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## **CHAPTER 10: MEDICAL TRANSPORTATION**

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## **CLAIMS AND ENCOUNTERS**

## **Claims Filing**

Transportation providers shall submit ground transportation claims to the transportation broker and air transportation claims to the Louisiana Department of Health (LDH) fiscal intermediary. Claims shall be submitted within 365 days of the date of service.

The transportation broker shall maintain a system that accepts electronic claim submissions and may not require providers to submit paper claims.

## **Encounter Submissions**

The transportation broker shall submit encounters in compliance with the contract and the LDH System Companion Guide.