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**CHAPTER 1: GENERAL INFORMATION AND ADMINISTRATION**

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**SECTION 1.5: BENEFITS FOR CHILDREN AND YOUTH** **PAGE(S) 5**

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*Per Chisholm v Department of Health and Hospitals*, it is required that the following language concerning services to persons under 21 and children with disabilities be published in this manual.

**THE FOLLOWING SERVICES ARE AVAILABLE TO CHILDREN AND YOUTH WITH  
DEVELOPMENTAL DISABILITIES  
TO REQUEST THEM CALL THE OFFICE FOR CITIZENS WITH DEVELOPMENTAL DISABILITIES  
(OCDD)/DISTRICT/AUTHORITY IN YOUR AREA.  
(See listing of numbers on attachment)**

**MR/DD MEDICAID WAIVER SERVICES**

To sign up for "waiver programs" that offer Medicaid and additional services to eligible persons (including those whose income may be too high for other Medicaid), ask to be added to the Mentally Retarded/Developmentally Disabled (MR/DD) Request for Services Registry (RFSR). The **New Opportunities Waiver (NOW)** and the **Children's Choice Waiver** both provide services in the home, instead of in an institution, to persons who have mental retardation and/or other developmental disabilities. Both waivers cover Family Support, Center-Based Respite, Environmental Accessibility Modifications, and Specialized Medical Equipment and Supplies. In addition, **NOW** covers services to help individuals live alone in the community or to assist with employment, and professional and nursing services beyond those that Medicaid usually covers. The **Children's Choice Waiver** also includes Family Training. Children remain eligible for the Children's Choice Waiver until their nineteenth birthday, at which time they will be transferred to an appropriate Mentally Retarded/Developmentally Disabled (MR/DD) Waiver.

(If you are accessing services for someone 0-3 please contact EarlySteps at 1-866-327-5978.)

**SUPPORT COORDINATION**

A support coordinator works with you to develop a comprehensive list of all needed services (such as medical care, therapies, personal care services, equipment, social services, and educational services) then assists you in obtaining them. **If you are a Medicaid recipient and under the age of 21 and it is medically necessary, you may be eligible to receive support coordination services immediately.** Contact Statistical Resources, Inc. (SRI) at 1-800-364-7828.

**THE FOLLOWING BENEFITS ARE AVAILABLE TO ALL MEDICAID ELIGIBLE CHILDREN AND  
YOUTH UNDER THE  
AGE OF 21 WHO HAVE A MEDICAL NEED.  
TO ACCESS THESE SERVICES CALL KIDMED (TOLL FREE) at 1-877-455-9955  
(or TTY 1-877-544-9544)**

**MENTAL HEALTH REHABILITATION SERVICES**

Children and youth with mental illness may receive Mental Health Rehabilitation Services. These services include clinical and medication management; individual and parent/family intervention; supportive and group counseling; individual and group psychosocial skills training; behavior intervention plan development and service integration. All mental health rehabilitation services must be approved by mental health prior authorization unit.

**PSYCHOLOGICAL AND BEHAVIORAL SERVICES**

Children and youth who require psychological and/or behavioral services may receive these services from a licensed psychologist. These services include necessary assessments and evaluations, individual therapy, and family therapy.

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**CHAPTER 1: GENERAL INFORMATION AND ADMINISTRATION**

---

**SECTION 1.5: BENEFITS FOR CHILDREN AND YOUTH** **PAGE(S) 5**

---

**EPSDT/KIDMED EXAMS AND CHECKUPS**

Medicaid recipients under the age of 21 are eligible for checkups ("EPSDT screens"). These checkups include a health history; physical exam; immunizations; laboratory tests, including lead blood level assessment; vision and hearing checks; and dental services. They are available both on a regular basis, and whenever additional health treatment or services are needed. EPSDT screens may help to find problems, which need other health treatment or additional services. **Children under 21 are entitled to receive all medically necessary health care, diagnostic services, and treatment and other measures covered by Medicaid to correct or improve physical or mental conditions. This includes a wide range of services not covered by Medicaid for recipients over the age of 21.**

**PERSONAL CARE SERVICES**

*Personal Care Services (PCS)* are provided by attendants when physical limitations due to illness or injury require assistance with eating, bathing, dressing, and personal hygiene. Personal Care Services do not include medical tasks such as medication administration, tracheostomy care, feeding tubes or catheters. The Medicaid *Home Health* program or *Extended Home Health* program covers those medical services. PCS must be ordered by a physician. The PCS provider must request approval for the service from Medicaid.

