
CHAPTER 30: PERSONAL CARE SERVICES

REVISION HISTORY LOG

Revised/ Issued Date	Section	Section Title	Number of Page(s) Replaced	Reason for Revision
05/16/19		Table of Contents	4	Edits made throughout the section to add revisions made as a result of current revisions.
05/16/19	30.1	LT-PCS - Overview	2	Edits made throughout the section to clarify and expound on the purpose of the manual chapter
05/16/19	30.2	LT-PCS - Covered Services	8	<p>Revisions made throughout the section for clarity concerning service definitions for activities of daily living (ADLs) and instrumental activities of daily living (IADLs).</p> <p>Moved information on location of service to section concerning delivery of services.</p> <p>Added information concerning:</p> <ul style="list-style-type: none"> • Service limitations; • Service exclusions; • Lt-PCS and hospice services; and • Shared LT-PCS.

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05/16/19	30.3	LT-PCS – Recipient Requirements	1	Revisions made throughout the section for clarity concerning recipient eligibility for long-term personal care services.
05/16/19	30.4	LT-PCS Rights and Responsibilities	5	<p>Edits made throughout the section for clarity.</p> <p>Added information concerning the “Rights and Responsibilities Form”</p> <p>Added information concerning:</p> <ul style="list-style-type: none"> • Freedom of choice for provider selection; • Adequacy of care; • Participation in care; • Voluntary participation; • Quality of care; • Civil rights; • Change notification; • Grievances/complaints; and • Fair Hearings.
05/16/19	30.5	Service Access and Authorization Process	4	<p>Edits made throughout section to revise sections on provider selection and prior</p> <p>Added information concerning post authorization and freedom of choice.</p>
05/16/19	30.6	Provider Requirements	6	<p>Edits made throughout section to update provider requirements concerning participation, licensure, responsibilities regarding staffing and training, and discharge, etc.</p> <p>Revised section to add information on emergency planning for the recipient.</p> <p>Revised section to add information on back-up staffing planning.</p>

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				Edicts made to update section on worker qualifications. Revised section to add information on reporting changes.
05/16/19	30.7	Service Delivery	3	Non-substantive edits made for clarity of current information. Combined section on Plan of Care (POC) revisions with POC section. Updated information on POC deviations. Added information on PCS outside of the recipient's home. Edits made to "Interruption of Services" section for clarity.
05/16/19	30.8	Record Keeping	7	Non-substantive edits made for clarity of current information. Added table to denote specific information needed regarding documentation for LT-PCS.
05/16/19	30.9	LT-PCS Incidents, Accidents, and Complaints	3	Edits made for clarity concerning incident/accident reports. Edits made to clarify reporting procedure by recipient age categories.
05/16/19	30.10	Reimbursement	2	Edits made to include information on prior authorization and payer of last resort.

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05/16/19	30.11	Fraud and Abuse	2	Technical edits made throughout the document. Removed section on recipient fraud and added reference to Chapter 1 – General Information and Administration for information.
05/16/19	30.12	Program Oversight and Review	4	(NEW) Section added to contain information on program oversight, interviews, reviews, and surveys.
05/16/19	Appendix A	LT-PCS Forms and Links	2	Removed examples of LT-PCS correspondence. Changed name (Forms/Links) and added links to forms and links relevant to personal care services.
05/16/19	Appendix B	LT-PCS Contact Information	3	Removed current form “Agreement to Provide Services”. Renamed “LT-PCS Contact Information and added contact information relevant to the LT-PCS.
05/16/19	Appendix C	Billing Codes	1	Removed current form “LT-PCS Plan of Care Form”. Changed name (Billing Codes) and added links to procedure codes and current rates on lamedicaid.com .
5/16/19	Appendix D	Reserved	1	Section information moved to Appendix A – Forms and Links.
5/16/19	Appendix F	Reserved	1	Section information moved to Appendix B – Contact Information.

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05/16/19	Appendix G	Glossary	7	Renamed from “Acronyms/Definitions”. Updated to add definitions relevant to the Personal Care Services manual chapter.
05/16/19	Appendix J	Claims Related Information	13	Changed “Molina Medicaid Solutions” to “DXC Technology”. Removed references to outdated ICD-9 codes. Technical edits made throughout the document.