LOUISIANA MEDICAID PROGRAM	ISSUED:	12/17/14	
	REPLACED:	11/21/13	
CHAPTER 30: PERSONAL CARE SERVICE	S		
SECTION: TABLE OF CONTENTS		PAGE(S) 4	
PERSONAL CARE SE	RVICES		
TABLE OF CONTE	ENTS		
SUBJECT		SECTION	
LONG TERM – PERSONAL CARE SERVICE	ES		
OVERVIEW	SEC	SECTION 30.1	
COVERED SERVICES	SEC	CTION 30.2	
Service Definitions			
Location of Service			
Service Limitations			
Excluded Services			
LT-PCS and Hospice			
RECIPIENT REQUIREMENTS	SEC	CTION 30.3	
Responsible Representative			
RECIPIENT RIGHTS AND RESPONSIBII	LITIES SEC	CTION 30.4	
Rights			
Responsibilities			
Changing Providers			
SERVICE AUTHORIZATION PROCESS	SEC	CTION 30.5	
Provider Selection			
Prior Authorization			
PROVIDER REQUIREMENTS	SEC	CTION 30.6	
Standards of Participation			
Worker Qualifications			
SERVICE DELIVERY	SEC	CTION 30.7	
Plan of Care			
Service Delivery and Plan of Care Revis	sions		
Back-up Plan			
Service Log			

LOUISIANA MEDICAID PROGRAM

CHAPTER 30: PERSONAL CARE SERVICES SECTION: TABLE OF CONTENTS

Interruption of Services **Discontinuation of Services**

RECORD KEEPING

Components of Record Keeping **Recipient Records** Records at the Recipient's Home Service Logs Availability of Records Confidentiality and Protection of Records Retention of Records

INCIDENTS, ACCIDENTS AND COMPLAINTS

Incident/Accident Reports Imminent Danger and Serious Harm **Internal Complaint Policy**

REIMBURSEMENT

SECTION 30.10

Services to Multiple Recipients in the Same Home by the Same Provider

FRAUD AND ABUSE

General Fraud **Provider Fraud Recipient Fraud**

RESERVED

EPSDT-PCS

EPSDT-PCS OVERVIEW SECTION 30.13 EPSDT-PCS COVERED SERVICE SECTION 30.14 Service Definitions Location of Service Service Limitations **Excluded Services**

SECTION 30.9

SECTION 30.11

SECTION 30.12

SECTION 30.8

PAGE(S) 4

12/17/14 **ISSUED: REPLACED:** 11/21/13

LOUISIANA MEDICAID PROGRAM **ISSUED:** 12/17/14 **REPLACED:** 11/21/13 **CHAPTER 30: PERSONAL CARE SERVICES SECTION: TABLE OF CONTENTS** PAGE(S) 4 **EPSDT-PCS RECIPIENT CRITERIA SECTION 30.15 EPSDT-PCS RIGHTS AND RESPONSIBILITIES SECTION 30.16 EPSDT-PCS PRIOR AUTHORIZATION SECTION 30.17** Initial and Subsequent Prior Authorization Requests Chronic Needs Case Plan of Care Changes in Plan of Care Subsequent Plans of Care **Reconsideration Requests Changing PCS Providers** Prior Authorization Liaison **EPSDT-PCS PROVIDER REQUIREMENTS SECTION 30.18** Standards of Participation Staffing **EPSDT-PCS SERVICE DELIVERY SECTION 30.19 EPSDT-PCS RECORD KEEPING SECTION 30.20 Recipient Records** Availability of Records **EPSDT-PCS REIMBURSEMENT SECTION 30.21** LT-PCS CORRESPONDENCE **APPENDIX A Provider Notice** LT-PCS AGREEMENT TO PROVIDE SERVICES **APPENDIX B** LT-PCS PLAN OF CARE **APPENDIX C** LT-PCS SERVICE LOG **APPENDIX D PERSONAL CARE SERVICES – BILLING INFORMATION APPENDIX E LT-PCS CONTACT INFORMATION APPENDIX F**

LOUISIANA MEDICAID PROGRAM	ISSUED:	12/17/14
	REPLACED:	11/21/13
CHAPTER 30: PERSONAL CARE SERVICES		
SECTION: TABLE OF CONTENTS		PAGE(S) 4
ACRONYMS/DEFINITIONS		APPENDIX G
EPSDT-PCS CONTACT INFORMATION	APPENDIX H	
EPSDT-PCS FORMS		APPENDIX I
CLAIMS FILING		APPENDIX J