

CLAIMS FILING

This appendix contains the following information:

1. Instructions for billing using the CMS-1500 Claim Form;
2. Samples of the CMS-1500 Claim Form;
3. Instructions for adjusting or voiding a CMS-1500 claim;
4. Samples of a CMS-1500 Claim Form Adjustment;
5. Instructions for billing using the ADA Dental Claim Form;
6. Sample of the ADA Dental Claim Form;
7. Instructions for adjusting or voiding an ADA claim using the 209 Adjustment/Void Form;
8. Sample of the 209 Adjustment/Void Form;
9. Instructions for adjusting or voiding an ADA claim using the 210 Adjustment/Void Form; and
10. Sample of the 210 Adjustment/Void Form.

CMS 1500 (02/12) Billing Instructions for FQHC Services

Hard copy billing of Federally Qualified Health Centers (FQHC) services are billed on the paper CMS-1500 (02/12) claim form or electronically on the 837P Professional transaction. Instructions in this appendix are for completing the CMS-1500; however, the same information is required when billing claims electronically. Items to be completed are listed as **required, situational** or **optional**.

Required information must be entered in order for the claim to process. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned or will be denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.

Situational information may be required, but only in certain circumstances as detailed in the instructions that follow.

Paper claims should be submitted to:

Gainwell Technologies
P.O. Box 91020
Baton Rouge, LA 70821

Services may be billed using:

1. The rendering provider's individual provider number as the billing provider number for independently practicing providers; or
2. The group provider number as the billing provider number and the individual rendering provider number as the attending provider when the individual is working through a 'group/clinic' practice.

NOTE: Electronic claims submission is the preferred method for billing. (See the EDI Specifications located on the Louisiana Medicaid website at www.lamedicaid.com, directory link "HIPAA Information Center, sub-link "5010v of the Electronic Transactions" – 837P Professional Guide).

This appendix includes the following:

1. Instructions for completing the CMS 1500 claim form and samples of completed CMS-1500 claim forms; and

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

2. Instructions for adjusting/voiding a claim and samples of adjusted CMS 1500 claim forms.

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

CMS 1500 (02/12) Billing Instructions for FQHC Services

| Locator # | Description | Instructions | Alerts |
|-----------|--|---|--------|
| 1 | Medicare / Medicaid / Tricare / Champva / Group Health Plan / Feca Blk Lung | Required -- Enter an "X" in the box marked Medicaid (Medicaid #). | |
| 1a | Insured's ID Number | Required – Enter the beneficiary's 13 digit Medicaid I.D. number exactly as it appears when checking beneficiary eligibility through MEVS, eMEVS or REVS. NOTE: The beneficiaries' 13-digit Medicaid ID number <u>must</u> be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the beneficiary's name in Block 2. | |
| 2 | Patient's Name | Required – Enter the beneficiary's last name, first name, middle initial. | |
| 3 | Patient's Birth Date Sex | Situational – Enter the beneficiary's date of birth using six digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example 01 02 07). Enter an "X" in the appropriate box to show the sex of the beneficiary. | |
| 4 | Insured's Name | Situational – Complete correctly if the beneficiary has other insurance; otherwise, leave blank. | |
| 5 | Patient's Address | Optional – Print the beneficiary's permanent address. | |
| 6 | Patient Relationship to Insured | Situational – Complete if appropriate or leave blank. | |
| 7 | Insured's Address | Situational – Complete if appropriate or leave blank. | |
| 8 | Reserved for NUCC Use | Leave Blank. | |
| 9 | Other Insured's Name | Situational – Complete if appropriate or leave blank. | |

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APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|---|---|--|
| 9a | Other Insured's Policy or Group Number | <p>Situational – If beneficiary has no other coverage, leave blank.</p> <p>If there is other commercial insurance coverage, the state assigned 6-digit TPL carrier code is required in this block. This carrier code is indicated on the Medicaid Eligibility Verification (MEVS) response as the Network Provider Identification Number.</p> <p>Make sure the EOB or EOBs from other insurance(s) are attached to the claim.</p> | <p>ONLY the 6-digit code should be entered in this field. DO NOT enter dashes, hyphens, or the word TPL in the field.</p> |
| 9b | Reserved for NUCC Use | Leave Blank. | |
| 9c | Reserved for NUCC Use | Leave Blank. | |
| 9d | Insurance Plan Name or Program Name | Situational – Complete if appropriate or leave blank. | |
| 10 | Is Patient's Condition Related To: | Situational – Complete if appropriate or leave blank. | |
| 11 | Insured's Policy Group or FECA Number | Situational – Complete if appropriate or leave blank. | |
| 11a | Insured's Date of Birth Sex | Situational – Complete if appropriate or leave blank. | |
| 11b | OTHER CLAIM ID (Designated by NUCC) | Leave Blank. | |
| 11c | Insurance Plan Name or Program Name | Situational – Complete if appropriate or leave blank. | |
| 11d | Is There Another Health Benefit Plan? | Situational – Complete if appropriate or leave blank. | |
| 12 | Patient's or Authorized Person's Signature (Release of Records) | Situational – Complete if appropriate or leave blank. | |
| 13 | Patient's or Authorized Person's Signature (Payment) | Situational – Obtain signature if appropriate or leave blank. | |

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APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|--|--|--------|
| 14 | Date of Current Illness / Injury / Pregnancy | Optional. | |
| 15 | OTHER DATE | Leave Blank. | |
| 16 | Dates Patient Unable to Work in Current Occupation | Optional. | |
| 17 | Name of Referring Provider or Other Source | <p>Situational – Complete if applicable.</p> <p>In the following circumstances, entering the name of the appropriate physician block is required:</p> <p>If the beneficiary is a lock-in beneficiary and has been referred to the billing provider for services, enter the lock-in physician’s name.</p> | |
| 17a | Unlabeled | Leave Blank. | |
| 17b | NPI# | Leave Blank. | |
| 18 | Hospitalization Dates Related to Current Services | Leave Blank. | |
| 19 | ADDITIONAL CLAIM INFORMATION (Designated by NUCC) | Leave Blank. | |
| 20 | Outside Lab? | Optional. | |

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APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|---------------------------------|--|---|
| 23 | Prior Authorization (PA) Number | <p>Situational – Complete if appropriate or leave blank.</p> <p>If the services being billed must be prior authorized, the 9 digit numeric PA number is required to be entered.</p> | |
| 24 | Supplemental Information | <p>Situational – Applies to the detail lines for drugs and biologicals only.</p> <p><u>CURRENTLY, THIS IS NOT A REQUIREMENT FOR FQHC PROVIDERS.</u></p> <p>In addition to the procedure code, the National Drug Code (NDC) is required by the Deficit Reduction Act of 2005 for physician-administered drugs and shall be entered in the shaded section of 24A through 24G. <u>Claims for these drugs shall include the NDC from the label of the product administered.</u></p> <p>To report additional information related to HCPCS codes billed in 24D, physicians and other providers who administer drugs and biologicals must enter the Qualifier N4 followed by the 11-digit NDC. Do not enter a space between the qualifier and the NDC. Do not enter hyphens or spaces within the NDC.</p> <p>Providers should then leave one space then enter the appropriate Unit Qualifier (see below) and the actual units administered. Leave three spaces and then enter the brand name as the written description of the drug administered in the remaining space.</p> <p>The following qualifiers are to be used when reporting NDC units:</p> <p>F2 International Unit ML Milliliter GR Gram UN Unit</p> | <p>FQHCs who administer drugs and biologicals must enter drug-related information in the SHADED section of 24A – 24G of appropriate detail lines only. This information must be entered in addition to the procedure code(s)</p> |
| 24A | Date(s) of Service | <p>Required -- Enter the date of service for each procedure.</p> <p>Either six-digit (MM DD YY) or eight-digit (MM DD YYYY) format is acceptable.</p> | |
| 24B | Place of Service | <p>Required -- Enter the appropriate place of service code for the services rendered.</p> | |

