

CHAPTER 25: HOSPITAL SERVICES**APPENDIX B: CONTACT/REFERRAL INFORMATION****PAGE(S) 4****CONTACT/REFERRAL INFORMATION**

Name of Contact	Address/Telephone/Website
Fiscal Intermediary: Molina Medicaid Solutions (formerly Unisys Corporation)	
Electronic Media Claims (EMC) Electronic claims sign up and testing	P.O. Box 91025 Baton Rouge, LA 70898 Phone: 225-216-6000 Fax: 225-216-6335
Pharmacy Point of Sale (POS)	P.O. Box 91019 Baton Rouge, LA 70821 Phone: 800-648-0790 (Toll Free) Phone: 225-216-6381 (Local)
Pre-Certification Unit (Hospital) Pre-certification issues and forms	P.O. Box 14849 Baton Rouge, LA 70809-4849 Phone: 800-877-0666 Fax: 800-717-4329
Prior Authorization Unit (PAU) Prior authorization issues, requests and forms	P.O. Box 14919 Baton Rouge, LA 70898 Phone: 800-807-1320 Fax: 225-216-6476
Provider Enrollment Unit (PEU) Provider Enrollment, direct deposit problems, reporting of changes and ownership, NPI	P.O. Box 80159 Baton Rouge, LA 70898 Phone: 225-216-6370 Fax: 225-216-6392
Provider Relations (PR) Billing and training questions	P.O. Box 91024 Baton Rouge, LA 70821 Phone: 225-924-5040 (Local) 800-473-2783 (Toll Free) Fax: 225-216-6334
Recipient Eligibility Verification (REVS)	Phone: 800-766-6326 (Toll Free) Phone: 225-216-7387 (Local)
Web Technical Support	Phone: 877-598-8753 (Toll Free)

CHAPTER 25: HOSPITAL SERVICES**APPENDIX B: CONTACT/REFERRAL INFORMATION****PAGE(S) 4**

Name of Contact	Address/Telephone/Website
Department of Health and Hospitals (DHH)	
Division of Administrative Law – Health and Hospitals Section Appeals	P.O. Box 4189 Baton Rouge, LA 70821-4189 Phone: 225-342-0443 Fax: 225-219-9823
Health Standards Section (HHS) Licensing Standards	P.O. Box 3767 Baton Rouge, LA 70821 Phone: 342-0138 Fax: 342-5292 http://new.dhh.louisiana.gov/index.cfm/newsroom/detail/1623
Louisiana Medicaid and Louisiana Children’s Health Insurance Program (LaCHIP)	General Medicaid Hotline: 888-342-6207 LaCHIP: 225-342-0555 (Local) LaCHIP: 877-252-2447 (Toll Free) http://bhsfweb.dhh.louisiana.gov/LaCHIP/
Louisiana Medicaid Web site Provider Web Portal	www.lamedicaid.com
Office of Aging and Adult Services (OAAS) Waiver Assistance and Waiver Complaints	P.O. Box 2031 Baton Rouge, LA 70821 Phone: 866-758-5038 Fax: 225-219-0202 E-mail: MedWeb@dhh.la.gov http://new.dhh.louisiana.gov/index.cfm/subhome/12/n/7
Office for Citizens with Developmental Disabilities (OCDD)	628 N. Fourth Street Baton Rouge, LA 70802 Phone: 225-342-0095 (Local) Phone: 866-783-5553 (Toll Free) E-mail: ocddinfo@la.gov http://new.dhh.louisiana.gov/index.cfm/subhome/11/n/8

CHAPTER 25: HOSPITAL SERVICES

APPENDIX B: CONTACT/REFERRAL INFORMATION

PAGE(S) 4

Name of Contact	Address/Telephone/Website
Department of Health and Hospitals (DHH)	
Program Integrity (PI) Report Fraud	P.O. Box 91030 Baton Rouge, LA 70821 Fraud and Abuse Hotline: 800-488-2917 Fax: 225-219-4155 http://new.dhh.louisiana.gov/index.cfm/subhome/1/n/10
Program Operations Hospital Services	P.O. Box 91030 Baton Rouge, LA 70821 Phone: 225-342-0127 225-342-9462 Email: LAMedicaid.Hospital.PO@la.gov
Take Charge (Family Planning Waiver)	P.O. Box 91278 Baton Rouge, LA 70821 Phone: (888) 342-6207 Fax: (877) 523-2987 Email: medweb@la.gov http://new.dhh.louisiana.gov/index.cfm/page/232
Third Party Liability (TPL) TPL Recovery, Trauma	453 Spanish Town Road Baton Rouge, LA 70802 Phone: 342-1376 Fax: 342-5292
Other Helpful Contact Information	
Cypress Audit Team, LLC	Attention: Ms. Priscilla Smith 5555 Hilton Avenue, Suite 605 Baton Rouge, LA 70808 Phone: 225 218-6242 Email: questions@cypressaudit.com
McKesson Health Solutions, LLC InterQual Support	275 Grove Street, Suite 1-110 Newton, MA 02466-2273 Phone: 800-274-8374 Fax: 617-273-3777 www.mckesson.com Email: cesupport@mckesson.com

CHAPTER 25: HOSPITAL SERVICES

APPENDIX B: CONTACT/REFERRAL INFORMATION PAGE(S) 4

Name of Contact	Address/Telephone/Website
Other Helpful Contact Information (cont.)	
Office of Population Affairs (OPA) Clearinghouse	P.O. Box 30686 Bethesda, MD 20824-0686 Phone: 866-640-7827 Fax: 866-592-3299 E-mail: Info@OPAClearinghouse.org
Thomson Reuters	777 East Eisenhower Parkway Ann Arbor, MI 48108 Phone: 508-842-0656 / Help Line: 877-843-6796 Fax: 866-314-2572
U.S. Department of Health & Human Services Sterilization and Consent Forms	www.hhs.gov/opa/familyplanning/toolsdocs/