

## CHAPTER 30: PERSONAL CARE SERVICES

## APPENDIX J: CLAIMS FILING

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## CMS 1500 (08/05) Billing Instructions for Personal Care Services

Locator #	Description	Instructions	Alerts
1	Medicare / Medicaid / Tricare Champus / Champva / Group Health Plan / Feca Blk Lung	<b>Required</b> -- Enter an "X" in the box marked Medicaid (Medicaid #).	
1a	Insured's I.D. Number	<b>Required</b> -- Enter the recipient's 13 digit Medicaid ID number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS.  <b>NOTE:</b> The recipients' 13-digit Medicaid ID number <u>must</u> be used to bill claims. The CCN number from the plastic ID card is <b>NOT</b> acceptable. The ID number must match the recipient's name in Block 2.	
2	Patient's Name	<b>Required</b> -- Enter the recipient's last name, first name, middle initial.	
3	Patient's Birth Date  Sex	<b>Required</b> -- Enter the recipient's date of birth using six (6) digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07).  Enter an "X" in the appropriate box to show the sex of the recipient.	
4	Insured's Name	<b>Situational</b> -- Complete correctly if the recipient has other insurance; otherwise, leave blank.	
5	Patient's Address	<b>Optional</b> -- Print the recipient's permanent address.	
6	Patient Relationship to Insured	<b>Situational</b> -- Complete if appropriate or leave blank.	
7	Insured's Address	<b>Situational</b> -- Complete if appropriate or leave blank.	
8	Patient Status	<b>Optional.</b>	
9	Other Insured's Name	<b>Situational</b> -- Complete if appropriate or leave blank.	
9a	Other Insured's Policy or Group Number	<b>Situational</b> -- If recipient has no other coverage, leave blank.  If there is other coverage, the state assigned 6-digit TPL carrier code is <b>required</b> in this block (the carrier code list can be found at <a href="http://www.lamedicaid.com">www.lamedicaid.com</a> under the <b>Forms/Files</b> link).  Make sure the EOB or EOBs from other insurance(s) are attached to the claim.	
9b	Other Insured's Date of Birth  Sex	<b>Situational</b> -- Complete if appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
9c	Employer's Name or School Name	<b>Situational</b> – Complete if appropriate or leave blank.	
9d	Insurance Plan Name or Program Name	<b>Situational</b> – Complete if appropriate or leave blank.	
10	Is Patient's Condition Related To:	<b>Situational</b> – Complete if appropriate or leave blank.	
11	Insured's Policy Group or FECA Number	<b>Situational</b> – Complete if appropriate or leave blank.	
11a	Insured's Date of Birth Sex	<b>Situational</b> – Complete if appropriate or leave blank.	
11b	Employer's Name or School Name	<b>Situational</b> – Complete if appropriate or leave blank.	
11c	Insurance Plan Name or Program Name	<b>Situational</b> – Complete if appropriate or leave blank.	
11d	Is There Another Health Benefit Plan?	<b>Situational</b> – Complete if appropriate or leave blank.	
12	Patient's or Authorized Person's Signature (Release of Records)	<b>Situational</b> – Complete if appropriate or leave blank.	
13	Patient's or Authorized Person's Signature (Payment)	<b>Situational</b> – Obtain signature if appropriate or leave blank.	
14	Date of Current Illness / Injury / Pregnancy	<b>Optional.</b>	
15	If Patient Has Had Same or Similar Illness Give First Date	<b>Optional.</b>	
16	Dates Patient Unable to Work in Current Occupation	<b>Optional.</b>	
17	Name of Referring Provider or Other Source	<b>Situational</b>	
17a	Unlabelled	<b>Optional.</b>	
17b	NPI	<b>Optional.</b>	
18	Hospitalization Dates Related to Current Services	<b>Optional.</b>	
19	Reserved for Local Use	Reserved for future use. Do not use.	Usage to be determined.
20	Outside Lab?	<b>Optional.</b>	
21	Diagnosis or Nature of Illness or Injury	<b>Required</b> -- Enter the most current ICD-9 numeric diagnosis code and, if desired, narrative description.	The most specific diagnosis codes must be used.