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| Locator # | Description | Instructions | Alerts |
|-----------|-----------------------------------|--|---|
| 24C | EMG | Situational – Complete if appropriate or leave blank. | |
| 24D | Procedures, Services, or Supplies | <p>Required -- Enter the procedure code(s) for services rendered.</p> <p>Enter the appropriate encounter procedure code on the first line.</p> <p>Encounter Codes:</p> <ul style="list-style-type: none"> • FQHC medical encounter visit: T1015 • FQHC obstetrical service: T1015 w/TH modifier. • FQHC EPSDT service : T1015 w/EP modifier. • FQHC Behavioral Health encounter visit : H2020 <p>In addition to the encounter code, it is necessary to indicate on subsequent lines the specific services provided by entering the individual procedure code and description for each service rendered.</p> | <p>If the detail line is for drugs or biologicals, entering the appropriate information from Block 24 (above) is required.</p> <p>For claims involving TPL, a claim line with the encounter code and the encounter rate must be added to the claim.</p> |
| 24E | Diagnosis Pointer | <p>Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference letter (“A” “B”, etc.) in this block.</p> <p>More than one diagnosis/reference number may be related to a single procedure code.</p> | |
| 24F | Amount Charged | Required -- Enter usual and customary charges, or zero when appropriate, for the service rendered. | |
| 24G | Days or Units | Required -- Enter the number of units billed for the procedure code entered on the same line in 24D | |
| 24H | EPSDT Family Plan | Situational – Leave blank or enter a “Y” if services were performed as a result of an EPSDT referral. | |
| 24I | ID Qualifier | Optional. | |
| 24J | Rendering Provider ID | <p>Situational – If appropriate, entering the Rendering Provider’s 7-digit Medicaid Provider Number in the shaded portion of the block is required.</p> <p>Entering the Rendering Provider’s NPI in the non-shaded portion of the block is optional.</p> | |
| 25 | Federal Tax ID Number | Optional. | |

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APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|---|---|--|
| 26 | Patient's Account No. | Situational – Enter the provider specific identifier assigned to the beneficiary. This number will appear on the Remittance Advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters. | |
| 27 | Accept Assignment? | Optional. Claim filing acknowledges acceptance of Medicaid assignment. | |
| 28 | Total Charge | Required – Enter the total of all charges listed on the claim. | |
| 29 | Amount Paid | Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor. Enter '0' if the third party did not pay. If TPL does not apply to the claim, leave blank. | |
| 30 | Reserved for NUCC use | Leave Blank. | |
| 31 | Signature of Physician or Supplier Including Degrees or Credentials Date | Optional. – The practitioner or the practitioner's authorized representative's original signature is no longer required. Required -- Enter the date of the signature. | |
| 32 | Service Facility Location Information | Situational – Complete as appropriate or leave blank. | |
| 32a | NPI# | Optional. | |
| 32b | Unlabeled | Optional. | |
| 33 | Billing Provider Info & Phone # | Required -- Enter the provider name, address including zip code and telephone number. | |
| 33a | NPI# | Optional | |
| 33b | Unlabeled | Required – Enter the billing provider's 7-digit Medicaid ID number. ID Qualifier - Optional. If possible, leave blank for Louisiana Medicaid billing. | The 7-digit Medicaid Provider Number must appear on paper claims. |

Sample forms are on the following pages

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

Sample of FQHC CMS-1500 Claim Form with ICD-10 Diagnosis Code



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

| | |
|--|---|
| 1. MEDICARE (Medicare #) <input checked="" type="checkbox"/> MEDICAID (Medicaid #) <input checked="" type="checkbox"/> TRICARE (ID#) <input type="checkbox"/> CHAMPVA (Member ID#) <input type="checkbox"/> GROUP HEALTH PLAN (ID#) <input type="checkbox"/> FECA BLK LUNG (ID#) <input type="checkbox"/> OTHER (ID#) <input type="checkbox"/> | 1a. INSURED'S I.D. NUMBER (For Program in Item 1) |
| 2. PATIENT'S NAME (Last Name, First Name, Middle Initial) LOU, JANNIE | 1b. INSURED'S NAME (Last Name, First Name, Middle Initial) 1234567890123 |
| 3. PATIENT'S BIRTH DATE (MM DD YY) 06 19 85 M F <input checked="" type="checkbox"/> | 4. INSURED'S ADDRESS (No., Street) |
| 5. PATIENT'S ADDRESS (No., Street) | 7. INSURED'S ADDRESS (No., Street) |
| 6. PATIENT RELATIONSHIP TO INSURED Self Spouse Child Other | 8. RESERVED FOR NUCC USE |
| CITY STATE | CITY STATE |
| ZIP CODE TELEPHONE (include Area Code) | ZIP CODE TELEPHONE (include Area Code) |
| 9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) | 10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES NO b. AUTO ACCIDENT? YES NO PLACE (State) c. OTHER ACCIDENT? YES NO |
| 11. INSURED'S POLICY GROUP OR FECA NUMBER | 12. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES NO If yes, complete items 9, 9a and 9d. |
| 12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I also request payment of government benefits either to myself or to the party who accepts assignment below.) SIGNED DATE | 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.) SIGNED DATE |
| 14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) (MM DD YY) QUAL | 15. OTHER DATE (MM DD YY) QUAL |
| 16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION (FROM MM DD YY TO MM DD YY) | 17. NAME OF REFERRING PROVIDER OR OTHER SOURCE (17a. NAME, ADDRESS, CITY, STATE, ZIP; 17b. NPI) |
| 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES (FROM MM DD YY TO MM DD YY) | 19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) |
| 20. OUTSIDE LAB? YES NO \$ CHARGES | 21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E)) ICD Ind. 0 |
| 22. RE-SUBMISSION CODE ORIGINAL REF. NO. | 23. PRIOR AUTHORIZATION NUMBER |
| 24. A. DATE(S) OF SERVICE (From MM DD YY To MM DD YY) B. PLACE OF SERVICE (EMG) C. D. PROCEDURES, SERVICES, OR SUPPLIES (CPT/HCPCS) (Explain Unusual Circumstances) MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DTS OR UNITS H. (SPOT Fee) Pts I. ID. QUAL. J. RENDERING PROVIDER ID. # | 25. FEDERAL TAX I.D. NUMBER SSN EIN |
| 26. PATIENT'S ACCOUNT NO. 1234 | 27. ACCEPT ASSIGNMENT? (For gov. claim, see back) X YES NO |
| 28. TOTAL CHARGE \$ 160.00 | 29. AMOUNT PAID \$ |
| 30. BALANCE DUE \$ 160.00 | 31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNED Ima Biller DATE 10/15/15 |
| 32. SERVICE FACILITY LOCATION INFORMATION | 33. BILLING PROVIDER INFO & PH# (800) 222-3333 ALWAYS OPEN RHC/FQHC CLINIC 123 MAIN ST ANY TOWN, LA 70000 |
| a. 1326547895 | b. 1234567 |

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM CMS-1500 (02-12)

CARRIER
PATIENT AND INSURED INFORMATION
PHYSICIAN OR SUPPLIER INFORMATION

Sample of a Claim Form

https://www.lamedicaid.com/provweb1/billing_information/CMS_1500_RHC_FOHC.pdf

Adjustments and Voids

An adjustment or void may be submitted electronically or by using the CMS-1500 (02/12) form.

