CHAPTER 28: FREE-STANDING BIRTHING CENTERS APPENDIX B: CLAIMS FILING

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CLAIMS FILING

Hard copy claims for free-standing birthing center (FSBC) services are submitted on the most current CMS-1500 claim form or electronically on the 837P transaction. Instructions in this appendix are for completing the CMS-1500; however, the same information is required when submitting claims electronically. Items to be completed are listed as **required**, **situational** or **optional**.

Required information must be entered in order for the claim to process. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned, or will be denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.

Situational information may be required, but only in certain circumstances as detailed in the instructions that follow.

Hardcopy claims are to be submitted to:

Gainwell Technologies P.O. Box 91020 Baton Rouge, LA 70821

NOTE: Electronic claims submission is the preferred method for billing. (See the Electronic Data Interchange (EDI) Specifications located on the Louisiana Medicaid web site at <u>www.lamedicaid.com</u>, directory link "Claims and Billing, sub-link "Health Insurance Portability and Accountability Act (HIPAA)" – "5010v of the Electronic Transactions" – 837P Professional Guide).

This appendix includes the following:

- 1. Instructions for completing the CMS 1500 claim form and a sample of completed CMS-1500 claim form; and
- 2. Instructions for adjusting/voiding a claim and a sample of an adjusted CMS 1500 claim form.

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CMS 1500 (12/12) INSTRUCTIONS FOR FREE-STANDING BIRTHING CENTERS

| Locator # | Description | Instructions | Alerts |
|--------------|---|--|--------|
| 1 | Medicare / Medicaid / Tricare / Champva / Group Health Plan / Feca / Black Lung / Other | Required Enter an "X" in the box marked Medicaid (Medicaid #). | |
| 1a | Insured's ID Number | Required – Enter the beneficiary's 13-digit Medicaid identification (ID) number exactly as it appears when checking beneficiary eligibility through Medicaid Eligibility Verification System (MEVS), eMEVS, or Recipient Eligibility Verification System (REVS). | |
| 14 | | NOTE: The beneficiary's 13-digit Medicaid ID number must be used to submit claims. The card control number (CCN) from the plastic ID card is NOT acceptable. The ID number must match the beneficiary's name in Block 2. | |
| 2 | Patient's Name | Required – Enter the beneficiary's last name, first name, middle initial (MI). | |
| 3 | Patient's Date of Birth (DOB) | Situational – Enter the beneficiary's DOB using 6 digits (MM DD YY). If there is only 1 digit in this field, precede that digit with a 0 (for example, 01 02 07). | |
| | Sex | Enter an "X" in the appropriate box to show the sex of the beneficiary. | |
| 4 | Insured's Name | Situational – Complete correctly if the beneficiary has other insurance; otherwise, leave blank. | |
| 5 | Patient's Address | Optional – Print the beneficiary's permanent address. | |
| 6 | Patient Relationship to Insured | Situational – Complete if appropriate or leave blank. | |

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| Locator # | Description | Instructions | Alerts |
|--------------|---|---|---|
| 7 | Insured's Address | Situational – Complete if appropriate or leave blank. | |
| 8 | RESERVED FOR National Uniform Claim Committee (NUCC) USE | | |
| 9 | Other Insured's Name | Situational – Complete if appropriate or leave blank. | |
| 9a | Other Insured's Policy or Group Number | Situational – If beneficiary has no other coverage, leave blank. If there is other commercial insurance coverage, the Louisiana assigned 6-digit third-party liability (TPL) carrier code is required in this block. The carrier code is indicated on the MEVS response as the Network Provider Identification Number. Make sure the explanation of benefits (EOB) or EOBs from other insurance(s) are attached to the claim. | ONLY the 6- digit code should be entered for commercial and Medicare health maintenance organizations (HMOs) in this field. DO NOT enter dashes, hyphens or the word TPL in the field. NOTE: DO NOT ENTER A 6-DIGIT CODE FOR TRADITIONA L MEDICARE |
| 9b | RESERVED FOR NUCC USE | Leave Blank. | |
| 9c | RESERVED FOR NUCC USE | Leave Blank. | |
| 9d | Insurance Plan Name or Program Name | Situational – Complete if appropriate or leave blank. | |
| 10 | Is Patient's Condition Related To: | Situational – Complete if appropriate or leave blank. | |