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Locator #	Description	Instructions	Alerts
22	Medicaid Resubmission Code	<b>Optional.</b>	
23	Prior Authorization Number	<b>Required</b> – Enter the prior authorization number for the authorized services.	
24	Supplemental Information	<b>Situational</b>	
24A	Date(s) of Service	<b>Required</b> -- Enter the date of service for each procedure.  Either six-digit (MM DD YY) or eight-digit (MM DD YYYY) format is acceptable.	
24B	Place of Service	<b>Required</b> -- Enter the appropriate place of service code for the services rendered.	
24C	EMG	<b>Optional</b>	
24D	Procedures, Services, or Supplies	<b>Required</b> -- Enter the procedure code(s) for services rendered in the un-shaded area(s).  Enter appropriate modifier with procedure code:  <b>UB = LT-PCS</b> <b>EP = EPSDT-PCS</b>	
24E	Diagnosis Pointer	<b>Required</b> – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference number ("1", "2", etc.) in this block.  More than one diagnosis/reference number may be related to a single procedure code.	
24F	\$Charges	<b>Required</b> -- Enter usual and customary charges for the service rendered.	
24G	Days or Units	<b>Required</b> -- Enter the number of units billed for the procedure code entered on the same line in 24D	
24H	EPSDT Family Plan	<b>Situational</b> – Leave blank or enter a "Y" if services were performed as a result of an EPSDT referral.	
24I	I.D. Qual.	<b>Optional.</b> If possible, leave blank for Louisiana Medicaid billing.	
24J	Rendering Provider I.D. #	<b>Leave Blank</b>	
25	Federal Tax I.D. Number	<b>Optional.</b>	
26	Patient's Account No.	<b>Situational</b> – Enter the provider specific identifier assigned to the recipient. This number will appear on the Remittance Advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters.	
27	Accept Assignment?	<b>Optional.</b> Claim filing acknowledges acceptance of Medicaid assignment.	
28	Total Charge	<b>Required</b> – Enter the total of all charges listed on the claim.	

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Locator #	Description	Instructions	Alerts
29	Amount Paid	<p><b>Situational</b> – If TPL applies and block 9A is completed, enter the amount paid by the primary payor.</p> <p>Enter '0' if the third party did not pay.</p> <p>If TPL does not apply to the claim, leave blank.</p>	
30	Balance Due	<p><b>Situational</b> – Enter the amount due after third party payment has been subtracted from the billed charges if payment has been made by a third party insurer.</p>	
31	Signature of Physician or Supplier Including Degrees or Credentials	<p><b>Required</b> -- The claim form <b>MUST</b> be signed. The practitioner or the practitioner's authorized representative must sign the form. Signature stamps or computer-generated signatures are acceptable, but must be initialed by the practitioner or authorized representative. If this signature does not have original initials, the claim will be returned unprocessed.</p>	
	Date	<p><b>Required</b> -- Enter the date of the signature.</p>	
32	Service Facility Location Information	<p><b>Situational</b> – Complete as appropriate or leave blank.</p>	
32a	NPI	<p><b>Optional.</b></p>	
32b	Unlabelled	<p><b>Situational</b></p>	
33	Billing Provider Info & Ph #	<p><b>Required</b> -- Enter the provider name, address including zip code and telephone number.</p>	
33a	NPI	<p><b>Optional</b> – Enter the billing provider's NPI number.</p>	
33b	Unlabelled	<p><b>Required</b> – Enter the billing provider's 7-digit Medicaid ID number.</p>	

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## LT-PCS – Example Claim Form