Only a paid claim can be adjusted or voided. Denied claims must be corrected and resubmitted – not adjusted or voided.

Only one claim line can be adjusted or voided on each adjustment/void form.

For those claims where multiple services are billed and paid by service line, a separate adjustment/void form is required for each claim line if more than one claim line on a multiple line claim form must be adjusted or voided.

The provider should complete the information on the **adjustment** exactly as it appeared on the original claim, **changing only the item(s) that was in error and noting the reason for the change in the space provided on the claim.**

If a paid claim is being voided, the provider must enter all the information on the **void** from the original claim exactly as it appeared on the original claim. After a voided claim has appeared on the Remittance Advice, a corrected claim may be resubmitted (if applicable).

Only the paid claim's most recently approved internal control number (ICN) can be adjusted or voided, thus:

1. If the claim has been successfully adjusted previously, the most current ICN (the ICN of the adjustment) must be used to further adjust the claim or to void the claim.
2. If the claim has been successfully voided previously, the claim must be resubmitted as an original claim. The ICN of the voided claim is no longer active in claims history.

If a paid claim must be adjusted, almost all data can be corrected through an adjustment, with the exception of the Provider Identification Number and the Beneficiary/Patient Identification Number. **Claims paid to an incorrect provider number or for the wrong Medicaid beneficiary cannot be adjusted. They must be voided and corrected claims submitted.**

Adjustments/Voids Appearing on the Remittance Advice

When an Adjustment/Void Form has been processed, it will appear on the Remittance Advice under *Adjustment or Voided Claim*. The adjustment or void will appear first. The original claim line will appear in the section directly beneath the Adjustment/Void section.

The approved adjustment will replace the approved original and will be listed under the "Adjustment" section on the RA. The original payment will be taken back on the same RA and appear in the "Previously Paid" column.

When the void claim is approved, it will be listed under the "Void" column of the RA.

An Adjustment/Void will generate Credit and Debit Entries which appear in the Remittance Summary on the last page of the Remittance Advice.

Sample forms are on the following pages

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APPENDIX D: CLAIMS RELATED INFORMATION

Sample of FQHC CMS-1500 Claim Form Adjustment with ICD-10 Diagnosis Code



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

| | | | | | | | | | | | | | |
|--|-----------------------|-------------------------------|----------------------|---|---------------------|---|---|---|---------------|-------------------------------|--|-----------------|--|
| PICA <input type="checkbox"/> | | | | | | | | | | PICA <input type="checkbox"/> | | | |
| 1. MEDICARE (Medicare #) <input checked="" type="checkbox"/> | MEDICAID (Medicaid #) | TRICARE (ID#/DoD#) | CHAMPVA (Member ID#) | GROUP HEALTH PLAN (ID#) | FECA BLK LUNG (ID#) | OTHER (ID#) | 1a. INSURED'S I.D. NUMBER (For Program in Item 1) | | 1234567890123 | | | | |
| 2. PATIENT'S NAME (Last Name, First Name, Middle Initial) | | | | 3. PATIENT'S BIRTH DATE (MM DD YY) | | SEX | | 4. INSURED'S NAME (Last Name, First Name, Middle Initial) | | | | | |
| LOU, JANNIE | | | | 06 19 85 | | M F X | | | | | | | |
| 5. PATIENT'S ADDRESS (No., Street) | | | | 6. PATIENT RELATIONSHIP TO INSURED | | 7. INSURED'S ADDRESS (No., Street) | | | | | | | |
| CITY STATE | | | | Self Spouse Child Other | | CITY STATE | | | | | | | |
| ZIP CODE | | TELEPHONE (Include Area Code) | | 8. RESERVED FOR NUCC USE | | ZIP CODE | | TELEPHONE (Include Area Code) | | | | | |
| | | | | | | | | | | | | | |
| 9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) | | | | 10. IS PATIENT'S CONDITION RELATED TO: | | 11. INSURED'S POLICY GROUP OR FECA NUMBER | | | | | | | |
| a. OTHER INSURED'S POLICY OR GROUP NUMBER | | | | a. EMPLOYMENT? (Current or Previous) | | a. INSURED'S DATE OF BIRTH (MM DD YY) | | SEX | | | | | |
| TPL Code if applicable | | | | YES NO | | MM DD YY | | M F | | | | | |
| b. RESERVED FOR NUCC USE | | | | b. AUTO ACCIDENT? PLACE (State) | | b. OTHER CLAIM ID (Designated by NUCC) | | | | | | | |
| c. RESERVED FOR NUCC USE | | | | c. NOT A PERSON | | c. INSURANCE PLAN NAME OR PROGRAM NAME | | | | | | | |
| d. INSURANCE PLAN NAME OR PROGRAM NAME | | | | 10d. RESERVED FOR LOCAL USE | | d. IS THERE ANOTHER HEALTH BENEFIT PLAN? | | | | | | | |
| | | | | | | If yes, complete items 9, 9a and 9d. | | | | | | | |
| 12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE: I authorize the release of any medical information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. | | | | | | | | | | | | | |
| SIGNED | | | | DATE | | | | SIGNED | | | | | |
| 14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) 15. OTHER DATE | | | | | | | | | | | | | |
| MM DD YY | | | | QUAL | | | | MM DD YY | | | | | |
| 17. NAME OF REFERRING PROVIDER OR OTHER SOURCE | | | | 17a. QUAL | | | | 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES | | | | | |
| | | | | 71b. NPI | | | | FROM MM DD YY TO MM DD YY | | | | | |
| 19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) | | | | | | | | | | | | | |
| 20. OUTSIDE LAB? \$ CHARGES | | | | | | | | | | | | | |
| YES NO | | | | | | | | | | | | | |
| 21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD-10 0 | | | | | | | | | | | | | |
| A. Z30011 B. C. D. E. F. G. H. I. J. K. L. | | | | | | | | | | | | | |
| 22. RESUBMISSION CODE ORIGINAL REF. NO. | | | | | | | | | | | | | |
| A 02 5299198798700 | | | | | | | | | | | | | |
| 23. PRIOR AUTHORIZATION NUMBER | | | | | | | | | | | | | |
| 24. A. DATE(S) OF SERVICE From To B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. UNIT RATE I. ID. QUAL. J. RENDERING PROVIDER ID. # | | | | | | | | | | | | | |
| 1 10 10 15 10 10 15 11 T1015 A 160 00 NPI 1236548 | | | | | | | | | | | | | |
| 2 NPI | | | | | | | | | | | | | |
| 3 NPI | | | | | | | | | | | | | |
| 4 NPI | | | | | | | | | | | | | |
| 5 NPI | | | | | | | | | | | | | |
| 6 NPI | | | | | | | | | | | | | |
| 25. FEDERAL TAX I.D. NUMBER SSN EIN | | | | 26. PATIENT'S ACCOUNT NO. | | 27. ACCEPT ASSIGNMENT? (For gov. plans, see back) | | 28. TOTAL CHARGE | | 29. AMOUNT PAID | | 30. BALANCE DUE | |
| | | | | 1234 | | X YES NO | | \$ 160 00 | | \$ | | \$ 160 00 | |
| 31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) | | | | 32. SERVICE FACILITY LOCATION INFORMATION | | | | 33. BILLING PROVIDER INFO & PH# | | | | | |
| SIGNED Ima Biller DATE 10/15/15 | | | | a. b. | | | | (800) 222-3333 | | | | | |
| | | | | | | | | ALWAYS OPEN RHC/FQHC CLINIC | | | | | |
| | | | | | | | | 123 MAIN ST | | | | | |
| | | | | | | | | ANY TOWN, LA 70000 | | | | | |
| | | | | | | | | a. 1326547895 b. 1234567 | | | | | |

