of death. 7 = Adjustment/ Replacement of Prior Claim. Use this code to void a previously submitted and paid claim. | |

| Locator # | Description | Instructions | Alerts |
|-----------|---|--|--------|
| 5 | Federal Tax No. | Optional. | |
| 6 | Statement Covers Period (From & Through Dates) dates of the period covered by this bill. | Required. – Enter the beginning and ending service dates of the period covered by this claim (MMDDYY). | |
| 7 | Unlabeled | Leave blank. | |
| 8 | Patient's Name | Required. – Enter the recipient's name exactly as shown on the recipient's Medicaid eligibility card: Last name, first name, middle initial. | |
| 9a-e | Patient's Address (Street, City, State, Zip) | Required. – Enter patient's permanent address appropriately in Form Locator 9a-e. 9a = Street address 9b = City 9c = State 9d = Zip Code 9e = Zip Plus | |
| 10 | Patient's Birth Date | Required. – Enter the patient's date of birth using 8 digits (MMDDYY). If only one digit appears in a field, enter a leading zero. | |
| 11 | Patient's Sex | Required. – Enter sex of the patient as: M = Male F = Female U = Unknown | |
| 12 | Admission Date | Required. – Enter the date on which care began (MMDDYY). If there is only one digit in a field, enter a leading zero. | |
| 13 | Admission Hour | Leave blank. | |
| 14 | Type Admission | Leave blank. | |
| 15 | Source of Admission | Leave blank. | |
| 16 | Discharge Hour | Leave blank. | |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|-----------|---------------------------------------|---|--|
| 17 | Patient Status | Required Enter the patient's 2-digit status code as of the "Through" date of the billing period (Form Locator 6). Valid Codes 01 = Discharged to home or self-care (routine discharge) 02 = Discharged/transferred to another short-term general hospital for inpatient care 03 = Discharged/transferred to a skilled nursing facility (SNF) or an intermediate care facility (ICF) 04 = Discharged/transferred to home under care of home health services organization 07 = Left against medical advice or discontinued care 09 = Admitted as inpatient to a hospital 20 = Expired/Discharged Due to Death 30 = Still a patient 61 = Discharged/transferred within this institution to hospital-based Medicare approved swing-bed 62 = Discharged/transferred to a rehabilitation facility including rehabilitation distinct part units of a hospital 63 = Discharged/transferred to a long term care hospital | |
| 18-28 | Condition Codes | Leave blank. | |
| 29 | Accident State | Leave blank. | |
| 30 | Unlabeled Field | Leave blank. | |
| 31-34 | Occurrence Codes/Dates | Leave blank. | |
| 35-36 | Occurrence Spans (Code and Dates) | Leave blank. | |
| 37 | Unlabeled | Leave blank. | |
| 38 | Responsible Party Name and Address | Optional. | |
| 39-41 | Value Codes and Amounts | Required. – Enter the appropriate Value Code (listed below). *80 = Covered days *Enter the appropriate Value Code in the code portion of the field and the Number of Days in the "Dollar" portion of the "Amount" section of the field. Enter "00" in the "Cents" portion of the "Amount" section of the field. | Enter total number of units billed on the claim, not the number of days |

