

CHAPTER 20: EPSDT HEALTH AND IDEA – RELATED SERVICES**APPENDIX E: CONTACT/REFERRAL INFORMATION PAGE(S) 4****CONTACT/REFERRAL INFORMATION****Important Molina Addresses for Billing**

Be aware that **different post office boxes** are used for the various Medicaid programs. If you are submitting an original “clean” hard copy claim for payment or adjustments/voids, utilize the following post office boxes and zip codes.

Type of Claim	Address/Telephone/Website
Fiscal Intermediary: Molina Medicaid Solutions <i>(formerly UNISYS Corporation)</i>	
Pharmacy	P.O. Box 91019 Baton Rouge, LA 70821
<u>CMS-1500 Claims</u> - Case Management - Chiropractic - Durable Medical Equipment - EPSDT Health and IDEA-Related Services - FQHC - Hemodialysis Professional Services Independent Lab - Mental Health Rehabilitation - PCS - Professional - Rural Health Clinic - Substance Abuse and Mental Health Clinic - Waiver	P.O. Box 91020 Baton Rouge, LA 70821
Inpatient and Outpatient Hospitals, Freestanding Psychiatric Hospitals, Hemodialysis Facility, Hospice, Long Term Care	P.O. Box 91021 Baton Rouge, LA 70821
Dental, Home Health, Rehabilitation, Transportation (Ambulance and Non-ambulance)	P.O. Box 91022 Baton Rouge, LA 70821
All Medicare Crossovers and All Medicare Adjustments and Voids	P.O. Box 91023 Baton Rouge, LA 70821

Name of Contact	Address/Telephone/Website
Fiscal Intermediary: Molina Medicaid Solutions <i>(formerly UNISYS Corporation)</i>	
Electronic Data Interchange (EDI) Electronic claims sign up and testing	P.O. Box 91025 Baton Rouge, LA 70898-0159 Phone: 225-216-6303 Fax: 225-216-6336
Prior Authorization Unit (PAU) Prior authorization issues, forms, etc. <i>*See LSU School of Dentistry below in “Other Helpful Numbers” for more information.</i>	P.O. Box 14919 Baton Rouge, LA 70898-4919 Phone: 800-807-1320 (Home Health) Phone: 866-263-6534 (Dental) Phone: 800-488-6334 (DME & All Other) Phone 800-877-0666, Option 2 (Hospice) Fax: 225-216-6478

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Name of Contact	Address/Telephone/Website
Fiscal Intermediary: Provider Recipient Integrated System for Medicaid (PRISM) <i>(formerly Molina Medicaid Solutions)</i>	
Provider Enrollment Unit (PEU) Provider Enrollment, direct deposit problems, reporting of changes and ownership, NPI	P.O. Box 91108 Baton Rouge, LA 70821-9108 Phone: 888-780-7858 Fax:
Provider Relations (PR) Billing and training questions	P.O. Box 91109 Baton Rouge, LA 70821-9109 Phone: Phone: Fax:
Recipient Eligibility Verification (REVS)	Phone: 225-216-7387 (Local) Phone: 800-776-6323 (Toll Free)
Web Technical Support	Phone: 877-598-8753 (Toll Free)

Name of Contact	Address/Telephone/Website
Department of Health and Hospitals (DHH)	
BAYOU HEALTH	Bayou Health Hotline Phone: 855-229-6848 (Toll Free) http://new.dhh.louisiana.gov/index.cfm/subhome/6/n/70
Division of Administrative Law (DAL) Formerly DHH Bureau of Appeals	P.O. Box 4189 Baton Rouge, LA 70821 Phone: 225-342-0263 Fax: 225-219-9823 http://www.adminlaw.state.la.us/
Durable Medical Equipment (DME)	628 N. Fourth Street Baton Rouge, LA 70802 Phone: 225-342-3935 Fax: 225-342-9462
Early Steps	P.O. Box 3117 Baton Rouge, LA 70821-3117 Phone: 866-EarlySteps (Toll Free)
Louisiana's Medicaid and Louisiana Children's Health Insurance Program (LaCHIP) General Medicaid and card questions	General Medicaid Hotline Phone: 888-342-6207 (Toll Free) http://www.lamedicaid.com/provweb1/default.htm LaCHIP: 225-342-0555 (Local) LaCHIP: 877-252-2447 (Toll Free) http://bhsfweb.dhh.louisiana.gov/LaCHIP/
Louisiana Medicaid Website	www.lamedicaid.com
Medicaid Card Questions	Phone: 800-834-3333 (Toll Free)

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Name of Contact	Address/Telephone/Website
Department of Health and Hospitals (DHH)	
Office for Citizens with Developmental Disabilities (OCDD)	P. O. Box 3117 Baton Rouge, LA 70821-3117 Phone: 225-342-0095 (Local) Phone: 866-783-5553 (Toll Free) Fax: 225-342-8823 E-mail: ocddinfo@la.gov http://www.dhh.louisiana.gov/offices/?ID=191
Office of Management and Finance (Bureau of Health Services Financing – MEDICAID)	P.O. Box 91030 Baton Rouge, LA 70821-9030 Phone: 225-342-5774 Fax: 225-342-3893 E-mail: medweb@la.gov http://www.medicaid.la.gov

Name of Contact	Address/Telephone/Website
Department of Health and Hospitals (DHH)	
Program Integrity (PI)	628 N. 4 th Street; 6 th Floor Baton Rouge, LA 70821 Phone: 225-219-4149 Fax: 225-219-4155 Fraud and Abuse Hotline: 800-488-2917 http://new.dhh.louisiana.gov/
Rate & Audit Review Nursing Facilities (Rates)	P.O. Box 546 Baton Rouge, LA 70821-0546 Phone: 225-342-6116 Fax: 225-342-1831 http://www.dhh.louisiana.gov/offices/?ID=111
Take Charge (Family Planning Waiver)	P.O. Box 91278 Baton Rouge, LA 70821 Phone: (888) 342-6207 Fax: (877) 523-2987 Email: medweb@la.gov http://new.dhh.louisiana.gov/index.cfm/page/232

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Other Helpful Contact Information	
Office of Population Affairs (OPA) Clearinghouse	P.O. Box 30686 Bethesda, MD 20824-0686 Phone: 866-640-7827 Fax: 866-592-3299 E-mail: Info@OPAClearinghouse.org
Superintendent of Documents To obtain current CMS-1500, UB-04, ADA claim forms	P.O. Box 371954 Pittsburgh, PA 15250-7954 Phone: 205-512-1800
U.S. Department of Health & Human Services Sterilization and Consent Forms	www.hhs.gov/opa/familyplanning/toolsdocs/