
CHAPTER 26: ICF/DD SERVICES

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CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Bureau of Health Services Financing Health Standards Section	To file a complaint involving recipients of all ages in institutions	BHSF/Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 Phone: 1-888-810-1819 or (504) 342-0082 Fax: (225) 342-5292
DHH Bureau of Appeals	To file an appeal request	Department of Health and Hospitals Bureau of Appeals P. O. Box 4183 Baton Rouge, LA 70821-4183
Bureau of Health Services Financing Waiver and Compliance (WAC) Section	To obtain assistance with questions on cost reports and audits	BHSF/Waiver and Compliance Section P. O. Box 91030 Baton Rouge, La 70821 225-342-6234
Molina – Provider Relations Unit	To obtain assistance with questions regarding billing information	Molina Medicaid Solutions Provider Relations Unit P. O. Box 14919 Baton Rouge, LA 70898-4919 1-800-473-2783

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OFFICE FOR CITIZENS WITH DEVELOPMENTAL DISABILITIES		
OFFICE NAME	PHYSICAL ADDRESS	PHONE/FAX
Central Office	638 N. Fourth St. Baton Rouge, LA 70802	(225) 342-0095 1-866-783-5553 Fax (225) 342-8823
Region 1	1010 Common St, 5 th floor New Orleans, LA 70113	(504) 599-0245 1-800-889-2975 Fax (504) 568-4660
Region 2	4615 Government St., 2 nd floor Baton Rouge, LA 70806	(225) 925-1910 1-800-768-8824 Fax (225) 925-1966
Region 3	690 East 1 st Street Thibodaux, LA 70301	(985) 449-5167 1-800-861-0241 Fax (985) 449-5180
Region 4	214 Jefferson St, Suite 301 Lafayette, LA 70501	(337) 262-5610 1-800-648-1484 Fax (337) 262-5233
Region 5	3501 Fifth Ave, Suite C2 Lake Charles, LA 70605	(337) 475-8045 1-800-631-8810
Region 6	429 Murray Street, Suite B Alexandria, LA 71301	(318) 484-2347 1-800-640-7494 Fax (318) 484-2458
Region 7	3018 Old Minden Rd, Suite 1211 Bossier, LA 71112	(318) 741-7455 1-800-862-1409 Fax (318) 741-7445
Region 8	122 St. John St., Rm. 343 Monroe, LA 71201	(318) 362-3396 1-800-637-3113 Fax (318) 362-5306
Region 9	21454 Koop Dr., Suite 2H Mandeville, LA 70471	(985) 871-8300 1-800-866-0806 Fax (985) 871-8303
Jefferson Parish Human Service Authority	3300 W. Esplanade Ave., Suite 213 Metairie, LA 70002	(504) 838-5357 Fax (504) 838-5400