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM CMS-1500 (02-12)

ADA Claim Form Billing Instructions for FQHC Services

Medicaid EPSDT Dental and Adult Denture Program Services

The 2006 American Dental Association Claim Form is the only hardcopy dental claim form accepted for Medicaid reimbursement of services provided under the Medicaid EPSDT Dental Program or Adult Denture Program. These claim forms may be obtained by contacting the American Dental Association or your dental supply company.

The following billing instructions correspond to the 2006 ADA Claim Form.

Required information must be entered to ensure claims processing.

Situational information may be required only in certain situations as detailed in each instruction item.

Information on the claim form may be handwritten or computer generated and must be legible and completely contained in the designated area of the claim form.

EPSDT Dental Program and Adult Denture Program claims should be submitted to:

Gainwell Technologies
P. O. Box 91022
Baton Rouge, LA 70821

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

ADA Claim Form Billing Instructions for FQHC Services

| Locator # | Description | Instructions | Alerts |
|-----------|---|---|---|
| 1 | Type of Transaction | <p>Required -- Check applicable box to designate whether the claim is a statement of actual services or a request for prior authorization.</p> <p>Situational – Check box marked “EPSDT Title XIX” if patient is Medicaid eligible and under 21 years of age.</p> <p>If block is not checked, the claim will be processed as an adult claim.</p> | <p>If a claim is being submitted for payment, you must mark “Statement of Actual Services” in Block 1 of the claim form.</p> <p>Claims for payment that are sent to Gainwell Technologies should never include radiographs.</p> |
| 2 | Predetermination / Preauthorization Number | <p>Situational – Enter the prior authorization number assigned by Medicaid when submitting a claim for services that require prior authorization.</p> | |
| 3 | Company / Plan Name, Address, City, State, Zip Code | <p>Situational – Enter the primary payer information if applicable.</p> | |
| 4 | Other Dental or Medical Coverage? | <p>Situational – If yes, complete Block 9.</p> | |
| 5 | Name of Policyholder/Subscriber in #4 (Last, First, Middle Initial, Suffix) | <p>Situational.</p> | |
| 6 | Date of Birth (MM/DD/CCYY) | <p>Situational.</p> | |
| 7 | Gender | <p>Situational.</p> | |
| 8 | Policyholder/Subscriber ID | <p>Situational.</p> | |
| 9 | Plan/Group Number | <p>Situational – Enter the third party’s carrier code if a third party is involved.</p> <p>If there is other coverage, the state assigned 6-digit TPL carrier code is required in this block. This code is returned through MEVS beneficiary eligibility inquiries as the Network Plan Identifier. The MEVS application is located on the secure portal of the web site, www.lamedicaid.com. (The carrier code list can be found at www.lamedicaid.com under the Forms/Files link)</p> <p>If the provider has chosen to bill the third party and Medicaid, an explanation of benefits must be attached to the claim filed with Medicaid.</p> | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|---|--|--------|
| 10 | Patient's Relationship to Person Named in #5 | Situational. | |
| 11 | Other Insurance Company / Dental Benefit Plan Name, Address, City, State, Zip Code | Situational. | |
| 12 | Policyholder/Subscriber Name (Last, First, Middle Initial, Suffix) Address, City, State, Zip Code | Required -- Enter the beneficiary's last name, first name, and middle initial exactly as verified through REVS or MEVS. Beneficiary's address is optional . | |
| 13 | Date of Birth (MM/DD/CCYY) | Required -- Enter the beneficiary's 8-digit date of birth in month, day, and year (MM/DD/CCYY). If there is only one digit in a field, precede that digit with a zero. | |
| 14 | Gender | Optional – Check appropriate block. | |
| 15 | Policyholder/Subscriber ID | Required -- Enter the 13-digit Medicaid ID number as obtained from REVS or MEVS. Do not use the 16-digit Card Control Number (CCN) from the beneficiary's Medicaid card. | |
| 16 | Plan / Group Number | Situational. | |
| 17 | Employer Name | Situational. | |
| 18 | Relationship to Policyholder/Subscriber in #12 above. | Situational. | |
| 19 | Student Status | Situational. | |
| 20 | Name (Last, First, Middle Initial, Suffix) Address, City, State, Zip Code | Situational. This field should be used only when other private insurance is primary. Note: The Medicaid beneficiary's name is required to be entered in Block 12. | |
| 21 | Date of Birth (MM/DD/CCYY) | Situational. | |
| 22 | Gender | Situational. | |
| 23 | Patient ID / Account # (Assigned by Dentist) | Optional – Enter a Patient ID/Account Number if one has been assigned by the dentist. If entered, this identifier will appear on the Remittance Advice. The Patient ID/Account Number may consist of letters and/or numbers, and it may be a maximum of 20 characters. | |
| 24 | Procedure Date (MM/DD/CCYY) | Required -- Enter the date the service was performed in month, day, and year (MM/DD/CCYY). If there is only one digit in a field, precede that digit with a zero. A service must have been performed/delivered before billing Medicaid for payment. | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|------------------------------|--|--|
| 25 | Area of Oral Cavity | <p>Situational – Enter the oral cavity designator when applicable for a specific procedure. Refer to the Dental Services Manual, Dental Fee Schedule for specific requirements regarding oral cavity designator.</p> <p>If an oral cavity designator is required by Medicaid, do not enter a tooth number or letter in Block 27.</p> | <p>Only one tooth number/letter or oral cavity designator is allowed per claim line. Refer to the applicable dental program policy and/or dental program fee schedule for specific requirements regarding tooth number/letter or oral cavity designator.</p> |
| 26 | Tooth System | <p>Leave Blank</p> | |
| 27 | Tooth Number(s) or Letter(s) | <p>Situational – Enter a tooth number or letter when applicable for a specific procedure. Refer to the Dental Services Manual, Dental Fee Schedule for specific requirements regarding tooth number or letter.</p> <p><u>If a tooth number or letter is required by Medicaid, do not enter an oral cavity designator in Block 25.</u></p> | <p>Only one tooth number/letter or oral cavity designator is allowed per claim line. Refer to the applicable dental program policy and/or dental program fee schedule for specific requirements regarding tooth number/letter or oral cavity designator.</p> |
