

CHAPTER 10: MEDICAL TRANSPORTATION

SECTION 10.12: AMBULANCE - RETURN TRIPS AND TRANSFERS**PAGE(S) 1**

RETURN TRIPS AND TRANSFERS**Return Trips**

When a beneficiary is transported to a hospital by ambulance on an emergency basis and is not admitted, the hospital shall request a non-emergency medical transportation (NEMT) return trip with the transportation broker unless the beneficiary meets the medical necessity requirements for non-emergency ambulance transportation (NEAT).

Transfers

An ambulance transfer is the transport of a beneficiary by ambulance from one hospital to another. It must be medically necessary for the beneficiary to be transported by ambulance. The beneficiary must be transported to the most appropriate hospital that can meet their needs.

If the physician makes the decision that the level of care required by the beneficiary cannot be provided by the hospital, and the beneficiary has to be transported by the provider to another hospital, the transportation provider shall be reimbursed for both transfers once clean claims are submitted for the transfers.