LOUISIANA MEDICAID PROGRAM

10/14/21 07/16/21

CHAPTER 7: COMMUNITY CHOICES WAIVER SECTION: TABLE OF CONTENTS

PAGE(S) 6

COMMUNITY CHOICES WAIVER

TABLE OF CONTENTS

SUBJECT SECTION OVERVIEW SECTION 7.0 COVERED SERVICES SECTION 7.1 Support Coordination Transition Intensive Support Coordination Service Exclusions Service Limitations **Transition Services** Service Exclusions Service Limitations **Environmental Accessibility Adaptations** Service Exclusions Service Limitations Personal Assistance Services Supervision or Assistance with Activities of Daily Living Supervision or Assistance with Instrumental Activities of Daily Living **Protective Supervision** Supervision or Assistance with Health-Related Tasks Supervision or Assistance while Escorting/Accompanying with Community Tasks **Extension of Therapy Services** Shared PAS A.M. /P.M. Delivery Method Service Exclusions Service Limitations Adult Day Health Care Services Service Exclusions Service Limitations Caregiver Temporary Support Services Service Exclusions Service Limitations

LOUISIANA MEDICAID PROGRAM

ISSUED: REPLACED:

CHAPTER 7: COMMUNITY CHOICES WAIVER

SECTION: TABLE OF CONTENTS

PAGE(S) 6

Monitored In-Home Caregiving Services Service Exclusions Service Limitations Assistive Devices and Medical Supplies Personal Emergency Response Systems (PERS) Telecare Activity and Sensor Monitoring Health Status Monitoring Medication Dispensing and Monitoring Service Exclusions Service Limitations Home Delivered Meals Service Limitations Nursing Service Exclusions Service Limitations Skilled Maintenance Therapy (Physical, Occupational, and Speech/Language) Physical Therapy Occupational Therapy Speech Language Therapy Service Exclusions Service Limitations Housing Transition or Crisis Intervention Services and Housing Stabilization Services Housing Transition or Crisis Intervention Services Housing Stabilization Services Service Exclusions Service Limitations

Hospice and Waiver Services Waiver Services Payable While in a Nursing Facility

SELF-DIRECTION OPTION

SECTION 7.2

Termination of the Self-Direction Option

07/16/21

LOUISIANA MEDICAID PROGRAM **REPLACED: CHAPTER 7: COMMUNITY CHOICES WAIVER** SECTION: TABLE OF CONTENTS

BENEFICIARY REQUIREMENTS

Request for Services Registry Expedited Waiver Opportunities Admission Denial or Discharge Criteria

BENEFICIARY RIGHTS AND RESPONSIBILITIES SECTION 7.4

Freedom of Choice of Program Freedom of Choice of Agencies/Providers Adequacy of Care Participation in Care Voluntary Participation Quality of Care **Civil Rights** Notification of Changes Grievances/Complaints Fair Hearings **Rights and Responsibilities Form**

SERVICE ACCESS AND AUTHORIZATION

Provider Selection Prior Authorization Support Coordination Transition Intensive Support Coordination **Transition Services** Environmental Accessibility Adaptation Personal Assistance Services Adult Day Health Care Caregiver Temporary Support Monitored In-Home Caregiving Services Assistive Devices and Medical Supplies Home Delivered Meals Nursing Services Skilled Maintenance Therapy Services (Physical Therapy, Occupational Therapy, Speech/Language Therapy) Housing Transition or Crisis Intervention Services and Housing Stabilization Services

07/16/21

PAGE(S) 6

10/14/21

SECTION 7.3

SECTION 7.5

REPLACED: CHAPTER 7: COMMUNITY CHOICES WAIVER

SECTION: TABLE OF CONTENTS

Post Authorization **Changing Providers** Changing Support Coordination Agency

PROVIDER REQUIREMENTS

Licensure and Specific Provider Requirements Provider Responsibilities Support Coordination Providers Environmental Accessibility Adaptation (EAA) Providers Environmental Accessibility Adaptation -Assessor/Inspector/Approver Service Providers Environmental Accessibility Adaption - Contractor Providers Personal Assistance Service Providers **Back-Up Staffing Plan Emergency Plan** Adult Day Health Care Providers Caregiver Temporary Support Service Providers Monitored In-Home Caregiving Service Providers Assistive Devices and Medical Supply Service Providers Home Delivered Meal Providers **Nursing Providers Skilled Maintenance Therapy Providers** Housing Transition or Crisis Intervention Service Providers and Housing **Stabilization Service Providers**

Changes

RECORD KEEPING

SECTION 7.7

Components of Record Keeping Retention of Records Confidentiality and Protection of Records Review by State and Federal Agencies **Beneficiary Records** Records at the Beneficiary's Home Organization of Records, Record Entries and Corrections Service Logs Transfers and Closures

PAGE(S) 6

ISSUED:

SECTION 7.6

10/14/21

SECTION: TABLE OF CONTENTS

CHAPTER 7: COMMUNITY CHOICES WAIVER

REIMBURSEMENT

Support Coordination Transition Intensive Support Coordination **Transition Services** Environmental Accessibility Adaptation (EAA) Personal Assistance Services (PAS) Adult Day Health Care (ADHC) Caregiver Temporary Support Services (CTSS) Monitored In Home Caregiving (MIHC) Assistive Devices and Medical Supplies (AD/MS) Home Delivered Meals Nursing Services Skilled Maintenance Therapy (SMT) Reimbursement Housing Transition or Crisis Intervention Services and Housing Stabilization Services Span Date Billing

PROGRAM OVERSIGHT AND REVIEW

Health Standards Section Reviews **On-Site Reviews** Administrative Review Personnel Record Review Interviews **Beneficiary Record Review Report of Review Findings** Corrective Action Report Informal Dispute Resolution (Optional) Fraud and Abuse Support Coordination Monitoring

INCIDENTS, ACCIDENTS AND COMPLAINTS

Incident/Accident Reports **Critical Incident Reports** Imminent Danger and Serious Harm Internal Complaint Policy

SECTION 7.10

PAGE(S) 6

SECTION 7.8

SECTION 7.9

ISSUED: REPLACED: 10/14/21 07/16/21

LOUISIANA MEDICAID PROGRAM	ISSUED: REPLACED:	10/14/21 07/16/21
CHAPTER 7: COMMUNITY CHOICES WAIVER		
SECTION: TABLE OF CONTENTS		PAGE(S) 6
SUPPORT COORDINATION		SECTION 7.11
Core Elements Other Support Coordination Responsibilities		
ORGANIZED HEALTH CARE DELIVERY S	YSTEM	SECTION 7.12
CONTACT INFORMATION		APPENDIX A
FORMS/LINKS		APPENDIX B
BILLING CODES		APPENDIX C
CLAIMS RELATED INFORMATION		APPENDIX D
GLOSSARY		APPENDIX E
CONCURRENT SERVICES		APPENDIX F