

CHAPTER 30: PERSONAL CARE SERVICES**APPENDIX A – LT-PCS CORRESPONDENCE****PAGE(S) 3****DEPARTMENT OF HEALTH & HOSPITALS
Long Term-Personal Care Services Program**

Provider Name
Street Address
City, LA Zip Code

Date

Recipient Name

Recipient Number

PROVIDER NOTICE

Dear _____:

This letter is to notify your agency of the following regarding Medicaid Long Term-Personal Care Services (LT-PCS):

- ☐ We have been notified by the above named recipient that your agency was selected and has agreed to provide LT-PCS. Before services can be authorized, you must submit a signed Agreement to Provide Services. This information must be received within **14 days** of the date of this notice to the following address/fax:

Affiliated Computer Services
5700 Florida Blvd.
13th Floor
Baton Rouge, LA 70806
Fax: (225) 231-8151
Attn: Long Term-Personal Care Services

- ☐ We notified you on ____ (date of notice of selection letter) ____ that your agency was selected to provide LT-PCS to the above named recipient. As of this date, we have not received the required information as indicated below:

_____ A signed copy of your Agreement to Provide Services.

Since we have been unsuccessful in reaching you by telephone, we are requesting that you contact our office by ____ (5 days from date of this letter) ____ to discuss this matter. **Failure to contact this office may result in the recipient selecting another provider.**

- ☐ We have been notified that the above named recipient wishes to change LT-PCS providers. Effective _____ your authorization to provide these services to this recipient will end.

NOTE: PRIOR AUTHORIZATION WILL BE EFFECTIVE THE DATE THE AGREEMENT TO PROVIDER SERVICE IS APPROVED. PAYMENT WILL NOT BE MADE FOR SERVICES PROVIDED PRIOR TO THE AUTHORIZATION DATE.

Agency Representative

Phone Number

LT-PCS 3 Provider Notice
Issued 02/13/04
Reissued 03/02/2009

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Recipient Name Street Address City, LA Zip Code

Date_____
Recipient Name_____
Recipient Number_____
Recipient Phone Number_____
Personal Representative Name**PROVIDER NOTICE – STATUS CHANGE REVIEW**

Dear _____:

The above named recipient has been approved for additional service units. This change is effective _____ through _____. Before these services can be authorized, you must submit a signed Agreement to Provide Services. Please submit this information within **3 days** to Affiliated Computer Services (ACS) at fax number **(225) 231-8151**.

This change will not be implemented until ACS receives an Agreement to Provide Services signed by both the provider agency and the recipient/personal representative.

Failure to timely submit this information to ACS may result in the recipient selecting another provider.

Agency Representative_____
Phone Number

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Long Term-Personal Care Services Program

Recipient Name
Street Address
City, LA Zip Code

Date

Recipient Name

Recipient Number

PROVIDER NOTICE – REASSESSMENT

Dear _____:

- ☐ The above named recipient has been approved for personal care services for the new certification period _____ through _____. Before these services can be authorized, you must submit a signed Agreement to Provide Services. Please submit this information within **5 days** of the date of this notice to the following address or fax number:

Affiliated Computer Services
5700 Florida Blvd.
13th Floor
Baton Rouge, LA 70806
Fax: (225) 231-8151
Attn: Long Term -Personal Care Services

- ☐ We notified you on _____ that the above named recipient was recertified effective _____ through _____. As of this date, we have not received the required information as indicated below:

_____ A signed Agreement to Provide Services

Since we have been unsuccessful in reaching you by telephone, we are requesting that you contact our office by _____ to discuss this matter. **Failure to contact this office may result in the recipient selecting another provider.**

Agency Representative

Telephone Number

LT-PCS 13 C Provider Notice-Reassessment
Issued 05/11/05
Reissued 06/20/2007