LOUISIANA MEDICAID PROGRAM

ISSUED: 11/01/10 REPLACED: 10/01/97

CHAPTER 30: PERSONAL CARE SERVICES

APPENDIX H: EPSDT-PCS – CONTACT INFORMATON PAGE(S) 1

EPSDT-PCS CONTACT INFORMATION

Common Questions	Who to Contact	Contact Information
Who can recipients call to request assistance in locating an EPSDT-PCS provider?	Bureau of Health Services Financing	1-888-758-2220
Where do providers send their prior authorization requests?	Molina – Prior Authorization Unit	Mail: Molina Medicaid Solutions P. O. Box 14919 Baton Rouge, La 70898-4919 Attn: Prior Authorization (PCS) Fax: (225) 216-6342 Electronic: www.lamedicaid.com
Where do providers send their claims?	Molina Medicaid Solutions	Molina Medicaid Solutions P. O. Box 91020 Baton Rouge, LA
Who do providers contact regarding billing problems?	Molina Medicaid Solutions	1-800-473-2783 or (225) 924-5040