**EXTENDED SKILLED NURSING SERVICES**

Children and youth may be eligible to receive Skilled Nursing Services in the home. These services are provided by a Home Health Agency. A physician must order this service. Once ordered by a physician, the home health agency must request approval for the service from Medicaid.

**PHYSICAL THERAPY, OCCUPATIONAL THERAPY, SPEECH THERAPY, AUDIOLOGY SERVICES, and PSYCHOLOGICAL EVALUATION AND TREATMENT**

If a child or youth wants rehabilitation services such as Physical, Occupational, or Speech Therapy, Audiology Services, or Psychological Evaluation and Treatment; these services can be provided at school, in an early intervention center, in an outpatient facility, in a rehabilitation center, at home, or in a combination of settings, depending on the child's needs. For Medicaid to cover these services at school (ages 3 to 21), or early intervention centers and *EarlySteps* (ages 0 to 3), they must be part of the IEP or IFSP. For Medicaid to cover the services through an outpatient facility, rehabilitation center, or home health, they must be ordered by a physician and be prior-authorized by Medicaid.

**FOR INFORMATION ON RECEIVING THESE THERAPIES CONTACT YOUR SCHOOL OR EARLY INTERVENTION CENTER. *EARLYSTEPS* CAN BE CONTACTED (toll free) AT 1-866-327-5978. CALL KIDMED REFERRAL ASSISTANCE AT 1-877-455-9955 TO LOCATE OTHER THERAPY PROVIDERS.**

**MEDICAL EQUIPMENT AND SUPPLIES**

Children and youth can obtain any medically necessary medical supplies, equipment and appliances needed to correct, or improve physical or mental conditions. Medical Equipment and Supplies must be ordered by a physician. Once ordered by a physician, the supplier of the equipment or supplies must request approval for them from Medicaid.

**TRANSPORTATION**

Transportation to and from medical appointments, if needed, is provided by Medicaid. These medical appointments do not have to be with Medicaid providers for the transportation to be covered. Arrangements for non-emergency transportation must be made at least 48 hours in advance.

**Children under age 21 are entitled to receive all medically necessary health care, diagnostic services, treatment, and other measures that Medicaid can cover. This includes many services that are not covered for adults.**

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**CHAPTER 1: GENERAL INFORMATION AND ADMINISTRATION**

---

**SECTION 1.5: BENEFITS FOR CHILDREN AND YOUTH** **PAGE(S) 5**

---

**IF YOU NEED A SERVICE THAT IS NOT LISTED ABOVE CALL THE REFERRAL ASSISTANCE COORDINATOR AT KIDMED (TOLL FREE) 1-877-455- 9955 (OR TTY 1-877-544-9544).  
IF THEY CANNOT REFER YOU TO A PROVIDER OF THE SERVICE YOU NEED,  
CALL 1-888-758-2220 FOR ASSISTANCE.**

**OTHER MEDICAID COVERED SERVICES**

- ° Ambulatory Care Services, Rural Health Clinics, and Federally Qualified Health Centers
- ° Ambulatory Surgery Services
- ° Certified Family and Pediatric Nurse Practitioner Services
- ° Chiropractic Services
- ° Developmental and Behavioral Clinic Services
- ° Diagnostic Services-laboratory and X-ray
- ° Early Intervention Services
- ° Emergency Ambulance Services
- ° Family Planning Services
- ° Hospital Services-inpatient and outpatient
- ° Nursing Facility Services
- ° Nurse Midwifery Services
- ° Podiatry Services
- ° Prenatal Care Services
- ° Prescription and Pharmacy Services
- ° Health Services
- ° Sexually Transmitted Disease Screening

**MEDICAID RECIPIENTS UNDER THE AGE OF 21 ARE ENTITLED TO RECEIVE THE ABOVE SERVICES AND ANY OTHER NECESSARY HEALTH CARE, DIAGNOSTIC SERVICE, TREATMENT AND OTHER MEASURES COVERED BY MEDICAID TO CORRECT OR IMPROVE A PHYSICAL OR MENTAL CONDITION.** This may include services not specifically listed above. These services must be ordered by a physician and sent to Medicaid by the provider of the service for approval.

