## LOUISIANA MEDICAID PROGRAM

ISSUED: 02/25/21 REPLACED: 01/23/21

## **CHAPTER 27: INDEPENDENT LABORATORIES**

APPENDIX B – CONTACT INFORMATION PAGE(S) 1

## **CONTACT INFORMATION**

| OFFICE NAME                                                     | TYPE OF ASSISTANCE                                                                         | CONTACT INFORMATION                                                                                                                                                        |
|-----------------------------------------------------------------|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Louisiana Department of Health<br>Medicaid Managed Care Section | Specific information about the Independent Laboratory program                              | Louisiana Department of Health<br>Bureau of Health Services Financing<br>Medicaid Managed Care Section<br>P.O. Box 91030<br>Baton Rouge, LA 70821<br>Phone: (225) 342-1304 |
| Louisiana Department of Health<br>Health Standards Section      | Information about CLIA                                                                     | Louisiana Department of Health<br>Health Standards Section<br>P.O. Box 3767<br>Baton Rouge, LA 70821<br>Phone: (225) 342-0138                                              |
| Gainwell Technologies<br>Provider Enrollment Unit               | Provides assistance with provider enrollment, provider changes and direct deposit problems | Gainwell Technologies Provider Enrollment Unit P. O. Box 80159 Baton Rouge, LA 70898-0159 Phone: (225) 216-6370                                                            |
| Gainwell Technologies<br>Provider Relations Unit                | Provides assistance with questions regarding billing information                           | Gainwell Technologies Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 Phone: 1-800-473-2783 or (225) 924-5040                                                |
| MEVS/REVS                                                       | Verifies recipient eligibility                                                             | www.lamedicaid.com                                                                                                                                                         |