1500																			
HEALTH INSURANCE CLAIM FORM																			
APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05																			
PICA <input type="checkbox"/> PICA <input type="checkbox"/>																			
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLER LUNG <input type="checkbox"/> OTHER <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>6632147896325</b>																	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Revere, Paul</b>		3. PATIENT'S BIRTH DATE <b>01 05 1955</b>		SEX <input checked="" type="checkbox"/> M <input type="checkbox"/> F		4. INSURED'S NAME (Last Name, First Name, Middle Initial)													
5. PATIENT'S ADDRESS (No., Street)		6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		7. INSURED'S ADDRESS (No., Street)															
CITY		STATE		CITY		STATE													
ZIP CODE		TELEPHONE (Include Area Code)		ZIP CODE		TELEPHONE (Include Area Code)													
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		10. IS PATIENT'S CONDITION RELATED TO:		11. INSURED'S POLICY GROUP OR FECA NUMBER															
a. OTHER INSURED'S POLICY OR GROUP NUMBER		a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO		a. INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/>															
b. OTHER INSURED'S DATE OF BIRTH MM DD YY M <input type="checkbox"/> F <input type="checkbox"/>		b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO		b. EMPLOYER'S NAME OR SCHOOL NAME															
c. EMPLOYER'S NAME OR SCHOOL NAME		c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO		c. INSURANCE PLAN NAME OR PROGRAM NAME															
d. INSURANCE PLAN NAME OR PROGRAM NAME		10d. RESERVED FOR LOCAL USE		d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO <i>If yes, return to and complete item 9 a-d.</i>															
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED _____ DATE _____										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____									
14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) MM DD YY										15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS GIVE FIRST DATE MM DD YY									
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
19. RESERVED FOR LOCAL USE										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) 1. <b>462</b>										22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.									
23. PRIOR AUTHORIZATION NUMBER										24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. EP301 Family Plan I. ID QUAL J. RENDERING PROVIDER ID. #									
1 01 10 10 01 10 10 12 T1019 UB 1 42.00 12 NPI										2 01 11 10 01 11 10 12 T1019 UB 1 168.00 48 NPI									
3										4									
5										6									
25. FEDERAL TAX I.D. NUMBER SSN EIN										26. PATIENT'S ACCOUNT NO.									
27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE \$ 210.00									
29. AMOUNT PAID \$										30. BALANCE DUE \$ 210.00									
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof) <b>Ima Biller 2/1/10</b>										32. SERVICE FACILITY LOCATION INFORMATION a. <b>NPI</b> b. <b>1326547895</b> c. <b>1234567</b>									
33. BILLING PROVIDER INFO & PH # <b>A Very Reliable PCS Agency</b> <b>123 Main St.</b> <b>Any Town, LA 700000</b>																			

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## EPSDT-PCS – Example Claim Form

1500										
HEALTH INSURANCE CLAIM FORM										
APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05										
PICA <input type="checkbox"/> PICA <input type="checkbox"/>										
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA <input type="checkbox"/> OTHER <input type="checkbox"/>					1a. INSURED'S I.D. NUMBER (For Program in Item 1)					
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)					3. PATIENT'S BIRTH DATE		4. INSURED'S NAME (Last Name, First Name, Middle Initial)		5. INSURED'S I.D. NUMBER	
Revere, Pauline					01/05/05		M		F	
6. PATIENT'S ADDRESS (No., Street)					7. PATIENT'S RELATIONSHIP TO INSURED		8. INSURED'S ADDRESS (No., Street)		9. INSURED'S I.D. NUMBER	
CITY					STATE		CITY		STATE	
ZIP CODE					TELEPHONE (Include Area Code)		ZIP CODE		TELEPHONE (Include Area Code)	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO:		11. INSURED'S POLICY GROUP OR FECA NUMBER		12. INSURED'S DATE OF BIRTH	
a. OTHER INSURED'S POLICY OR GROUP NUMBER					a. EMPLOYMENT? (Current or Previous)		a. INSURED'S DATE OF BIRTH		SEX	
b. OTHER INSURED'S DATE OF BIRTH					b. AUTO ACCIDENT?		b. EMPLOYER'S NAME OR SCHOOL NAME		c. INSURANCE PLAN NAME OR PROGRAM NAME	
c. EMPLOYER'S NAME OR SCHOOL NAME					c. OTHER ACCIDENT?		d. IS THERE ANOTHER HEALTH BENEFIT PLAN?		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE	
d. INSURANCE PLAN NAME OR PROGRAM NAME					10d. RESERVED FOR LOCAL USE		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE		14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP)	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE					15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS, GIVE FIRST DATE		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION		17. NAME OF REFERRING PROVIDER OR OTHER SOURCE	
SIGNED					DATE		FROM		TO	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE					17a. NPI		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES		19. RESERVED FOR LOCAL USE	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line)					22. MEDICAID RESUBMISSION CODE		23. PRIOR AUTHORIZATION NUMBER		24. A. DATE(S) OF SERVICE	
t. 27650					3. 1		837985629		From	
2. 1					4. 1		5. 1		To	
24. A. DATE(S) OF SERVICE					B. PLACE OF SERVICE		C. EMG		D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)	
MM DD YY MM DD YY					MM DD YY		MM DD YY		E. DIAGNOSIS POINTER	
1 01 10 10 01 10 10 12					T1019		EP		1 45.00 10	
2 01 11 10 01 11 10 12					T1019		EP		1 170.00 50	
3									NPI	
4									NPI	
5									NPI	
6									NPI	
25. FEDERAL TAX I.D. NUMBER					26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT?		28. TOTAL CHARGE	
SSN EIN					NPI		YES NO		\$ 215.00	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER					32. SERVICE FACILITY LOCATION INFORMATION		33. BILLING PROVIDER INFO & PH #		29. AMOUNT PAID	
Ima Biller					A Very Reliable PCS Agency		123 Main St.		\$ 215.00	
2/1/10					Any Town, LA 700000		1326547895		1234567	
SIGNED					DATE		a. 1326547895		b. 1234567	