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| Locator # | Description | Instructions | Alerts |
|--------------|---|--|--------|
| 11 | Insured's Policy, Group, or Federal Employees' Compensation Act (FECA) Number | Situational – Complete if appropriate or leave blank. | |
| 11a | Insured's DOB Sex | Situational – Complete if appropriate or leave blank. | |
| 11b | OTHER CLAIM ID (Designated by NUCC) | Leave Blank. | |
| 11c | Insurance Plan Name or Program Name | Situational – Complete if appropriate or leave blank. | |
| 11d | Is There Another Health Benefit Plan? | Situational – Complete if appropriate or leave blank. | |
| 12 | Patient's or Authorized Person's Signature (Release of Records) | Situational – Complete if appropriate or leave blank. | |
| 13 | Insured's or Authorized Person's Signature (Payment) | Situational – Obtain signature if appropriate or leave blank. | |
| 14 | Date of Current Illness/ Injury / Pregnancy | Optional. | |
| 15 | OTHER DATE | Leave Blank. | |
| 16 | Dates Patient Unable to Work in Current Occupation | Optional. | |
| 17 | Name of Referring Provider or Other Source | Situational – Complete if applicable. | |
| 17a | Other ID # | Optional. | |
| 17b | National Provider Identifier (NPI) # | Optional. | |

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| Locator # | Description | Instructions | Alerts |
|--------------|---|--|--|
| 18 | Hospitalization Dates Related to Current Services | Optional. | |
| 19 | ADDITIONAL CLAIM INFORMATION (Designated by NUCC) | Leave Blank. | |
| 20 | Outside Lab? \$Charges | Optional. | |
| 21 | International Classification of Diseases (ICD) Indicator | Required Enter the ICD indicator to identify the current ICD coding that is being reported between the vertical, dotted lines in the upper right-hand portion of the field. 0 ICD-10-CM Required Enter the most current ICD diagnosis | The most specific diagnosis codes must be used. General codes are not acceptable ICD-10 diagnosis codes must be used on |
| | Diagnosis or Nature of Illness or Injury | code. | claims for dates of service on or after 10/1/15. |

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| Locator # | Description | Instructions | Alerts |
|--------------|---|--|---|
| 22 | Resubmission and/or Original Reference Number | Situational – If filing an adjustment or void, enter an "A" for an adjustment or a "V" for a void as appropriate AND one of the appropriate reason codes for the adjustment or void in the "Resubmission Code" portion of this field.Enter the internal control number from the paid claim line as it appears on the remittance advice (RA) in the "Original Ref. No." portion of this field.Appropriate reason codes follow:Adjustments 01 = TPL Recovery 02 = Provider Correction | To adjust or void more than one claim line on a claim, a separate form is required for each claim line since each line has a different internal control number. |
| 23 | Prior Authorization (PA) Number | Leave Blank. | |
| 24 | Supplemental Information | Leave Blank. | |
| 24A | Date(s) of Service | Required Enter the date of service for each procedure. Either 6-digit (MM DD YY) or 8-digit (MM DD YYYY) format is acceptable. | |
| 24B | Place of Service | Required Enter the appropriate place of servicecode for the services rendered.CodeDescription25Birth Center | |
| 24C | Electromyography (EMG) | Situational – Complete if appropriate or leave blank. | |

