LOUISIANA MEDICAID PROGRAM

ISSUED: 08/25/16 REPLACED: 08/20/12

CHAPTER 32: NEW OPPORTUNITIES WAIVER

APPENDIX C: CONTACT INFORMATION PAGE(S) 2

CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Department of Health and Hospitals - Health Standards Section	Office to contact to report changes that affect provider license	Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (225) 342-0138 Fax: (225) 342-5073
Division of Administrative Law – Health and Hospitals Section	Office to contact to file an appeal request	Division of Administrative Law - Health and Hospitals Section P. O. Box 44033 Baton Rouge, LA 70804-4033 (225) 342-1800 Fax: (225) 342-1812
Provider Enrollment Section	Office to contact to report changes in agency ownership, address, telephone number or account information affection electronic funds transfer	Molina Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370
Provider Relations Unit	Office to contact to obtain assistance with questions regarding billing information	Molina Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783 or 225-924-5040
Office of Community Services - Local Child Protection Hotline	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient under the age of 18	Refer to the Department of Children and Family Services website at: http://www.dss.la.gov under the "Report Child Abuse/Neglect" link
Adult Protective Services	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 18-59 or an emancipated minor	Louisiana Department of Health Office of Aging and Adult Services 1-800-898-4910
Elderly Protective Services	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 60 or older	Louisiana Department of Health Office of Aging and Adult Services 1-800-898-4910

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Office for Citizens with Developmental Disabilities Central Office & Human Services Authority or District		
Office Name	Physical Address	Phone/Fax
Central Office	628 N. Fourth St. Baton Rouge, LA 70802	(225) 342-0095 1-866-783-5553 Fax (225) 342-8823
Region 1 Metropolitan Human Services District	1010 Common St, 5 th floor New Orleans, LA 70112	(504) 599-0245 Fax (504) 568-4660
Region 2 Capital Area Human Services District	4615 Government St., 2 nd floor Baton Rouge, LA 70806	(225) 925-1910 1-800-768-8824 Fax (225) 925-1966
Region 3 South Central Louisiana Human Services District	5593 Hwy 311 Houma, LA 70360	(985) 876-8805 1-800-861-0241 Fax (985) 876-8905
Region 4 Acadiana Area Human Services District	302 Dulles Drive Lafayette, LA 70506	(337) 262-5610 1-800-648-1484 Fax (337) 262-5233
Region 5 Imperial Calcasieu Human Services Authority	3501 Fifth Ave, Suite C2 Lake Charles, LA 70605	(337) 475-8045 1-800-631-8810 Fax (337) 475-8055
Region 6 Central LA Human Services District	429 Murray Street, Suite B Alexandria, LA 71301	(318) 484-2347 1-800-640-7494 Fax (318) 484-2458
Region 7 Northwest LA Human Services District	3018 Old Minden Rd, Suite 1211 Bossier, LA 71112	(318) 741-7455 1-800-862-1409 Fax (318) 741-7445
Region 8 Northeast Delta Human Services Authority	2513 Ferrand Street Monroe, LA 71201	(318) 362-3396 1-800-637-3113 Fax (318) 362-0406
Region 9 Florida Parishes Human Services Authority	835 Pride Drive, Suite B Hammond, LA 70471	(985) 543-4730 1-800-866-0806 Fax (985) 543-4752
Region 10 Jefferson Parish Human Service Authority	3616 I-10 Service Road Metairie, LA 70001	(504) 838-5357 Fax (504) 568-3373