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**Adjustments and Voids****Completing the 213 Adjustment/Void Form**

The 213 adjustment/void form is used to adjust or void incorrect payments on the CMS-1500. These forms may be obtained from Molina Medicaid Solutions by calling Provider Relations at (800) 473-2783 or at [www.lamedicaid.com](http://www.lamedicaid.com) using the Forms/Files/User Guides link. Instructions and an example of a completed 213 adjustment form are shown on the following pages.

If a claim has been paid using the 837P claim transaction, an adjustment or void may be submitted electronically or by using the Molina 213 adjustment/void form.

Only **one** claim line can be adjusted or voided on each adjustment/void form.

Only a **paid** claim can be adjusted or voided. Denied claims must be corrected and resubmitted—not adjusted or voided.

Only the paid claim's most recently approved control number can be adjusted or voided. For example:

1. A claim is approved on the remittance advice dated 07/17/2010, ICN 0266156789000.
2. The claim is adjusted on the remittance advice dated 12/11/2010, ICN 0035126742100.
3. If the claim requires further adjustment or needs to be voided, the most recently approved control number (0035126742100) and RA date (12/11/2010) must be used.

Claims paid to an incorrect provider number or for the wrong Medicaid recipient cannot be adjusted. They must be voided and corrected claims submitted.

To file an adjustment, the provider should complete the adjustment as it appears on the original claim form, changing the item that was in error to show the way the claim should have been billed. The approved adjustment will replace the approved original and will be listed under the "adjustment" column on the RA. The original payment will be taken back on the same RA in the "previously paid" column. An example of an adjustment appears within this document.

To file a void, the provider must enter all the information from the original claim exactly as it appeared on the original claim. When the void claim is approved, it will be listed under the "void" column of the RA and a corrected claim may be submitted (if applicable).

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**Filing Adjustments for a Medicare/Medicaid Claim**

When a provider has filed a claim with Medicare, Medicare reimburses the claim, and the claim becomes a “crossover” to Medicaid for consideration of payment of the Medicare deductible and/or co-insurance/co-payment.

If, at a later date, it is determined that Medicare has overpaid or underpaid, the provider should re-bill Medicare for a corrected payment. These claims may “crossover” from Medicare to Medicaid, but cannot be automatically processed by Medicaid (as the electronic crossover claim appears to be a duplicate claim, and therefore must be denied by Medicaid).

In order for the provider to receive an adjustment, it is necessary for the provider to file a hard copy adjustment claim (Molina Form 213) with Medicaid. These should be sent with a copy of the most recent Medicare explanation of benefits and the original explanation of benefits attached to:

**Molina Medicaid Solutions  
Attention: Crossover Adjustments  
P.O. Box 91023  
Baton Rouge, LA 70821**

In addition, the provider should write “2X7” at the top of the adjustment/void form to indicate the adjustment is for a Medicare/Medicaid claim.