| Locator # | Description | Instructions | Alerts |
|-----------|----------------------------|---|--|
| 42 | | Required . – Enter the revenue code which identifies the service provided. | |
| | Revenue Code | Revenue Code & Description (Corresponding Level of <u>Care)</u> | |
| | | 932 = Medical Rehabilitation Day Program- Subcategory 2 – Full Day (27 = Adult Day Health Care) | |
| 43 | Revenue Description | Required . – Enter the narrative description of the corresponding Revenue Code as indicated above in Form Locator 42. | |
| 44 | HCPCS/Rates HIPPS Code | Leave blank. | |
| | | Required. – Enter the day of service for each day services are provided (e.g., 01-01, 02-02, 03-03, etc) for each revenue code indicated. Enter a service line for each service day. | Creation date must be later than the through date in Form Locator 6 |
| 45 | Service Date | Required . – Enter the date the claim is submitted for payment in the block just to the right of the CREATION DATE label on line 23. Must be a valid date in the format MMDDYY. Must be later than the through date in Form Locator 6. | |
| | | Required . – Enter the total number of units for each day of service. 1 unit = 15 minutes of service. | Reminder: 1 Unit is equal to 15 minutes of service |
| 46 | Units of Service | Note: ADHC cannot exceed 10 hours (40 units) each day and 50 hours (200 units) each prior authorized week. | |
| 47 | Total Charges | Leave Blank. | |
| 48 | Non-Covered Charges | Leave Blank. | |
| 49 | Unlabeled Field (National) | Leave Blank. | |
| 50-A,B,C | Payer Name | Situational . – Enter insurance plans other than Medicaid on Lines "A", "B" and/or "C". If another insurance company is primary payer, entry of the name of the insurer is required . | |
| | | The Medically Needy Spend down form (110-MNP) must be attached if the date of service falls on the first day of the spend-down eligibility period. | |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|-----------|--------------------------------------|---|--|
| 51-A,B,C | Health Plan ID | Situational. – Enter the corresponding Health Plan ID number for other plans listed in Form Locator 50 A, B, and C. | |
| | | If other insurance companies are listed, then entry of their Health Plan ID numbers is required . | |
| 52-A,B,C | Release of Information | Optional. | |
| 53-A,B,C | Assignment of Benefits Cert. Ind. | Optional. | |
| 54-A,B,C | Prior Payments | Situational. – Enter the amount the facility has received toward payment of this bill from private insurance carrier noted in Form Locator 50 A, B and C. If private insurance was available, but no private insurance payment was made, then enter '0' or '0.00' in this field. | |
| 55-A,B,C | Estimated Amt. Due | Optional. | |
| 56 | NPI | Optional . – Enter the provider's National Provider Identifier (NPI) | The 10-digit NPI must be entered here. |
| 57-A,B,C | Other Provider ID | Required. – Enter the 7-digit numeric provider identification number which was assigned by the Medicaid Program in 57A. | The 7-digit Medicaid ID number MUST be entered here. |
| 58-A,B,C | Insured's Name | Required. – Enter the recipient's name as it appears on the Medicaid ID card in 58A. Situational – If insurance coverage other than | |
| | | Medicaid applies, enter the name of the insured as it appears on the identification card or policy of the other carrier (or carriers) in 58B and/or 58C, as appropriate. | |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|-----------|--|--|--------|
| 59-A,B,C | Patient's Relationship to Insured | Situational. – If insurance coverage other than Medicaid applies, enter the patient's relationship to insured from Form Locator 50 that relates to the insured's name in Form Locator 58 B and C. Acceptable codes are as follows: 01 = Patient is insured 02 = Spouse 03 = Natural child/Insured has financial responsibility 04 = Natural child/ Insured does not have financial responsibility 05 = Step child 06 = Foster child 07 = Ward of the court 08 = Employee 09 = Unknown 10 = Handicapped dependent 11 = Organ donor 13 = Grandchild 14 = Niece/Nephew 15 = Injured Plaintiff 16 = Sponsored dependent 17 = Minor dependent of minor dependent 18 = Parent 19 = Grandparent | |
| 60-A,B,C | Insured's Unique ID | Required. – Enter the recipient's 13-digit Medicaid Identification Number as it appears on the Medicaid ID card in 60A. Situational. – If insurance coverage other than Medicaid applies, enter the insured's identification number as assigned by the other carrier or carriers in 60B and 60C as appropriate. | |
| 61-A,B,C | Insured's Group Name (Medicaid not Primary) | Situational. – If insurance coverage other than Medicaid applies, enter the Medicaid TPL carrier code of the insurance company indicated in Form Locator 50, on the corresponding line of 61A, 61B, and/or 61C, as appropriate. | |
| 62-A,B,C | Insured's Group No. (Medicaid not Primary) | Situational. – If insurance coverage other than Medicaid applies, enter on lines 62A, 62B and/or 62C, as appropriate, the insured's number or code assigned by the carrier or carriers to identify the group under which the individual is covered. | |
| 63-A,B,C | Treatment Auth. Code | Required . – Enter the 9-digit prior authorization number in 63A | |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|--------------|---|--|---|
| 64-A,B,C | Document Control Number | Situational. – If filing an adjustment or void, enter an "A" for an adjustment or a "V" for a void as appropriate in 64A. Enter the internal control number from the paid claim line as it appears on the remittance advice in 64B. Enter one of the appropriate reason codes for the adjustment or void in 64C. Appropriate codes follow: <u>Adjustments</u> 01 = Third Party Liability Recovery 02 = Provider Correction 03 = Fiscal Agent Error 90 = State Office Use Only – Recovery 99 = Other <u>Voids</u> 10 = Claim Paid for Wrong Recipient 11 = Claim Paid for Wrong Provider 00 = Other | To adjust or void more than one claim line, a separate UB-04 form is required for each claim line since each line has a different internal control number. |
| 65-A,B,C | Employer Name | Situational. – If insurance coverage other than Medicaid applies and is provided through employment, enter the name of the employer on the appropriate line. | |
| 66 | DX Version Qualifier | Leave blank. | |
| 67 67 A-Q | Principal Diagnosis Codes Other Diagnosis code | Required. – Enter the ICD-9-CM code for the principal diagnosis. Situational. – Enter the ICD-9-CM code or codes for all other applicable diagnoses for this claim. Note: Use the most specific and accurate ICD-9- CM Diagnosis Code. A 3-digit Diagnosis Code is to be used only if it is not further subdivided. Where 4-digit subcategories and/or 5-digit sub- classifications are provided, they must be assigned. A code is invalid if it has not been coded to the full number of digits required for that code. Diagnosis Codes beginning with "E" or "M" are not acceptable for any Diagnosis Code. | ICD-9 diagnosis codes must be used on claims for dates of service prior to 10/1/15. ICD-10 diagnosis codes must be used on claims for dates of service on or after 10/1/15. Refer to the provider notice concerning the federally required implementation of ICD- 10 coding which is posted on the ICD-10 Tab at the top of the Home page (www.lamedicaid.com). |