| 28 | Tooth Surface | <p>Situational – Enter tooth surface(s) when procedure code reported directly involves one or more tooth surfaces. Enter up to five of the following codes: B = Buccal D = Distal F = Facial I = Incisal L = Lingual M = Mesial, and O = Occlusal</p> <p>Duplicate surfaces are not payable on the same tooth for most services. Refer to the Dental Services Manual for more information.</p> | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|----------------|--|---|
| 29 | Procedure Code | <p>Required – Enter the all-inclusive encounter code (D0999) on the first line then enter the appropriate dental procedure codes from the current version of Code on Dental Procedures and Nomenclature. The Medicaid reimbursable codes are located in the Medicaid Dental Services Manual, Dental Fee Schedule.</p> | <p>REMINDER: The all-inclusive encounter code (D0999) must be entered on the first line of the claim form. Tooth number/letter, surface or oral cavity designator is not required for this line. In addition to the encounter information, it is necessary to indicate on subsequent lines of the claim form, the specific dental services provided by entering the individual procedures, including all appropriate line item information for each service rendered.</p> |
| 30 | Description | <p>Required – Enter the description of the service performed.</p> | |
| 31 | Fee | <p>Required -- Enter the dentist's full (usual and customary) fee for the dental procedure reported.</p> | |
| 32 | Other Fee(s) | <p>Leave Blank</p> | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| | | | |
|------------------|--------------------------------------|--|---------------|
| 33 | Total Fee | Required – Total of all fees listed on the claim form. | |
| 34 | (Place an 'X' on each missing tooth) | <p>Situational – Complete if applicable. Report missing teeth on each claim submission. Indicate all missing teeth with an "X". Indicate teeth to be extracted with an "F".</p> <p>In the following circumstances, this information is required:</p> <p>If the claim is for the Adult Denture Program.</p> <p>If the claim is for the EPSDT Dental Program when requesting a prosthetic, space maintainer or root canal therapy.</p> | |
| Locator # | Description | Instructions | Alerts |
| 35 | Remarks | <p>Situational – Enter the amount paid by the primary payor if block 9 is completed.</p> <p>Write the words "Carrier Paid" and the amount that was paid by the carrier (including zero [\$0] payment) in this block.</p> <p>Enter any additional information required by Medicaid regarding requested services (including description of the patient management techniques used for which a patient management fee is billed; reason for hospitalization requests, or any additional information that the provider needs to include).</p> <p>For prior authorization requests, if the information required in the remarks section of the claim form exceeds the space available, the provider should include a cover sheet outlining the information required to document the requested services. If a cover sheet is used, please be sure it includes the date of the request, the beneficiary's name and Medicaid ID # and the provider's name and Medicaid ID #. A copy of this cover sheet, along with a copy of the request for prior authorization, should be kept in the patient's treatment record.</p> | |
| 36 | Authorizations | Optional. | |
| 37 | Authorizations | Optional. | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| | | | |
|------------------|--------------------------------|--|---------------|
| 38 | Place of Treatment | <p>Situational – Check the applicable box if services are to be or were provided at a location other than the address entered in Block 48.</p> <p>If services were provided at a location other than the address entered in Block 48, completion of this block and Block 56 is required.</p> | |
| 39 | Number of Enclosures | <p>Situational – Enter 00 to 99 in applicable boxes.</p> <p>Claims submitted for prior authorization are required to contain the identified attachments.</p> <p>Claims submitted for payment should not contain any of the attachments listed in Block 39.</p> | |
| Locator # | Description | Instructions | Alerts |
| 40 | Is Treatment for Orthodontics? | <p>Situational – Complete if applicable.</p> <p>Claims requesting comprehensive orthodontic services are required to enter information in this block.</p> <p>Refer to the Dental Services Manual for guidelines regarding comprehensive orthodontic services.</p> | |
| 41 | Date Appliance Placed | Situational. | |
| 42 | Months of Treatment Remaining. | Situational. | |
| 43 | Replacement of Prosthesis | Situational – Check appropriate box if applicable; if checked, complete Block 44 if known. | |
| 44 | Date Prior Placement | Situational – If Block 43 is checked and if known, enter the appropriate 8-digit date in month, day and year (MM/DD/CCYY). | |
| 45 | Treatment Resulting from | Situational – If the claim is the result of Occupational Illness / Injury, Auto Accident, or Other Accident, then this Block is required . Check the appropriate box. | |
| 46 | Date of Accident (MM/DD/CCYY). | Situational. If Block 45 is completed, then this block is required . Enter the eight-digit date in month, day and year (MM/DD/CCYY). | |
| 47 | Auto Accident State | Situational. If Auto Accident is checked in Block 45, this block is required . Enter the state in which the auto accident occurred. | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| | | | |
|------------------|--|--|---------------|
| 48 | Billing Dentist Name, Address, City, State, Zip Code | Required. Enter the name of the individual dentist if the payment is being made to an individual dentist. Enter the group name if the payment is being made to a dental group. Enter the full address, including city, state and zip code, of the dentist or dental group to whom payment is being made. | |
| 49 | NPI | Optional – Enter the billing provider’s 10-digit NPI number. | |
| 50 | License Number | Optional. | |
| 51 | SSN or TIN | Optional. | |
| 52 | Phone Number | Required -- Enter the phone number for the billing dental provider. | |
| 52A | Additional Provider ID | Required – Enter the 7-digit Medicaid Provider ID of the billing dental provider. | |
| 53 | Signature | Optional. | |
| Locator # | Description | Instructions | Alerts |
| 54 | NPI | Optional – Enter the 10-digit NPI of the treating (attending) dental provider | |
| 55 | License Number | Required – Enter the license number of the treating (attending) dental provider. | |
| 56 | Address, City, State, Zip Code | Situational – Enter the full address, including city, state and zip code, where treatment was performed by treating (attending) dental provider, if different from Block 48. | |
| 56A | Provider Specialty Code | Optional. | |
| 57 | Signature | Optional. | |
| 58 | NPI | Optional – Enter the 10-digit NPI of the treating (attending) dental provider | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

