LOUISIANA MEDICAID PROGRAM

ISSUED: 11/05/13 REPLACED: 11/01/10

CHAPTER 30: PERSONAL CARE SERVICES

SECTION: TABLE OF CONTENTS PAGE(S) 4

PERSONAL CARE SERVICES

TABLE OF CONTENTS

SUBJECT SECTION LONG TERM – PERSONAL CARE SERVICES **OVERVIEW SECTION 30.1 COVERED SERVICES SECTION 30.2** Service Definitions Location of Service Service Limitations **Excluded Services** RECIPIENT REQUIREMENTS **SECTION 30.3** RECIPIENT RIGHTS AND RESPONSIBILITIES **SECTION 30.4 Rights** Responsibilities **Changing Providers** SERVICE AUTHORIZATION PROCESS **SECTION 30.5 Provider Selection Prior Authorization SECTION 30.6 PROVIDER REQUIREMENTS** Standards of Participation **Worker Qualifications** SERVICE DELIVERY **SECTION 30.7** Plan of Care Service Delivery and Plan of Care Revisions Back-up Plan Service Log Interruption of Services Discontinuation of Services

LOUISIANA MEDICAID PROGRAM

11/05/13 **ISSUED:**

REPLACED: 11/01/10

CHAPTER 30: PERSONAL CARE SERVICES

PAGE(S) 4 SECTION: TABLE OF CONTENTS

RECORD KEEPING

SECTION 30.8

Components of Record Keeping

Recipient Records

Service Logs

Availability of Records

Confidentiality and Protection of Records

Retention of Records

INCIDENTS, ACCIDENTS AND COMPLAINTS

SECTION 30.9

Incident/Accident Reports

Imminent Danger and Serious Harm

Internal Complaint Policy

REIMBURSEMENT

SECTION 30.10

Services to Multiple Recipients in the Same Home by the Same Provider

FRAUD AND ABUSE

SECTION 30.11

General Fraud

> **Provider Fraud** Recipient Fraud

RESERVED

SECTION 30.12

EPSDT-PCS

EPSDT-PCS OVERVIEW

SECTION 30.13

EPSDT-PCS COVERED SERVICE

SECTION 30.14

Service Definitions Location of Service Service Limitations **Excluded Services**

EPSDT-PCS RECIPIENT CRITERIA

SECTION 30.15

EPSDT-PCS RIGHTS AND RESPONSIBILITIES

SECTION 30.16

Page 2 of 4

Table of Contents

LOUISIANA MEDICAID PROGRAM	ISSUED:	11/05/13
	REPLACED:	11/01/10
CHAPTER 30: PERSONAL CARE SERVICES		
SECTION: TABLE OF CONTENTS		PAGE(S) 4

EPSDT-PCS PRIOR AUTHORIZATION

EPSDT-PCS PROVIDER REQUIREMENTS	SECTION 30.18
Standards of Participation	
Staffing	
EPSDT-PCS SERVICE DELIVERY	SECTION 30.19
EPSDT-PCS RECORD KEEPING	SECTION 30.20
Recipient Records	SECTION 30.20
Availability of Records	
EPSDT-PCS REIMBURSEMENT	SECTION 30.21
LT DOG CODDEGDONDENCE	
LT-PCS CORRESPONDENCE	APPENDIX A
LT-PCS CORRESPONDENCE Provider Notice	APPENDIX A
	APPENDIX A APPENDIX B
Provider Notice LT-PCS AGREEMENT TO PROVIDE SERVICES	APPENDIX B
Provider Notice	
Provider Notice LT-PCS AGREEMENT TO PROVIDE SERVICES	APPENDIX B
Provider Notice LT-PCS AGREEMENT TO PROVIDE SERVICES LT-PCS PLAN OF CARE	APPENDIX B APPENDIX C APPENDIX D
Provider Notice LT-PCS AGREEMENT TO PROVIDE SERVICES LT-PCS PLAN OF CARE LT-PCS SERVICE LOG	APPENDIX B APPENDIX C APPENDIX D
Provider Notice LT-PCS AGREEMENT TO PROVIDE SERVICES LT-PCS PLAN OF CARE LT-PCS SERVICE LOG PERSONAL CARE SERVICES – BILLING INFORMATION	APPENDIX B APPENDIX C APPENDIX D APPENDIX E
Provider Notice LT-PCS AGREEMENT TO PROVIDE SERVICES LT-PCS PLAN OF CARE LT-PCS SERVICE LOG PERSONAL CARE SERVICES – BILLING INFORMATION LT-PCS CONTACT INFORMATION	APPENDIX B APPENDIX C APPENDIX D APPENDIX E APPENDIX F
LT-PCS AGREEMENT TO PROVIDE SERVICES LT-PCS PLAN OF CARE LT-PCS SERVICE LOG PERSONAL CARE SERVICES – BILLING INFORMATION LT-PCS CONTACT INFORMATION ACRONYMS/DEFINITIONS	APPENDIX B APPENDIX C APPENDIX D APPENDIX E APPENDIX F APPENDIX G

SECTION 30.17

LOUISIANA MEDICAID PROGRAM	ISSUED:	11/05/13
	REPLACED:	11/01/10
CHAPTER 30: PERSONAL CARE SERVICES		
SECTION: TABLE OF CONTENTS		PAGE(S) 4
EPSDT-PCS FORMS		APPENDIX I
CLAIMS FILING		APPENDIX J