
CHAPTER 30: PERSONAL CARE SERVICES

APPENDIX H: EPSDT-PCS – CONTACT INFORMATION**PAGE(S) 1**

**EPSDT-PCS
CONTACT INFORMATION**

| Common Questions | Who to Contact | Contact Information |
|---|--|---|
| Who can beneficiaries call to request assistance in locating an EPSDT-PCS provider? | Bureau of Health Services Financing | 1-888-758-2220 |
| Where do providers send their prior authorization requests? | Gainwell Technologies – Prior Authorization Unit | Fax: (225) 216-6481 Electronic: www.lamedicaid.com |
| Where do providers send their claims? | Gainwell Technologies | Gainwell Technologies Electronically at www.lamedicaid.com or P. O. Box 91020 Baton Rouge, LA 70821 |
| Who do providers contact regarding billing problems? | Gainwell Technologies | 1-800-473-2783 or (225) 924-5040 |