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| Locator # | Description | Instructions | Alerts |
|--------------|--|--|--------|
| | | Required Enter the procedure code(s) for services rendered in the un-shaded area(s). | |
| 240 | Procedures, Services, | ProcedureDescription59409Vaginal Delivery only | |
| 24D | or Supplies | If a modifier(s) is required, enter the appropriate modifier in the correct field. | |
| | | ModifierDescription53Discontinued Procedure | |
| 24E | Diagnosis Pointer | Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference number ("A", "B", etc.) in this block. | |
| | | More than one diagnosis/reference number may be related to a single procedure code. | |
| 24F | \$Charges | Required Enter usual and customary charges for the service rendered. | |
| 24G | Days or Units | Required Enter the number of units billed for the procedure code entered on the same line in 24D | |
| 24H | Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Family Plan | Situational – Leave blank or enter a "Y" if services were performed as a result of an EPSDT referral. | |
| 24I | ID Qualifier | Optional. If possible, leave blank for Louisiana Medicaid. | |
| 24J | Rendering Provider ID # | Leave Blank | |
| 25 | Federal Tax ID Number | Optional. | |
| 26 | Patient's Account No. | Situational – Enter the provider specific identifier assigned to the beneficiary. This number will appear on the RA. It may consist of letters and/or numbers and may be a maximum of 20 characters. | |
| 27 | Accept Assignment? | Optional. Claim filing acknowledges acceptance of Medicaid assignment. | |
| 28 | Total Charge | Required – Enter the total of all charges listed on the claim. | |

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| Locator # | Description | Instructions | Alerts | | | | |
|--------------|--|---|---|--|--|--|--|
| 29 | Amount Paid | Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor (excluding any contracted adjustments). Enter '0' if the third party did not pay. If TPL does not apply to the claim, leave blank. | | | | | |
| 30 | Reserved for NUCC use | Leave Blank. | | | | | |
| 31 | Signature of Physician or Supplier Including Degrees or Credentials | Optional – The practitioner or the practitioner's authorized representative's original signature is no longer required. | | | | | |
| | Date | Required Enter the date of the signature. | | | | | |
| 32 | Service Facility Location Information | Required Enter the date of the signature. Optional. | | | | | |
| 32a | NPI# | Optional. | | | | | |
| 32b | Other ID# | Optional. | | | | | |
| 33 | Billing Provider Info & Ph # | Required Enter the provider name, address including zip code and telephone number. | | | | | |
| 33a | NPI# | Required —Enter the billing provider's 10-digit NPI number. | | | | | |
| 33b | Other ID# | Required – Enter the billing provider's 7-digit Medicaid ID number. ID Qualifier - Optional. If possible, leave blank for Louisiana Medicaid billing. | The 7-digit Medicaid Provider Number <u>must</u> appear on paper claims. | | | | |

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Example Claims for Free-Standing Birthing Centers

