

CHAPTER 26: ICF/ID SERVICES

APPENDIX C: CONTACT INFORMATION

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CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Bureau of Health Services Financing (BHSF) Health Standards Section	To file a complaint involving beneficiaries of all ages in licensed health care facilities	LDH/OMF/Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 Phone: 1-877-343-5179 or (225-342-0138) Fax: (225-342-0453)
Division of Administration Law	To file an appeal request	Division of Administration Law Services P. O. Box 44033 Baton Rouge, LA 70804-4033
LDH Rate and Audit Review Section	To obtain assistance with questions on cost reports and audits	Rate and Audit Review P. O. Box 91030 Baton Rouge, La 70821 Attention: Denis Beard Phone: 225-342-3613
Gainwell Technologies – Provider Relations Unit	To obtain assistance with questions regarding billing information	Gainwell Technologies – Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 Phone: (225) 924-5040 or (800) 473- 2783 Fax: (225) 216-6334

OFFICE FOR CITIZENS WITH INTELLECTUAL DISABILITIES

Contact information for the central office and the regional local governing entities (LGEs) is found on the OCDD website at: <http://dhh.louisiana.gov/index.cfm/page/134/n/137>.