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**Instructions for Completing the 213 Adjustment/Void Form**

1. **REQUIRED** ADJ/VOID – Check the appropriate block
2. **REQUIRED** Patient's Name
  - a. Adjust – Print the name exactly as it appears on the original claim if not adjusting this information.
  - b. Void – Print the name exactly as it appears on the original claim.
3. Patient's Date of Birth
  - a. Adjust – Print the date exactly as it appears on the original claim if not adjusting this information.
  - b. Void – Print the name exactly as it appears on the original claim.
4. **REQUIRED** Medicaid ID Number – Enter the 13 digit recipient ID number
5. Patient's Address and Telephone Number
  - a. Adjust – Print the address exactly as it appears on the original claim.
  - b. Void – Print the address exactly as it appears on the original claim.
6. Patient's Sex
  - a. Adjust – Print this information exactly as it appears on the original claim if not adjusting this information.
  - b. Void – Print this information exactly as it appears on the original claim.
7. Insured's Name – Leave blank
8. Patient's Relationship to Insured – Leave blank
9. Insured's Group No. – Complete if appropriate or leave blank
10. Other Health Insurance Coverage – Complete with 6-digit TPL carrier code if appropriate or leave blank

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11. Was Condition Related to – Leave blank
12. Insured's Address – Leave blank
13. Date of – Leave blank
14. Date First Consulted You for This Condition – Leave blank
15. Has Patient Ever had Same or Similar Symptoms – Leave blank
16. Date Patient Able to Return to Work—Leave blank
17. Dates of Total Disability-Dates of Partial Disability – Leave blank
18. Name of Referring Physician or Other Source – Leave blank
- 18a. Referring ID Number –Leave blank.
19. For Services Related to Hospitalization Give Hospitalization Dates – Leave blank
20. Name and Address of Facility Where Services Rendered (if other than home or office) – Leave blank
21. Was Laboratory Work Performed Outside of Office – Leave blank
22. **REQUIRED** Diagnosis of Nature of Illness
  - a. Adjust – Print the information exactly as it appears on the original claim if not adjusting the information.
  - b. Void – Print the information exactly as it appears on the original claim.
23. Attending Number – Leave this space blank
24. Prior Authorization # - Enter the PA number.
25. **REQUIRED** A through F
  - a. Adjust – Print the information exactly as it appears on the original claim if not adjusting the information.
  - b. Void – Print the information exactly as it appears on the original claim.

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26. **REQUIRED** Control Number – Print the correct Control Number as shown on the remittance advice
27. **REQUIRED** Date of remittance advice that Listed Claim was Paid – Enter MM DD YY from RA form
28. **REQUIRED** Reasons for Adjustment – Check the appropriate box if applicable, and write a brief narrative that describes why this adjustment is necessary.
29. **REQUIRED** Reasons for Void – Check the appropriate box if applicable, and write a brief narrative that describes why this void is necessary.
30. **REQUIRED** Signature of Physician or Supplier – All Adjustment/Void forms must be signed.
31. **REQUIRED** Physician's or Supplier's Name, Address, Zip Code and Telephone Number – Enter the requested information appropriately plus the seven digit Medicaid provider number and provider NPI number.
32. Patient's Account Number – Enter the patient's provider-assigned account number.

**REQUIRED items must be completed or form will be returned.**

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## LT-PCS – Example Adjustment Form

MAIL TO:  
MOLINA  
P.O. BOX 91022  
BATON ROUGE, LA 70821  
(800) 473-2783  
524-5040 (IN BATON ROUGE)

STATE OF LOUISIANA  
DEPARTMENT OF HEALTH AND HOSPITALS  
BUREAU OF HEALTH SERVICE FINANCING  
MEDICAL ASSISTANCE PROGRAM  
PROVIDER BILLING FOR  
HEALTH INSURANCE CLAIM FORM