| | P.O. Box Baton Ro | Technologies 91020 uge, LA 70821 | | | | |
|---|--|---|---------------------------------|--|--|--|
| | 12 | | | PICA | | |
| MEDICARE MEDICALD TRICARE CHAI | | 1234567890123 | | (For Program in Item 1) | | |
| 2 PATIENT'S NAME (Last Name, Rist Name, Middle Initial) DOE, JANE | 3. PATIENT'S BIRTH DATE BEX | 4. INSURED'S NAME (Last Na | me, First Name, | Micidle Inifial) | | |
| PATIENT'S ADDRESS (No., Strest) | 01 01 95 M F X | 7. INSURED'S ADDRESS (ND. | , Sheet) | | | |
| 1234 ANYLANE | Salt Spousa Child Other | | | | | |
| MYTOWN L | and a second sec | CITY | | STATE | | |
| TELEFHONE (Include weal Code) | | ZIP CODE | TELEPHON | E (Include Area Code) | | |
| 70000 (225) 999-7777 | | | (|) | | |
| OTHER INSURED'S NAME (Last Name, First Name, Moble Initial) | 10. IS PATIENT'S CONDITION RELATED TO: | 11. INSURED'S POLICY GRO | UP OH FECA NI | UMBER | | |
| | a. EMPLOYMENT? (Current or Previous) | a INSURED'S DATE OF BIRT | H | GEX | | |
| | | ATTER GLAIN MANNES | ded by NUCC) | | | |
| | | | | | | |
| RESERVED FOR NUCCUSE | THERM CILL T | SUBANCE P IN MED | OR PROGRAM I | NAME | | |
| INSURANCE PLAN NAME OR PROGRAMINAME | 10d. CLAIM CODES (Designated by NUCC) | d. IS THERE ANOTHER HEAL | TH BENEFIT PL | AN? | | |
| | Log man approximate and a set manage | YES NO Wyee, complete items 9, 9a, and 9cl. | | | | |
| READ BACK OF FORM BEFORE COMPLE 2. PATIENT'S CR AUTHORIZED PERSON'S SCHOOL AUTHORIZED PERSON'S SCHOOL AUTHORIZED PERSON'S SCHOOL AUTHORIZED | TNG & SIGNING THIS FORM. The relieve of any metical or other second to near the pro- er to invest or to by servy who as a second s | 13. INSURED'S OR AUTHORID ps, and on the caliberentiti | ZED PERSON'S | SIGNATURE I authorize ned physician or supplier for | | |
| to process this claim, I also request psymentor a rement small billow. | er to nyself or to the setty who are a sesign the | ser externe | | | | |
| signed | | SIGNED | | | | |
| MM DD YY | | DATESPA THE LE | 1 311 C | MM 1 DD 1 YY | | |
| QUAL 7. NAME OF REFERRING PROVIDER OR OTHER BOURCE | | FROM | TO DE OTED TO | | | |
| | 17a. 17b NPI | 18 HOSPITALIZATION DATE | TC | MM DD YY | | |
| 9. ADDITIONAL CLAIM INFORMATION (Designated by NJCO) | | 20. OUTSIDE LAB? | \$C | HARGER | | |
| 1. DIAGNOBIS OR NATURE OF ILLNESS OR INJURY Petrale A-L to | ne des line balance (515 | YES NO | | | | |
| | TCD md. | 22. RESUBMISSION | CRIGINAL P | EF. NO. | | |
| | | 28, PRICE AUTHORIZATION | NUMBER | | | |
| J. J. L. J. | | | | | | |
| From To RAYEDE # | DCEDURES, SERVICES, OR SUPPLIES E Instain Unusual Circumstances) DLAGNOSII HCPCS MCDIFIER PCINTER | S CHARGES UNITS | H. I. HANDY ID. Han QUIRL | HENDERING PROVIDER ID: # | | |
| | | 050 00 | | | | |
| 01 08 21 01 08 21 25 5 | 9409 A | 950 00 1 | NPI | | | |
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| | | 1 1 1 | 1 NPI | | | |
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| | | | i ne'i | | | |
| | | | NPI | | | |
| 5. FEDERALTAX I.D. NUMBER SSN EIN 26. PATIEN | "S ACCOUNT NO. 27 ACCEPT ASSIGNMENT? | | 29. AMOUNT PA 8 | ID 30. Fisud.tor NUCC Us | | |
| SIGNATURE OF PHYSICIAL OR SUPPLIE INCLUDING DEGREES OR DREDENTIALS (Cardity that the statements on the reverse apply to the lard are made a part themos() OHN DOE, MD | EFACILITY LOCATION INFORMATION | 33. BILLING PROVIDER INFO EASY BIRTH, BIRTHING 500 W MIAIN ST ANY TOWN, LA 70000 | & PH# (22 | 25) 555-5555 | | |
| 01/10/2021 | VPI D | | 198765 | 4 | | |
| IGNED DATE | PLEASE PRINT OR TYPE | | | 1197 FORM 1500 (02-1 | | |

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ADJUSTING/VOIDING CLAIMS

An adjustment or void may be submitted electronically or by using the most current CMS-1500 form.

Only a paid claim can be adjusted or voided. Denied claims must be corrected and resubmitted – not adjusted or voided.

Only one claim line can be adjusted or voided on each adjustment/void form.

For those claims where multiple services are submitted and paid by service line, a separate adjustment/void form is required for each claim line if more than one claim line on a multiple line claim form must be adjusted or voided.