Sample of ADA Claim Form

ADA Dental Claim Form MSA 07-02
Attachment 1

| | | | | | | | | |
|--|---------------------------------|--|------------------|--|-------------------|---------------------|--------------------------------------|------------------|
| HEADER INFORMATION 1. Type of Transaction (Mark all applicable boxes) <input checked="" type="checkbox"/> Statement of Actual Services <input type="checkbox"/> Request for Predetermination/Preeuthorization <input checked="" type="checkbox"/> EPISDT/Title XIX | | POLICYHOLDER/SUBSCRIBER INFORMATION (For Insurance Company Named in #3) 12. Policyholder/Subscriber Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code Brown, Wade 8269 Chilly Rd Winter, LA 70000 | | | | | | |
| 2. Predetermination/Preeuthorization Number 123456789 | | 13. Date of Birth (MM/DD/YYYY) 14. Gender 15. Policyholder/Subscriber ID (SSN or ID#) 08/14/2004 <input checked="" type="checkbox"/> M <input type="checkbox"/> F 1234567890123 | | | | | | |
| INSURANCE COMPANY/DENTAL BENEFIT PLAN INFORMATION 3. Company/Plan Name, Address, City, State, Zip Code | | 16. Plan/Group Number 17. Employer Name | | | | | | |
| OTHER COVERAGE 4. Other Dental or Medical Coverage? <input checked="" type="checkbox"/> No (Skip 5-11) <input type="checkbox"/> Yes (Complete 5-11) | | PATIENT INFORMATION 18. Relationship to Policyholder/Subscriber in #12 Above <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent Child <input type="checkbox"/> Other 19. Student Status <input type="checkbox"/> FTS <input type="checkbox"/> PFS | | | | | | |
| 5. Name of Policyholder/Subscriber in #4 (Last, First, Middle Initial, Suffix) | | 20. Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code | | | | | | |
| 6. Date of Birth (MM/DD/YYYY) 7. Gender 8. Policyholder/Subscriber ID (SSN or ID#) <input type="checkbox"/> M <input type="checkbox"/> F | | 21. Date of Birth (MM/DD/YYYY) 22. Gender 23. Patient ID/Account # (Assigned by Dentist) <input type="checkbox"/> M <input type="checkbox"/> F | | | | | | |
| 9. Plan/Group Number TPL Carrier Code | | 10. Patient's Relationship to Person Named in #5 <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/> Other | | | | | | |
| 11. Other Insurance Company/Dental Benefit Plan Name, Address, City, State, Zip Code | | 30. Description | | | | | | |
| RECORD OF SERVICES PROVIDED | | 31. Fee | | | | | | |
| | 24. Procedure Date (MM/DD/YYYY) | 25. Area of Oral Cavity | 26. Teeth System | 27. Tooth Number(s) or Letter(s) | 28. Tooth Surface | 29. Procedure Code | 30. Description | 31. Fee |
| 1 | 2/4/12 | | | | | D0999 | Encounter - All Inclusive | 100.00 |
| 2 | 2/4/12 | 10 | | | | D4341 | Periodontal Scaling and Root Planing | 110.00 |
| 3 | 2/4/12 | | | 13 | | D2954 | Post & Core | 94.00 |
| 4 | 2/4/12 | | | 15 | | D2931 | Stainless Steel Crown | 140.00 |
| 5 | | | | | | | | |
| 6 | | | | | | | | |
| 7 | | | | | | | | |
| 8 | | | | | | | | |
| 9 | | | | | | | | |
| 10 | | | | | | | | |
| MISSING TEETH INFORMATION | | 32. Other Fee(s) | | 33. Total Fee | | 34. Remarks | | 35. Fee(s) |
| | | Remainder | | Primary | | | | |
| 34. (Place an 'X' on each missing tooth) | | 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 | | A B C D E F G H I J | | K L M N O P Q R S T | | 32. Other Fee(s) |
| | | 32 31 30 29 28 27 26 25 24 23 22 21 20 19 18 17 | | T S R Q P O N M L K | | 33. Total Fee | | 444.00 |
| | | | | | | | | |
| 35. Remarks If TPL involved: write the words "Carrier Paid" and enter the amount paid by the TPL here. | | AUTHORIZATIONS 36. I have been informed of the treatment plan and associated fees. I agree to be responsible for all charges for dental services and materials not paid by my dental benefit plan, unless prohibited by law, or the treating dentist or dental practice has a contractual agreement with my plan prohibiting all or a portion of such charges. To the extent permitted by law, I consent to your use and disclosure of my protected health information to carry out payment activities in connection with this claim. X Patient/Guardian signature _____ Date _____ 37. I hereby authorize and direct payment of the dental benefits otherwise payable to me, directly to the below named dentist or dental entity. X Subscriber signature _____ Date _____ | | ANCILLARY CLAIM/TREATMENT INFORMATION 38. Place of Treatment <input type="checkbox"/> Provider's Office <input type="checkbox"/> Hospital <input type="checkbox"/> ECF <input type="checkbox"/> Other 39. Number of Enclosures (00 to 99): Radiograph(s) Oral Image(s) Models: _____ 40. Is Treatment for Orthodontics? <input type="checkbox"/> No (Skip 41-42) <input type="checkbox"/> Yes (Complete 41-42) 41. Date Appliance Placed (MM/DD/YYYY) 42. Months of Treatment Remaining <input type="checkbox"/> No <input type="checkbox"/> Yes (Complete 44) 43. Replacement of Prosthesis? <input type="checkbox"/> No <input type="checkbox"/> Yes (Complete 44) 44. Date Prior Placement (MM/DD/YYYY) 45. Treatment Resulting from <input type="checkbox"/> Occupational Illness/Injury <input type="checkbox"/> Auto accident <input type="checkbox"/> Other accident 46. Date of Accident (MM/DD/YYYY) 47. Auto Accident State | | | | |
| 48. Name, Address, City, State, Zip Code XYZ Dental Group 8956 No Cavity Ave. Smiley, LA 70000 | | TREATING DENTIST AND TREATMENT LOCATION INFORMATION 53. I hereby certify that the procedures as indicated by date are in progress (for procedures that require multiple visits) or have been completed. X Dr. Mary Cleanteeth 3/20/12 Signed (Treating Dentist) Date | | | | | | |
| 49. NPI 1987654321 | | 50. License Number 51. SSN or TIN | | | | | | |
| 52. Phone Number (222) 999-4444 | | 54. NPI 1234567890 | | | | | | |
| 53A. Additional Provider ID 1234567 | | 55. License Number 99999 | | | | | | |
| 57. Phone Number () - | | 56. Address, City, State, Zip Code | | | | | | |
| 58. Additional Provider ID 1987654 | | 59. Address, City, State, Zip Code | | | | | | |

© 2005 American Dental Association
J400 (Same as ADA Dental Claim Form - J401, J402, J403, J404) To Provider call 1-800-947-4748 or go online at www.adacatalog.org

EPSDT Dental Services Adjustment/Void (209) and Adult Dental Services Adjustment/Void (210) Form

The EPSDT Dental Services 209 Adjustment/Void form (revision date 10/04) must be used when submitting adjustments/voids for EPSDT Dental Program services for all dates of service.

Additionally, when submitting adjustments/voids for the Adult Denture Program for all dates of service, dental providers must use the Adult Dental Services 210 Adjustment/Void form (revision date 10/04).

For both adjustment/void forms, the Form Locator 15 has been renamed as “Patient I.D./Account# Assigned by Dentist”. If the patient’s account (medical record) number is entered here, it will appear on the Medicaid Remittance Advice. It may consist of letters and/or numbers, and it may be a maximum of 20 positions.

Providers can obtain these forms from Gainwell Technologies or through the Louisiana Medicaid website at www.lamedicaid.com. Instructions for completing the forms can also be obtained on the Medicaid website or within this document.

