

**CHAPTER 32: NEW OPPORTUNITIES WAIVER****SECTION 32.9: REIMBURSEMENT****PAGE(S) 2****REIMBURSEMENT****Reimbursement**

Providers of New Opportunities Waiver (NOW) services must utilize the Health Insurance Portability and Accountability Act (HIPAA) compliant billing procedure code and modifier, when applicable. The service unit is 15 minutes and is reimbursed at a flat rate. Refer to Appendix E for information about procedure/billing codes, unit of services, and current reimbursement rates.

The claim submission date cannot precede the date the service was rendered.

All claims for NOW services shall be filed by electronic claims submission 837P or on the Centers for Medicare and Medicaid Services (CMS) 1500 claim form. (See Appendix F for claims related information).

**Electronic Visit Verification**

An electronic visit verification (EVV) system has been implemented for some NOW services. The following services are required to be electronically clocked in/out of the LaSRS® system. Providers who have an existing EVV program that has been approved by the Office of Citizens with Developmental Disabilities (OCDD) and Bureau of Health Services Financing (BHSF) will be exempted from using the LaSRS® system for these services.

Providers who fail to use an approved EVV system for services may be subject to payment hold and/or denial of reimbursement.

Services in LaSRS® for Electronic Clock In/Out	
Day Habilitation	Individual and Family Support (all services)
Employment Related Training	Supported Independent Living Monthly Face to Face In-Home Contact
Supported Employment (all services)	Community Integration Development Services
Center-Based Respite	Support Coordination
Transportation for Day Habilitation and Supported Employment	

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**Direct Support Worker Wage Floor**

Medicaid has established a Direct Support Worker (DSW) wage floor for Medicaid home and community-based services for intellectual and developmental disabilities. Provider agencies must follow these rules and pay the DSW as directed by Medicaid. The current wage floor can be found in the Louisiana Administrative Code and the OCDD will post a memo on the OCDD website (<https://ldh.la.gov/index.cfm/subhome/11/n/8>). Providers will be responsible for following this directive.