The provider should complete the information on the **adjustment** exactly as it appeared on the original claim, **changing only the item(s) that was in error and noting the reason for the change in the space provided on the claim**.

If a paid claim is being voided, the provider must enter all the information on the **void** from the original claim exactly as it appeared on the original claim. After a voided claim has appeared on the RA, a corrected claim may be resubmitted (if applicable).

Only the paid claim's most recently approved internal control number (ICN) can be adjusted or voided, thus:

- 1. If the claim has been successfully adjusted previously, the most current ICN (the ICN of the adjustment) must be used to further adjust the claim or to void the claim; and
- 2. If the claim has been successfully voided previously, the claim must be resubmitted as an original claim. The ICN of the voided claim is no longer active in claims history.

If a paid claim must be adjusted, almost all data can be corrected through an adjustment with the exception of the Provider Identification Number and the Beneficiary/Patient Identification Number. Claims paid to an incorrect provider number or for the wrong Medicaid beneficiary cannot be adjusted. They must be voided and corrected claims submitted.

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Adjustments/Voids Appearing on the Remittance Advice

When an Adjustment/Void Form has been processed, it will appear on the RV under *Adjustment or Voided Claim*. The adjustment or void will appear first. The original claim line will appear in the section directly beneath the Adjustment/Void section.

The approved adjustment will replace the approved original and will be listed under the "Adjustment" section on the RA. The original payment will be taken back on the same RA and appear in the "Previously Paid" column.

When the void claim is approved, it will be listed under the "Void" column of the RA.

An Adjustment/Void will generate Credit and Debit Entries which appear in the Remittance Summary on the last page of the RA.

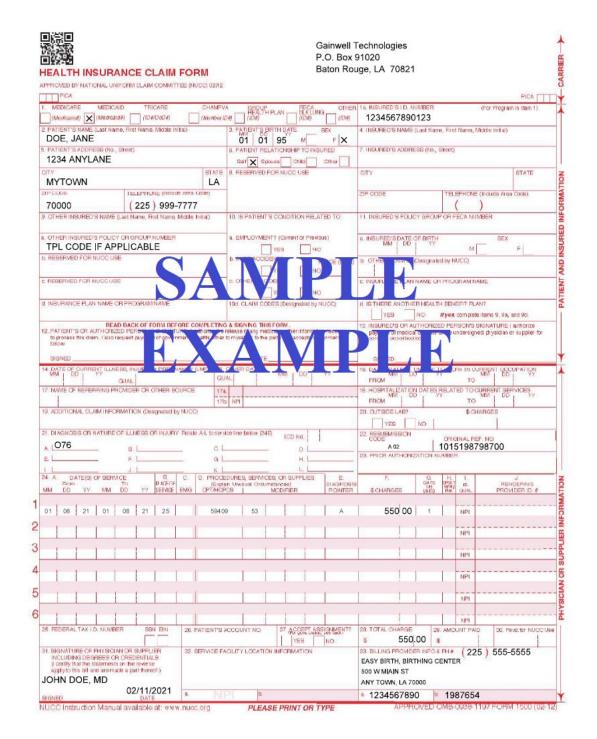
Sample forms are on the following pages.

