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**CHAPTER 37.0: PHARMACY BENEFITS MANAGEMENT SERVICES**

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**INTRODUCTION****Overview**

## Introduction

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Chapter 37 explains covered pharmacy services and limits, who is eligible to receive these services, provider qualifications and enrollment, how to file claims, Medicaid reimbursement, and other relative Medicaid pharmacy program policies and procedures.

The purpose of the Pharmacy Benefits Management Services Chapter is to furnish the Medicaid provider with the policies and procedures needed to receive reimbursement for covered services provided to eligible Louisiana Medicaid recipients.

The following introduces the format used to prepare the Pharmacy Benefits Management Chapter and tells the reader how to use the Chapter.

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## In This Section

This Section contains:

Characteristics of the Chapter  
Chapter Updates

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**CHARACTERISTICS OF THE CHAPTER**

Format	The format used in this Chapter represents a concise and consistent way of displaying complex, technical material.
Numbering System	<p>The header on each page designates the title of the Chapter and Section. The major subject areas are numbered with the Chapter number and Section number (Example: 37.1.1).</p> <p>Pages are numbered consecutively by Section. Page numbers follow the Section numbers found at the bottom of each page. (Example: 1-1)</p>
Issue Date	The month, day and year that the Section is issued will appear at the top right corner of each page.
Revised Date	<p>The month, day and year that any revised material is issued will appear under the Issue Date at the top right corner of each page.</p> <p>The provider can check this date to ensure that the material being used is the most current and up to date.</p>
Introduction	Each Section will include a brief summary of the material contained within.
Topic Roster	Each Section contains a topic roster, which lists the major subject areas covered in the Section and gives the page number where the subject can be found. This topic roster serves as a table of contents within each Section.
Label	<p>Labels or names are located in the left margin of each information block. They describe the content or function of the block.</p> <p>Labels provide key subject matter identification which facilitates scanning and locating information quickly within a Section of this Chapter.</p>
Information Block	<p>One of the major features of the format is the information block, which replaces the traditional paragraph. Blocks are separated by horizontal lines.</p> <p>The block consists of one or more paragraphs or diagrams about a portion of a subject. Each block is identified or named with a label.</p>

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Note **Note:** is used most frequently to refer the user to material located elsewhere in the Chapter that is pertinent to the subject being addressed within the information block.

**Note:** Also refers the user to other documents or policies contained in other Chapters of the Louisiana Medicaid Program Provider Manual.

White Space The “white space” format style throughout the Chapter is characteristic of the Chapter format style. It enhances readability and allows space for writing notes during training and for on-the-job reference.

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**CHAPTER UPDATES**

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How Changes Are Updated The Chapter will be updated as policy is added or revised.

All changes will be updated on the website.

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Update Log The Update Log serves as a reference for the provider to be sure that each update has been received.

An “Update No.” will be indicated in the first column on the update log. The second column is titled the “Revised Date” and indicates the date that the update was issued.

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