PAGE(S) 27

| Locator # | Description | Instructions | Alerts |
|-----------|------------------------------------|---|-------------------------------|
| 68 | Unlabeled | Leave blank. | |
| 69 | Admitting Diagnosis | Optional . – Enter the admitting Diagnosis Code. | Refer to field locator 67. |
| 70 | Patient Reason for Visit | Leave blank. | |
| 71 | PPS Code | Leave blank. | |
| 72- A B C | ECI (External Cause of Injury) | Leave blank. | |
| 73 | Unlabeled. | Leave blank. | |
| 74 | Principal Procedure Code / Date | Leave blank. | |
| 74 a – e | Other Procedure Code / Date | | |
| 75 | Unlabeled | Leave blank. | |
| 76 | Attending | Leave blank. | This field must be completed. |
| 77 | Operating | Leave blank. | |
| 78 | Other | Leave blank. | |
| 79 | Other | Leave blank. | |
| 80 | Remarks | Situational. – Enter explanations for special handling of claims. | |
| 81 a - d | Code-Code – QUAL / CODE / VALUE | Leave blank. | |

Signature is not required on the UB-04.

PAGE(S) 27

SAMPLE ADHC CLAIM FORM WITH ICD-9 DIAGNOSIS CODE (DATES BEFORE 10/1/15)



PAGE(S) 27

SAMPLE ADHC CLAIM FORM WITH ICD-10 DIAGNOSIS CODE (DATES ON OR AFTER 10/1/15)



PAGE(S) 27

SAMPLE ADHC CLAIM FORM ADJUSTMENT WITH ICD-9 DIAGNOSIS CODE (DATES BEFORE 10/1/15)



PAGE(S) 27

SAMPLE ADHC CLAIM FORM ADJUSTMENT WITH ICD-10 DIAGNOSIS CODE (DATES ON OR AFTER 10/1/15)