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SAMPLE FREE-STANDING BIRTHING CENTER CLAIM FORM ADJUSTMENT



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SAMPLE CLAIM FORM

| MEDICARE MEDICAID | TRICARE | CHAV | IPVA (| ROUP | | OTHER | R 10. INSURED'S LI | , NUMBER | | (For Pro | PICA gram in Item 1 |
|--|--|--|-----------------------------------|--------------------------------|---|---------------------------|--|---------------------------|-------------------|------------------|------------------------|
| (Medicare#) (Medicald# | | (Memb | wr (D#) (| (D#) | (ID#) | (1D#) | | | | | |
| PATIENT'S NAME (Last Name | , First Name, Middle I | nitial) | 3. PATIE | DD DD | H DATE M | SEX F | 4. INSURED'S NA | ME (Last Nar | me, First Nar | ne, Middle Initi | al) |
| PATIENT'S ADDRESS (No., SI | root) | | | _ | | | 7. INSURED'S AD | DRESS (No., | , Street) | | |
| TY | | STA | TE 8. RESE | Spouse RVED FOR | | Other | CITY | | | | STATE |
| P CODE | TELEPHONE (Inclu | ute Area Codel | _ | | | | ZIP CODE | | TELEBR | ONE dealurin | Auga (Cardia) |
| FODE | () | ide Area Cobej | | | | | 2P CODE | | (| ONE (Include / | Area Code) |
| OTHER INSURED'S NAME (La | ast Name, First Name | , Middle Initial) | 10. IS P | ATIENT'S CO | ONDITION REL | ATED TO: | 11.INSURED'S P | PLICY GROU | JP OR FECA | NUMBER | |
| OTHER INSURED'S POLICY O | OR GROUP NUMBER | 2 | a, EMPL | OYMENT? | Current or Prev | ous) | a, INSURED'S DA | TE OF BIRT | H | S | EX |
| RESERVED FOR NUCC USE | | | h AUTO | | | | | | | M | F |
| | | | | YE | | PLACE (State) | b. OTHER CLAIM | ito (Designal | eo by NUCC | | |
| RESERVED FOR NUCC USE | | | c∎ OTHE | | - | | G, INSUFANCE PI | AN NAME O | R PROGRA | M NAME | |
| INSURANCE PLAN NAME OR | PROGRAM NAME | | 10d, CL | | (Designated by | | d. IS THERE AND | THER HEAL | TH BENEFIT | PLAN? | |
| READ | RACK OF FORM RE | FORE COMPLET | ING & SIGN | NG THIS FO | RM | | YES | | | plete items 9, 1 | |
| READ PATIENT'S OR AUTHORIZED to process this claim. I also req below. | PERSON'S SIGNAT uest payment of gover | JURE 1 authorize mment benefits eit | the release of her to myself o | any medical or to the party | or other informal who accepts as | ion necessary signment | paymont of me services descri | dical bonefits | | | |
| SIGNED | | | | DATE | | | SIGNED | | | | |
| MATE OF CURRENT ILLNES | S, INJURY, or PREG | NANCY (LMP) | 15. OTHER D | ATE | | YY | 16. DATES PATE | | | | DCCUPATION |
| NAME OF REFERRING PRO | UAL. | | 17a. | | | | 18, HOSPITALIZA | | | TO CURRENT | SERVICES |
| ADDITIONAL CLAIM INFORM | | | 17b. NPI | NPI | | | 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES MM DD YY MM DD YY FROM TO TO | | | | |
| ALDITIONAL CLAIM INFORM | UATION (Designated I | by NUCC) | | | | | 20. OUTSIDE LAB | NO | | \$ CHARGES | |
| DIAGNOSIS OR NATURE OF | ILLNESS OR INJUR | P Relate A-L to s | ervice line be | low (24E) | ICD Ind. | | 22. RESUBMISSIC | NN I | ORIGINA | L REF. NO. | |
| | B. | 0 | | | D. L | | 23. PRIOR AUTHO | FIZATION | UMBER | | |
| A. DATE(S) OF SERVIC | J. [| ĸ | | COVICE A | | E. | F. | 0 | H. I. | | J. |
| From | TO PLACE OF XD YY SERVICE | (E | xplain Unusua ICPCS | d Circumstar | | DIAGNOSIS | S | G. DAYS OR UNITS | Family Plan QU | 2 1 | RENDERING |
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| FEDERAL TAX LD. NUMBER | | 26, PATIENT | 'S ACCOUNT | NO. | 27. ACCEPT A: Por govt. claim YES | NO | 28. TOTAL CHAR | 3E 2 | S AMOUNT | PAID 30 | . Rsvd for NUC |
| | | | | | FORMATION | | 33. BILLING PRO | inco huco | | | |