**If you need a service that is not listed above call KIDMED (TOLL FREE) at 1-877-455-9955 (or TTY 1-877-544-9544).**

**If you do not RECEIVE the help YOU need ask for the referral assistance coordinator.**

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**CHAPTER 1: GENERAL INFORMATION AND ADMINISTRATION**

---

**SECTION 1.5: BENEFITS FOR CHILDREN AND YOUTH** **PAGE(S) 5**

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**Services Available to Medicaid Eligible Children Under 21**

If you are a Medicaid recipient under the age of 21, you may be eligible for the following services:

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|---|---|
| *Doctor's Visits                                  | *Residential Institutional Care or Home and Community Based (Waiver) Services     |
| *Hospital (inpatient and outpatient) Services     | *Medical, Dental, Vision and Hearing Screenings, both Periodic and Interperiodic  |
| *Lab and X-ray Tests                              | *Immunizations  |
| *Family Planning                                  | *Eyeglasses   |
| *Home Health Care                                 | *Hearing Aids   |
| *Dental Care                                      | *Psychiatric Hospital Care  |
| *Rehabilitation Services                          | *Personal Care Services   |
| *Prescription Drugs                               | *Audiological Services  |
| *Medical Equipment, Appliances and Supplies (DME) | *Necessary Transportation: Ambulance Transportation, Non-ambulance Transportation |
| *Support Coordination                             | *Appointment Scheduling Assistance  |
| *Speech and Language Evaluations and Therapies    | *Substance Abuse Clinic Services  |
| *Occupational Therapy                             | *Chiropractic Services  |
| *Physical Therapy                                 | *Prenatal Care  |
| *Psychological Evaluations and Therapy            | *Certified Nurse Midwives   |
| *Psychological and Behavior Services              | *Certified Nurse Practitioners  |
| *Podiatry Services                                | *Mental Health Rehabilitation   |
| *Optometrist Services                             | *Mental Health Clinic Services  |
| *Hospice Services                                 |   |
| *Extended Skilled Nurse Services                  |   |

and any other medically necessary health care, diagnostic services, treatment, and other measures which are coverable by Medicaid, which includes a wide range of services not covered for recipients over the age of 21.

If you need a service that is not listed above call the referral assistance coordinator at KIDMED (toll free) 1-877-455-9955 (or TTY 1-877-544-9544). If they cannot refer you to a provider of the service you need call 225-342-5774.

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If you are a Medicaid recipient, under age 21, and are on the waiting list for the MR/DD Request for Services Registry, you may be eligible for support coordination services. To access these services, you must contact your Regional Office for Citizens with Developmental Disabilities office. If you are a Medicaid recipient under age 21, and it is medically necessary, you may be able to receive support coordination services immediately by calling SRI (toll free) at 1-800-364-7828.

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**CHAPTER 1: GENERAL INFORMATION AND ADMINISTRATION**

---

**SECTION 1.5: BENEFITS FOR CHILDREN AND YOUTH** **PAGE(S) 5**

---

You may access other services by calling KIDMED at (toll-free) 1-877-455-9955. If you are deaf or hard of hearing, please call the TTY number, (toll-free) 1-877-544-9544. If you have a communication disability or are non-English speaking, you may have someone else call KIDMED and the appropriate assistance can be provided.

Some of these services must be approved by Medicaid in advance. Your medical provider should be aware of which services must be pre-approved and can assist you in obtaining those services. Also, KIDMED can assist you or your medical provider with information as to which services must be pre-approved.

Whenever health treatment or additional services are needed, you may obtain an appointment for a screening visit by contacting KIDMED. Such screening visits also can be recommended by any health, developmental, or educational professional. To schedule a screening visit, contact KIDMED at (toll-free) 1-800-259-4444 (or 928-9683, if you live in the Baton Rouge area), or by contacting your physician if you already have a KIDMED provider. If you are deaf or hard of hearing, please call the TTY number, (toll-free) 1-877-544-9544. If you have a communication disability or are non-English speaking, you may have someone else call KIDMED and the appropriate assistance can be provided.

Louisiana Medicaid encourages you to contact the KIDMED office and obtain a KIDMED provider so that you may be better served.

If you live in a CommunityCARE parish, please contact your primary care physician for assistance in obtaining any of these services or contact KIDMED at (toll-free) 1-877-455-9955.