FOR OFFICE USE ONLY

1. ADJ. <input checked="" type="checkbox"/> VOID <input type="checkbox"/>	
PATIENT AND INSURED (SUBSCRIBER) INFORMATION	
2. PATIENT'S NAME (LAST NAME, FIRST NAME, MIDDLE INITIAL) <b>Adalam, Mary</b>	3. PATIENT'S DATE OF BIRTH <b>06/11/1955</b>
4. PATIENT'S ADDRESS (STREET, CITY, STATE, ZIP CODE)	5. PATIENT'S SEX MALE <input type="checkbox"/> <input checked="" type="checkbox"/> FEMALE
6. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>	7. MEDICAID ID NUMBER <b>1234567891234</b>
8. INSURED'S NAME	9. INSURED'S GROUP NO. (OR GROUP NAME)
10. INSURED'S ADDRESS (STREET, CITY, STATE, ZIP CODE)	11. WAS CONDITION RELATED TO: A. PATIENT'S EMPLOYMENT YES <input type="checkbox"/> NO <input type="checkbox"/> B. AN AUTO ACCIDENT YES <input type="checkbox"/> NO <input type="checkbox"/>
PHYSICIAN OR SUPPLIER INFORMATION	
12. DATE OF ILLNESS (FIRST SYMPTOM) OR INJURY (ACCIDENT) OR PREGNANCY (LMP)	13. DATE FIRST CONSULTED YOU FOR THIS CONDITION
14. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS? YES <input type="checkbox"/> NO <input type="checkbox"/>	15. DATE PATIENT ABLE TO RETURN TO WORK
16. DATES OF TOTAL DISABILITY FROM <input type="text"/> THROUGH <input type="text"/>	17. DATES OF PARTIAL DISABILITY FROM <input type="text"/> THROUGH <input type="text"/>
18. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE	19. FOR SERVICES RELATED TO HOSPITALIZATION GIVE HOSPITALIZATION DATES ADMITTED <input type="text"/> DISCHARGED <input type="text"/>
20. NAME AND ADDRESS OF FACILITY WHERE SERVICES RENDERED (IF OTHER THAN HOME OR OFFICE)	21. WAS LABORATORY WORK PERFORMED OUTSIDE OF OFFICE? YES <input type="checkbox"/> NO <input type="checkbox"/> CHARGES <input type="text"/>
22. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN D BY REFERENCE TO NUMBERS 1, 2, 3, OR DX CODE. 1. <b>462</b> 2. 3.	23. ATTENDING NUMBER <b>987654321</b>
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY <b>04 16 10 04 16 10</b>	B. PLACE OF SERVICE <b>12</b>
C. PROCEDURE <b>T1019</b>	D. DIAGNOSIS CODE <b>UB</b>
E. CHARGES <b>65.00</b>	F. OFF OR UNITS <b>3</b>
G. EPOBT FAMILY PLAN <b>TPLE</b>	
25. CONTROL NUMBER <b>0076156789501</b>	26. DATE OF REMITTANCE ADVICE THAT LISTED CLAIM WAS PAID <b>05/01/10</b>
27. REASONS FOR ADJUSTMENT 01. THIRD PARTY LIABILITY RECOVERY <input checked="" type="checkbox"/> 02. PROVIDER CORRECTIONS 03. FISCAL AGENT ERROR 04. STATE OFFICE USE ONLY - RECOVERY 05. OTHER - PLEASE EXPLAIN <b>BILLED WRONG CPT CODE</b>	
28. REASONS FOR VOID 10. CLAIM PAID FOR WRONG RECIPIENT 11. CLAIM PAID TO WRONG PROVIDER 99. OTHER - PLEASE EXPLAIN	
29. SIGNATURE OF PHYSICIAN OR SUPPLIER (I CERTIFY THAT THE STATEMENTS ON THE REVERSE APPLY TO THIS BILL AND ARE MADE A PART HEREOF.) <b>Ima Biller 6/01/2010</b>	
30. PHYSICIAN OR SUPPLIER'S PROVIDER NUMBER, NAME, ADDRESS, ZIP CODE AND TELEPHONE <b>Angel Giggles 123 Smiley St. Sunny, LA 70000 Provider# 1234567 1234567891</b>	
31. YOUR PATIENT'S ACCOUNT NUMBER	

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## CHAPTER 30: PERSONAL CARE SERVICES

## APPENDIX J: CLAIMS FILING

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## EPSDT-PCS – Example Adjustment Form

MAIL TO:  
MOLINA  
P.O. BOX 91022  
BATON ROUGE, LA 70821  
(800) 473-2783  
924-5040 (IN BATON ROUGE)

STATE OF LOUISIANA  
DEPARTMENT OF HEALTH AND HOSPITALS  
BUREAU OF HEALTH SERVICE FINANCING  
MEDICAL ASSISTANCE PROGRAM  
PROVIDER BILLING FOR  
HEALTH INSURANCE CLAIM FORM