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

Instructions for Completing 209 Adjustment/Void Form (EPSDT)

| Locator # | Description | Instructions | Alerts |
|-------------|---|---|--------|
| 1 | Adj/Void | Check the appropriate box. | |
| 2 3 4 | Patient's Last Name First Name MI | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 5 | Medical Assistance ID Number | Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim. Void - Enter the information exactly as it appeared on the original invoice. | |
| 6 | Patient's Address | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 7 | Date of Birth | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 8 | Sex | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 9-14 | | Not Required. | |
| 15 | Patient ID/Account Number (Assigned By Dentist) | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 16 | Pay to Dentist or Group | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 17 | Pay to Dentist or Group Provider No. | Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim. Void - Enter the information exactly as it appeared on the original invoice. | |
| 18 | Are X-Rays Enclosed | Not required | |
| 19 | Treatment Necessitated By | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| Locator # | Description | Instructions | Alerts |
|-----------|---|---|--------|
| 20 | Payment Source Other Than Title XIX | Adjust - Enter the information exactly as it appeared on the original invoice, unless the information is being adjusted to indicate payment has been made by a third party insurer. If TPL is involved, enter the 6-digit TPL carrier code. Void - Enter the information exactly as it appeared on the original invoice. | |
| 21, 22 | | Leave these spaces blank. | |
| 23 | Diagram | Not required. | |
| 24 | Examination and Treatment Plan | Adjust - Enter the information exactly as it appeared on the original invoice, unless this information is being adjusted Void - Enter the information exactly as it appeared on the original invoice. | |
| 25 | Paid or Payable by Other Carrier | Adjust - Enter the information exactly as it appeared on the original invoice, unless this information is being adjusted to indicate payment has been made by a third party insurer. If such payment has been made, indicate the amount paid, even if zero (\$0). Void - Enter the information exactly as it appeared on the original invoice. | |
| 26 | Control Number | Enter the control number assigned to the claim on the Remittance Advice that reported the claim as paid/approved. | |
| 27 | Date of Remittance Advice | Enter the date of the Remittance Advice that paid or denied claim. | |
| 28, 29 | Reasons for Adjustment/Void | Check the appropriate box and give a written explanation, when applicable. | |
| 30 | Request for Authorization | Leave this space blank. | |
| 31 | Request for Prior Authorization | Enter the 9-digit PA number assigned by Medicaid on the authorized signature line when submitting for a service that requires prior authorization. | |
| 32 | Attending Dentist's Signature - Provider Number | The attending provider number must be entered in this field. | |

If a new procedure or corrected procedure is entered on the adjustment form, and the new or corrected procedure requires authorization, the completed adjustment form should be submitted to the dental consultants for authorization prior to being submitted to Gainwell Technologies for adjustment. If the code was submitted on the original invoice, and prior authorization was already obtained for the procedure, the provider does not need to submit the adjustment for approval.

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

Sample of 209 Adjustment/Void Form (EPSDT)

FOR PREAUTHORIZATION MAIL TO: Louisiana Department of Health MEDICAID DENTAL PROGRAM 7500 WOODLAND BLVD SUITE 1000 BATON ROUGE, LA 70821-4000

FOR PAYMENT REMIT TO: Gainwell Technologies P.O. BOX 91022 BATON ROUGE, LA 70821 (800) 473-2783 (225) 924-5040

LOUISIANA DEPARTMENT OF HEALTH BUREAU OF HEALTH SERVICES FINANCING MEDICAL ASSISTANCE PROGRAM PROVIDER BILLING FOR EPSDT DENTAL SERVICES

Patient ID/Account Number
SAMPLE

FOR OFFICE USE ONLY

1 NO VOID

2 PATIENT'S LAST NAME (PRINT) **Smith**

3 FIRST NAME **Sally**

4 SEX **L**

5 MEDICAL ASSISTANCE ID NUMBER
1 2 3 4 5 6 7 8 9 0 1 2 3
1 2 3 4 5 6 7 8 9 0 1 2 3

6 PATIENT'S ADDRESS (STREET NUMBER, CITY, STATE, ZIP CODE) (TEL. NO.)

7 DATE OF BIRTH
02 15 2002
 M F

8 REFERRING AGENCY NO.

9 DATE OF REFERRAL

10 REFERRED FOR
 EMERGENCY SDC SCREENING

11 CENTER OF GROUP REFERRED TO: NAME _____ ADDRESS _____ TEL. NO. _____

12 REFERRED BY (SIGNATURE) _____

13 TELEPHONE NO. _____

14 PATIENT ID/ACCOUNT # (ISSUED BY STATE)

15 PAY TO: CENTER OF GROUP PROVIDER NO. **1800000**

16 ARE X-RAYS ENCLOSED?
 YES NO

17 TREATMENT NECESSITATED BY:
A. EMPLOYMENT YES NO
B. ACCIDENT/INJURY YES NO

18 PRESENT SOURCE OTHER THAN TITLE XX IN CLAIM CODE:
1. _____
2. _____
3. _____

19 IF PROsthesis IS THE FINAL PLACEMENT? YES NO

20 IF ADULT EMERGENCY SERVICE, CHECK BLOCK AND SEND TO OPS DENTAL PROGRAM

21 EXAMINATION AND TREATMENT PLAN - LIST IN ORDER FROM TOOTH NO. 1 THRU NO. 32 - USE CHARTING SYSTEM SHOWN.

| A. TOOTH # OR LETTER | B. SURFACE | C. PROCEDURE CODE | D. DESCRIPTION OF SERVICE | E. DATE SERVICE PERFORMED | | | F. ADJUSTED FEE FOR STATE USE ONLY | G. USUAL AND CUSTOMARY FEE |
|--|------------|-------------------|---------------------------|---------------------------|-----|----|------------------------------------|----------------------------|
| | | | | MO | DAY | YR | | |
| 16 | | D2931 | Stainless Steel Crown | 02 | 16 | 12 | 135 | 00 |
| H. ORAL CAVITY | | | | | | | | |
| I. NET C/P PAYABLE BY OTHER CARRIER \$ | | | | | | | | |

22 CONTROL NUMBER

23 THIS IS FOR CHANGING OR VOIDING A PAID ITEM. THE CORRECT CONTROL NUMBER AS SHOWN ON THE REMITTANCE ADVICE IS ALWAYS REQUIRED.

24 DATE OF ASSISTANCE ADVICE THAT LISTED CLAIM WAS PAID.

25 REASONS FOR ADJUSTMENT

01 THIRD PARTY LIABILITY RECOVERY
 02 PROVIDER CORRECTIONS
 03 FISCAL AGENT ERROR
 90 STATE OFFICE USE ONLY - RECOVERY
 99 OTHER - PLEASE EXPLAIN

Billed wrong tooth #; should be tooth #16, not 15.

26 REASONS FOR VOID

10 CLAIM PAID FOR WRONG RECIPIENT
 11 CLAIM PAID TO WRONG PROVIDER
 99 OTHER - PLEASE EXPLAIN

27 REMARKS FOR USUAL SERVICE

28 I HAVE READ THE CERTIFICATION ON THE REVERSE OF THIS FORM AND DO HEREBY CERTIFY THAT I AM IN COMPLIANCE THEREWITH.

29 REQUEST FOR AUTHORIZATION - SEND TO OPS DENTAL PROGRAM

30 REQUEST FOR PREAUTHORIZATION FOR STATE USE ONLY

ATTENDING DENTIST'S SIGNATURE _____ PROVIDER NUMBER _____ DATE _____

APPROVED - YES NO W/EXCEPTIONS
PA 123456780
AUTHORIZED SIGNATURE _____ DATE _____

DR DDS
ATTENDING DENTIST'S SIGNATURE _____ PROVIDER NUMBER **1888888**

Gainwell 02/2020

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS**APPENDIX D: CLAIMS RELATED INFORMATION****PAGE(S) 31****Instructions for Completing 210 Adjustment/Void Form (Adult)**

| Locator # | Description | Instructions | Alerts |
|-------------|---|---|--------|
| 1 | Adj/Void | Check the appropriate box. | |
| 2 3 4 | Patient's Last Name First Name MI | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 5 | Medical Assistance ID Number | Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim. Void - Enter the information exactly as it appeared on the original invoice. | |
| 6 | Patient's Address | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 7 | Date of Birth | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 8 | Sex | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 9-14 | | Not Required. | |
| 15 | Patient ID/Account Number (Assigned By Dentist) | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 16 | Pay to Dentist or Group | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| 17 | Pay to Dentist or Group Provider No. | Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim. Void - Enter the information exactly as it appeared on the original invoice. | |
| 18 | Are X-Rays Enclosed | Not required. | |

