LOUISIANA MEDICAID PROGRAM

ISSUED: 04/01/11 REPLACED:

## CHAPTER 33: FAMILY PLANNING CLINICS SECTION 33.3: PROVIDER REQUIRMENTS

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## **PROVIDER REQUIRMENTS**

Providers must develop and maintain personnel policies and procedures to ensure that clinical staff are hired, trained, and evaluated appropriately for their job position.

Personnel policies and procedures must include job descriptions, a written orientation plan for new staff to include competencies appropriate for the position, and performance evaluation process for all staff. Job descriptions, including those for contracted personnel, must specify required qualifications and licensure. All staff must be appropriately identified with a name badge.

All medical care must be provided under the supervision, direction, and responsibility of a licensed Medical Director.