FOR OFFICE USE ONLY

1. ADJ. <input checked="" type="checkbox"/> VOID <input type="checkbox"/>			
PATIENT AND INSURED (SUBSCRIBER) INFORMATION			
2. PATIENT'S NAME (LAST NAME, FIRST NAME, MIDDLE INITIAL) <b>Adalam, Mattie</b>		3. PATIENT'S DATE OF BIRTH <b>06/11/2005</b>	4. MEDICAID ID NUMBER <b>1234567891225</b>
5. PATIENT'S ADDRESS (STREET, CITY, STATE, ZIP CODE)		6. PATIENT'S SEX MALE <input type="checkbox"/> FEMALE <input checked="" type="checkbox"/>	7. INSURED'S NAME
TELEPHONE NO.		8. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>	9. INSURED'S GROUP NO. (OR GROUP NAME)
10. OTHER HEALTH INSURANCE COVERAGE - ENTER NAME OF POLICYHOLDER AND PLAN NAME AND ADDRESS AND POLICY OR MEDICAL ASSISTANCE NUMBER.		11. WAS CONDITION RELATED TO: A. PATIENT'S EMPLOYMENT YES <input type="checkbox"/> NO <input type="checkbox"/> B. AN AUTO ACCIDENT YES <input type="checkbox"/> NO <input type="checkbox"/>	
12. INSURED'S ADDRESS (STREET, CITY, STATE, ZIP CODE)			
PHYSICIAN OR SUPPLIER INFORMATION			
13. DATE OF	ILLNESS (FIRST SYMPTOM) OR INJURY (ACCIDENT) OR PREGNANCY (LMP)	14. DATE FIRST CONSULTED YOU FOR THIS CONDITION	15. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS? YES <input type="checkbox"/> NO <input type="checkbox"/>
16. DATE PATIENT ABLE TO RETURN TO WORK	17. DATES OF TOTAL DISABILITY FROM THROUGH	18. DATES OF PARTIAL DISABILITY FROM THROUGH	
19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE		19A. REFERRING ID NUMBER	
20. NAME AND ADDRESS OF FACILITY WHERE SERVICES RENDERED (IF OTHER THAN HOME OR OFFICE)			
21. WAS LABORATORY WORK PERFORMED OUTSIDE OF OFFICE? YES <input type="checkbox"/> NO <input type="checkbox"/>		22. CHARGES	
22. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN D BY REFERENCE TO NUMBERS 1,2,3, OR DX CODE. 1 <b>462</b> 2 3		23. ATTENDING NUMBER	
24. PRIOR AUTHORIZATION NO. <b>123456789</b>			
25. A. DATE(S) OF SERVICE From To MM DD YY MM DD YY <b>04 16 10 04 16 10</b>		B. PLACE OF SERVICE <b>12</b>	C. PROCEDURE <b>T1019</b>
D. DIAGNOSIS CODE <b>1</b>		E. CHARGES <b>65.00</b>	F. DAYS OR UNITS <b>3</b>
G. EPSDT FAMILY PLAN		H. TPL \$	
26. CONTROL NUMBER <b>0076156789501</b>		27. DATE OF REMITTANCE ADVICE THAT LISTED CLAIM WAS PAID <b>05/01/10</b>	
28. REASONS FOR ADJUSTMENT 01 THIRD PARTY LIABILITY RECOVERY <input checked="" type="checkbox"/> 02 PROVIDER CORRECTIONS 03 FISCAL AGENT ERROR 90 STATE OFFICE USE ONLY - RECOVERY 99 OTHER - PLEASE EXPLAIN <b>BILLED WRONG CPT CODE</b>			
29. REASONS FOR VOID 10 CLAIM PAID FOR WRONG RECIPIENT 11 CLAIM PAID TO WRONG PROVIDER 99 OTHER - PLEASE EXPLAIN			
30. SIGNATURE OF PHYSICIAN OR SUPPLIER (I CERTIFY THAT THE STATEMENTS ON THE REVERSE APPLY TO THIS BILL AND ARE MADE A PART HEREOF.) <b>Ima Biller</b>		31. PHYSICIAN OR SUPPLIER'S PROVIDER NUMBER, NAME, ADDRESS, ZIP CODE AND TELEPHONE <b>Angel Giggles</b> <b>123 Smiley Street</b> <b>Sunny, LA 70000</b> <b>Provider# 1234567 1234567891</b>	
32. YOUR PATIENT'S ACCOUNT NUMBER			

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5/97