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

| | | | |
|------------------|---|---|---------------|
| 19 | Treatment Necessitated By | Adjust - Enter the information exactly as it appeared on the original invoice. Void - Enter the information exactly as it appeared on the original invoice. | |
| Locator # | Description | Instructions | Alerts |
| 20 | Payment Source Other Than Title XIX | Adjust - Enter the information exactly as it appeared on the original invoice unless the information is being adjusted to indicate payment has been made by a third party insurer. If TPL is involved, enter the 6-digit TPL carrier code. Void - Enter the information exactly as it appeared on the original invoice. | |
| 21 | | Not required. | |
| 22 | | Leave blank. | |
| 23 | A-G | Adjust - Enter the information exactly as it appeared on the original invoice unless this information is being adjusted. Void - Enter the information exactly as it appeared on the original invoice. | |
| 24 | Paid of Payable by Other Carrier | Adjust - Enter the information exactly as it appeared on the original invoice, unless this information is being adjusted to indicate payment has been made by a third party insurer. If such payment has been made, indicate the amount paid, even if zero (\$0). Void - Enter the information exactly as it appeared on the original invoice. | |
| 25 | Other Information | Leave blank. | |
| 26 | Control Number | Enter the control number assigned to the claim on the Remittance Advice that reported the claim as paid/approved. | |
| 27 | Date of Remittance Advice | Enter the date of the Remittance Advice that paid or denied claim. | |
| 28, 29 | Reasons for Adjustment/Void | Check the appropriate box and give a written explanation, when applicable. | |
| 30 | Request for Authorization | Leave this space blank. | |
| 31 | Request for Prior Authorization | Enter the 9- digit PA number assigned by Medicaid on the authorized signature line when submitting for a service that requires prior authorization. | |
| 32 | Attending Dentist's Signature - Provider Number | The attending provider number must be entered in this field. | |

If a new procedure or corrected procedure is entered on the adjustment form, and the new or corrected procedure requires authorization, the completed adjustment form should be submitted to the dental consultants for authorization prior to being submitted to Gainwell Technologies for adjustment. If the

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

code was submitted on the original invoice, and prior authorization was already obtained for the procedure, the provider does not need to submit the adjustment for approval.

CHAPTER 22: FEDERALLY QUALIFIED HEALTH CENTERS

APPENDIX D: CLAIMS RELATED INFORMATION

Sample of 210 Adjustment/Void Form (Adult)

FOR PREAUTHORIZATION MAIL TO: Louisiana Department of Health, MEDICAID DENTAL PROGRAM, 809 P. O. BOX 9498, BATON ROUGE, LA 70821-0498

FOR PAYMENT REMIT TO: Gainwell Technologies, P.O. BOX 91022, BATON ROUGE, LA 70821, (800) 473-2783, (225) 924-9040

LOUISIANA DEPARTMENT OF HEALTH, BUREAU OF HEALTH SERVICES FINANCING, MEDICAL ASSISTANCE PROGRAM, PROVIDER BILLING FOR EPD/D DENTAL SERVICES

Patient ID/Account Number: **SAMPLE**

FOR OFFICE USE ONLY

1. ADJ VOID

2. PATIENT'S LAST NAME (PRINT): **Smith**

3. FIRST NAME: **Sally**

4. MEDICAL ASSISTANCE ID NUMBER: **1 2 3 4 5 6 7 8 9 0 1 2 3**

5. PATIENT'S ADDRESS (STREET NUMBER, CITY, STATE, ZIP CODE) (TEL. NO.):

6. DATE OF BIRTH: **02 15 2002** SEX: M F

7. REFERRING AGENCY NO. 8. DATE OF REFERRAL 9. REFERRED FOR: EMERGENCY BASIC SCREENING

10. IDENTIFY GROUP REFERRED TO: NAME, ADDRESS, TEL. NO.

11. REFERRED BY (SIGNATURE) 12. TELEPHONE NO. 13. PROVIDER ACCOUNT # (ISSUED BY STATE)

14. PAY TO: IDENTIFY OF GROUP PRIMER NO. **1800000**

15. ARE X-RAYS ENCLOSED? YES NO

16. NUMBER OF X-RAYS

17. TREATMENT NECESSARY BY: A. EMPLOYMENT YES NO B. ACCIDENT/INJURY YES NO

18. CURRENT SOURCE OTHER THAN TITLE XXX (FL CARRIER CODE)

19. PROGRESS IS THIS THE FINAL PLACEMENT? YES NO

20. IF ADULT EMERGENCY SERVICE, CHECK BLOCK AND SEND TO OFS DENTAL PROGRAM

21. EXAMINATION AND TREATMENT PLAN - LIST IN ORDER FROM TOOTH NO. 1 THRU NO. 32 - USE CHARTING SYSTEM SHOWN.

| A. TOOTH # OR LETTER | B. SURFACE | C. PROCEDURE CODE | D. DESCRIPTION OF SERVICE | E. UNITS | F. DATE SERVICE PERFORMED (MO, DAY, YR) | G. ADJUSTED FEE (FOR STATE USE ONLY) | H. USUAL AND CUSTOMARY FEE |
|----------------------|------------|-------------------|---------------------------|----------|---|--------------------------------------|----------------------------|
| 16 | | D2931 | Stainless Steel Crown | | 02 16 12 | | 135 00 |

22. CONTROL NUMBER

23. REASONS FOR ADJUSTMENT

01 THIRD PARTY LIABILITY RECOVERY

02 PROVIDER CORRECTIONS

03 FISCAL AGENT ERROR

90 STATE OFFICE USE ONLY - RECOVERY

99 OTHER - PLEASE EXPLAIN

Billed wrong tooth #; should be tooth #16, not 15.

24. REASONS FOR VOID

10 CLAIM PAID FOR WRONG RECIPIENT

11 CLAIM PAID TO WRONG PROVIDER

99 OTHER - PLEASE EXPLAIN

25. I HAVE READ THE CERTIFICATION ON THE REVERSE OF THIS FORM AND DO HEREBY CERTIFY THAT I AM IN COMPLIANCE THEREWITH.

26. REQUEST FOR AUTHORIZATION - SEND TO DPH DENTAL PROGRAM

27. APPROVED - YES NO W/EXCEPTIONS

28. AUTHORIZED SIGNATURE: **PA 123456780**

29. PROVIDER SIGNATURE: **DR DDS**

30. PROVIDER NUMBER: **1888888**

31. REQUEST FOR RE-AUTHORIZATION FOR STATE USE ONLY

REASONS FOR SPANIAL SERVICE

Gainwell 02/2020