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**CHAPTER 30: PERSONAL CARE SERVICES**

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**APPENDIX H: EPSDT-PCS – CONTACT INFORMATION****PAGE(S) 1**

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**EPSDT-PCS  
CONTACT INFORMATION**

<b>Common Questions</b>	<b>Who to Contact</b>	<b>Contact Information</b>
Who can beneficiaries call to request assistance in locating an EPSDT-PCS provider?	Bureau of Health Services Financing	1-888-758-2220
Where do providers send their prior authorization requests?	Gainwell Technologies – Prior Authorization Unit	Fax: (225) 216-6481  Electronic: <a href="http://www.lamedicaid.com">www.lamedicaid.com</a>
Where do providers send their claims?	Gainwell Technologies	Gainwell Technologies Electronically at <a href="http://www.lamedicaid.com">www.lamedicaid.com</a> or P. O. Box 91020 Baton Rouge, LA 70821
Who do providers contact regarding billing problems?	Gainwell Technologies	1-800-473-2783 or (225) 924-5040